June 20, 2014

Dear Colleagues:

The New York City Department of Health and Mental Hygiene, Bureau of Early Intervention (NYC BEI) is aware that families with children receiving Early Intervention (EI) services face unique challenges in locating and accessing resources. The New York City Resource Guide for Families of Children with Disabilities or Developmental Delays: 2014 was developed to provide a comprehensive guide to community resources for parents/families of children with developmental delays and disabilities and the professionals that work with them.

In order to develop this resource guide, NYC BEI convened the Social Services Task Force. Through extensive research and a broad knowledge base, this team of local experts in community resources, identified a wide range of services, and developed guidance materials, for families with children with developmental delays and disabilities in NYC. The information includes family resources and supports that are critical to a child’s ability to benefit from EI services and to make developmental progress in EI and in the early childhood years.

NYC BEI would like to recognize the Task Force members and their agencies (listed below) for their collaborative efforts in developing this document:

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Catherine Warkala    Queens Early Childhood Direction Center
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                      Plus Learning Center

Sincerely,

Marie B. Casalino, MD, MPH
Assistant Commissioner
About the Resource Guide

This Resource Guide was developed to support families, service coordinators and service providers in meeting the needs of children with developmental delays and disabilities, and their families in the five boroughs of New York City. It was created by the New York City Department of Health and Mental Hygiene, Bureau of Early Intervention. The resources featured are the work of a broad-based partnership of local experts in community resources.

What's Inside

The Resource Guide contains information about national, New York State, and New York City agencies that provide specialized services and information for families of children with developmental delays and disabilities.

Please note that services in this Guide may require payment. Payment may range from Medicaid to insurance, sliding scale fee, or payment for service. When contacting any of the resources ask if there is a payment for services.

Chapter 1: Health, Medical and Mental Health Resources – Information about free and low-cost mental health, dental, insurance, and medical resources. This chapter also provides information about accessing the New York State Benefit Exchange and links to screening tools for Federal, State and New York City medical benefit programs.

Chapter 2: Social Service Resources – Information about agencies that provide assistance to families with social service needs such as housing, government benefits, immigration, domestic violence, food pantries and the Supplemental Nutrition Assistance Program (SNAP).

Chapter 3: Children’s Resources – Information about services specific to children including child care, recreation resources, sensory gyms, and organizations granting wishes for chronically or terminally ill children.

Chapter Four: Parent Supports and Services – Includes information for parents on getting access to services such as advocacy, financial assistance, transportation, and support groups.

Chapter Five: Parent Education and Information – Information about laws that protect the rights of children with developmental delays and disabilities, strategies for organizing documents to use for accessing different benefits, and websites that contain information frequently requested by parents for children with delays and disabilities.

How to Navigate the Resource Guide

You can navigate the Resource Guide by:

- scrolling through the entire manual based on the page numbers indicated in the table of contents,
- selecting a section from the bookmarks on the left hand side of the screen,
- searching for a particular section or topic, or
- printing out the full document.

How to Submit Corrections

If you find outdated or incorrect information in the Resource Guide (such as website links or contact information), send an email noting the item that needs correction to: eiconsumeraffairs@health.nyc.gov

Please let us know how we can make this Resiource Guide better. Take our brief survey at: https://www.surveymonkey.com/s/N3N9HRM
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Chapter 1: Health and Mental Health Services

Clinics Specializing in Medical Services for People with Disabilities

Dental Services
Medical Services
Payment for Health Services
Medical and Rehabilitation Equipment
Mental Health and Counseling Services

This section includes information on the different types of clinics:

**Article 16 clinics:** Clinics approved by the New York State Office for People with Developmental Disabilities (OPWDD) to provide long-term therapies (such as physical therapy) to people with developmental disabilities. These services are prescribed by a doctor or other medical practitioner. Services include helping people with assistive devices such as wheelchairs, hearing aids and walkers.

**Article 28 clinics:** Clinics that can be located either in a hospital or in a non-hospital setting. They are licensed by the New York State Department of Health. Certain Article 28 facilities are designated by the State to serve people with developmental disabilities.

**Health and Hospitals Corporation (HHC):** These are public health hospitals and clinics. They provide families with low-cost and free health care regardless of immigration status or ability to pay. Some offer specific services for families of children with disabilities.

**Private Clinics:** Privately-run facilities that serve people with developmental disabilities and delays. These facilities may also serve typically developing children and adults.

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**Clinics Specializing in Medical Services for People with Disabilities**

**Cerebral Palsy Association (Article 16 & 28)**
921 East New York Ave
Brooklyn, NY 11203
718-778-8587 (Phone)

**Epilepsy Institute (Article 16)**
257 Park Ave. South, Ste. 302
New York, NY 10010
212-677-8550 (Phone)
212-677-5825 (Fax)
www.epilepsyinstitute.org
Citywide (Continued)

**FEGS (Article 16)**
315 Hudson St., 9th Fl.
New York, NY 10013
212-366-8400 (Phone)
212-366-8441 (Fax)

80 Van Dam Street
New York, NY 100013
917-606-6610 (Phone)

2432 Grand Concourse
Bronx, NY 10461
718-430-0748 (Phone)

[www.fegs.org](http://www.fegs.org)

**Harmony Services (Article 16)**
3820 14th Avenue
Brooklyn, NY 11218
718-435-8080 (Phone)

[www.harmonyservices.org](http://www.harmonyservices.org)

**HASC Diagnostic & Treatment Center (Article 16 & 28)**
1221 E. 14th Street
Brooklyn, NY 11230
718-434-4600 (Phone)

[www.hasccenter.org](http://www.hasccenter.org)

**HeartShare - Angels on the Bay Evaluation Center (Article 16 & 28)**
162-30 Cross Bay Blvd.
Howard Beach, NY 11414
718-323-2877 (Phone)

**Heartshare Wellness**
177 Livingston St.
Brooklyn, NY 11201
718-855-7707 ext. 8015 (Phone)

[www.heartshare.org](http://www.heartshare.org)

**Interfaith Medical Center**
**Pediatric Clinic (Article 16)**
1545 Atlantic Avenue
Brooklyn, NY 11213
718-613-4001 (Phone)
718-613-4101 (Fax)

[www.interfaithmedical.org](http://www.interfaithmedical.org)

**Lifespire / ACRMD (Article 16)**
350 Seventh Avenue Suite 301
New York, NY 10118
212-741-0100 (Phone)
212-242-0696 (Fax)

184-10 Jamaica Avenue 5th Fl.
Hollis, NY 11323
718-454-6940 (Phone)

[www.lifespire.org](http://www.lifespire.org)

**Premier Health Care (Article 16 & 28)**
406 10th Ave
New York, NY 10001
212-273-6515 (Phone)

[www.yai.org/services/staying-healthy/](http://www.yai.org/services/staying-healthy/)

**Professional Service Centers for the Handicapped (PSCH)(Article 16)**
30-50 Whitestone Expressway
Flushing, NY 11354
718-445-4700 (Phone)
718-762-6140 (Fax)

25-34 Steinway St.
Astoria, NY 11103
718-777-5243 (Phone)
718-777-5250 (Fax)
Clinics Specializing in Medical Services for People with Disabilities

Citywide (Continued)

Queens Center for Progress - Clinic (Article 16) (formerly: UCP of Queens) 81-15 164th St. Jamaica, NY 11432 718-380-3000 (Phone) 718-380-0483 (Fax) www.queensscp.org

Staten Island Mental Health Society Elizabeth Pouch Center for Special People Chait Memorial Center (Article 16) 657 Castleton Ave. Staten Island, NY 10301 718-442-2225 (Phone) 718-442-2289 (Fax) www.simhs.org

Terence Cardinal Cooke Health Care Center (Article 16) 1249 Fifth Ave. New York, NY 10029 212-360-3600 (Phone) 212-360-3830 (Fax) 212-360-3776 (Social Work Office Phone)

United Cerebral Palsy of New York City (Article 16 & 28) 80 Maiden Lane New York, NY 10038 212-677-7400 ext. 117 (Phone)

175 Lawrence Avenue Brooklyn, NY 11230 718-436-7600 ext. 106 (Phone)

408 E. 137th Street Bronx, NY 10454 718-883-3458 ext. 216 (Phone) 281 Port Richmond Avenue

Staten Island NY 10302 718-442-6006 ext. 231 (Phone) www.ucp.org

Shield Institute, Inc. (Article 16) 144-61 Roosevelt Ave. Flushing, NY 11354 718-939-8700 (Phone) 718-939-8364 (Fax)

39-09 214th St. Bayside, NY 11361 718-229-5757 (Phone) http://www.shield.org/

YAI-National Institute for People with Disabilities (Article 16) 460 W. 34th St. New York, NY 10001 212-273-6182 (Phone) 212-273-6100 YAI LINK (Phone) Bronx - 718-239-1790 (Phone) Brooklyn - 718-306-1300 (Phone) 718-743-3850 (Phone) Manhattan- 212-273-6515 (Phone) Queens - 718-705-1000 (Phone) 718-482-8121 (Phone) http://www.yai.org/
Clinics Specializing in Medical Services for People with Disabilities

General

Citywide (Continued)

Health and Hospitals Corporation (HHC)

Morrisania Diagnostic and Treatment Center
Child Development Center (HHC)
1225 Gerard Ave.
Bronx, NY 10452
718-960-2991 (Phone)
718-960-2638 (Fax)

Kings County Hospital
Developmental Evaluation Clinic (HHC)
451 Clarkson Ave., N Bldg., Rm. 311
Brooklyn, NY
718-245-3131 (Phone)

Private

Eden II (Private)
150 Granite Avenue
Staten Island, NY 10303
718-816-1422 ext. 224 (Phone)
http://eden2.org/family-support-services/

Koicheff Health Care Center (Private)
2324 Forest Avenue
Staten Island, NY 10303
718-447-0200 (Phone)

Maimonides Medical Center Developmental Center (Private)
9802 10th Avenue
Brooklyn, NY 11220
718-283-6000 ext. 1900 (Phone)
718-635-6745 (Fax)
www.maimonidesmed.org/

New York State Institute for Basic Research in Developmental Disabilities (IBR)
1050 Forest Hill Road
Staten Island, NY 10314
718-494-0600 (Phone)
718-494-6330 (Phone)
718-494-0833 (Fax)
http://www.opwdd.ny.gov/institute-for-basic-research/home

Infant Development Center at IBR
1050 Forest Hill Rd.
Staten Island, NY 10314
718-494-5151 (Phone)
718-494-4806 (Fax)
http://www.opwdd.ny.gov/institute-for-basic-research/jervis-clinic
Chapter 1: Health and Mental Health Services

Clinics Specializing in Medical Services for People with Disabilities

**Dental Services**

- Medical Services
- Payment for Health Services
- Medical and Rehabilitation Equipment
- Mental Health and Counseling Services

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Dental Services

This section includes agencies that specialize in care and treatment for the teeth, gums and mouth. They are familiar with the special needs of people with disabilities.

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Citywide

**American Dental Association - Give Kids A Smile Program**
The American Dental Association holds a yearly clinic in most communities. Click on the Clinic locator to find a clinic in your area.
http://www.ada.org/

**ArchCare**
205 Lexington Avenue, 3rd Floor
New York, NY 10016
212-360-3976 (Phone)
https://www.archcare.org/specialized-care/developmental-disabilities-clinic

**Brookdale Hospital Medical Center**
1 Brookdale Plaza.
Brooklyn, NY 11212
718-240-6282 (Phone)

**Kings County Hospital - Dental Services**
541 Clarkson Ave.
“E” Bldg., at 39th St.
Brooklyn, NY 11203
718-245-4914 (Phone)
Lutheran Medical Center  
Sunset Park Family Health Center  
Dept. of Dentistry  
150 55th St.  
Brooklyn, NY 11220  
718-630-6875 (Phone)  
http://www.lutheranmedicalcenter.com/ServicesAndSpecialties/Dentistry/

Maimonides Medical Center  
Children's Dentistry - Pedodontics  
4305 13th Ave.  
Brooklyn, NY 11218  
718-871-9111 (Phone)  
http://www.maimonidesmed.org/Main/Home.aspx

Manhattan Pediatric Dental Group  
192 E. 75th St.  
New York, NY 10021  
212-570-2221 (Phone)  
http://www.smiles4kids.com

New York City Human Resources Administration  
This website contains free and low cost dental clinics in New York City  

New York State Office for People with Developmental Disabilities  
This website provides a comprehensive listing of dental clinics that work with persons who have disabilities.  
http://www.opwdd.ny.gov/opwdd_services_supports/oral_health/dentistry_locations

NYU Dental Clinic  
345 E. 24th St., at 1st Ave.  
New York, NY 10010  
212-998-9800, Children's Services  
212-998-9652, Mobile Dental Van  
http://www.nyu.edu/dental/patientinfo/

Professional Service Center for the Handicapped Habilitation Clinic  
25-34 Steinway St.  
Astoria, NY 11101  
718-777-5243 (Phone)  
http://www.psch.org/programs_services/clinical_services/article_16

Queens Hospital Center - Dental Clinic  
82-68 164th St.  
Jamaica, NY 11432  
718-883-3270 (Phone)  
718-883-3271 Emergency (Phone)  

Jacobi Medical Center - Rose F. Kennedy Dental Clinic  
1410 Pelham Parkway South  
Bronx, NY 10461  
718-430-8528 (Phone)  
http://www.jacobidental.org/anes/anes_rfkcenter.html

St. Barnabas Hospital - Dental Clinic  
183rd St. and Third Ave.  
Bronx, NY 10457  
718-960-6628 (Phone)  
http://sbhny.org/clinical_services/services/general-dentistry

Staten Island University Hospital  
North Site  
475 Seaview Ave  
Staten Island, NY 10305  
718-226-9080 (Phone)  
http://www.siuh.edu/Our-Services/Clinical-Services/Dentistry.aspx
Dental Services

Citywide (Continued)

Steven and Alexandra Cohen Children’s Medical Center of New York
270-05 76th Ave.
New Hyde Park, NY 11040
718-470-3111 (Phone)
http://www.northshorelij.com/ccmcny/ccmcny-our-services/ccmcny-dental

United Cerebral Palsy Association
330 West 34th Street
New York, NY 10001
(212) 947-5770 (Phone)

Jerome Belson Clinic
245 E. 149 St.
Bronx, NY 10451
718-665-7565 (Phone)

Koicheff Clinic
2324 Forest Ave
Staten Island, NY 10303
718-447-0200 ext. 212 (Phone)

United Cerebral Palsy of NYC, Inc. Dental Services
122 E. 23rd St. 2nd Fl.
New York, NY 10010
212-677-7400, ext. 210 (Phone)
http://www.cpofnys.org/Metro/OurServices/HealthCareCenters.aspx

Visident
Dentist makes house calls.
214-41 42nd St.
Bayside, NY 11361
Dr. William Stone
718-357-8797 (Phone)
www.visident.com

YAI-Seeing Beyond Disability
406 10th Ave., 9th Fl. (bet. 33-34th St.)
New York, NY 10001
212-273-6182 (new patients)
212-273-6515 Dental Clinic
http://www.yai.org/services/staying-healthy/
### Chapter 1: Health and Mental Health Services

Clinics Specializing in Medical Services for People with Disabilities

Dental Services

**Medical Services**

- Payment for Health Services
- Medical and Rehabilitation Equipment
- Mental Health and Counseling Services

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This section includes information on obtaining medical care. The section is divided into two (2) topics: **Medical Care** and **Homecare Services**

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**Medical Services**

This topic includes information on where to get free and low-cost medical care.

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### Citywide

**ArchCare**

The Developmental Disabilities Clinic at Terence Cardinal Cooke Health Care Center offers many clinical services, including psychiatry, speech evaluation and therapy, psychology, social work, physical therapy, occupational therapy, nutritional therapy, dentistry, and diagnostic evaluations in medicine. A primary care physician is in charge of all of the patients' medical and therapeutic care.

205 Lexington Avenue, 3rd Floor
New York, NY 10016
212-360-3976 (Phone)
[https://www.archcare.org/specialized-care/developmental-disabilities-clinic](https://www.archcare.org/specialized-care/developmental-disabilities-clinic)

**Bronx Health Link**

Information about services in the Bronx for pregnant women and parents of infants, as well as other services for families with children of all ages, including domestic violence support and farmers markets.

851 Grand Concourse, Room 914
Bronx, NY 10451
718-590-2648 (Phone)
[http://www.bronxhealthlink.org/bronxhealthlink/about/mission/](http://www.bronxhealthlink.org/bronxhealthlink/about/mission/)
Deborah Heart and Lung Center
Free treatment for pulmonary and cardiac problems is offered at the New Jersey location on a case-by-case basis.
200 Trenton Road
Browns Mills, NJ 08015
800-555-1990 (Toll-free)
609-735-2923 (Phone)
www.deborah.org

Early Hearing Detection and Intervention – Pediatric Audiology Links to Services (EHDI PALS)
This is a web-based source of information, resources and services for children with hearing loss. It also contains information about facilities that will provide audiological screenings for children under five years of age.

Family Planning Providers
The Federal Title X Family Planning program funds prenatal and family planning services through a network of New York City providers. Services include medical, social work, HIV counseling and testing, and STD screening and treatment and dispensing of birth control to low-income, uninsured and under-insured women.
http://www.health.ny.gov/community/pregnancy/family_planning/program_sites.htm

Gift of Life, Inc.
Cardiac surgery may be made available to those who have no other means of paying. Accepts overseas children through the sponsorship of Rotary clubs. Click on below link, go to “Family Guidelines”
516-504-0830 (Phone)
http://www.giftoflifeinc.com/Pages/GOL/Home.aspx

Healing the Children, N.E.
Makes arrangements to provide medical treatment for children who have no other medical funding.
219 Kent Road, Suite 20
P.O. Box 129
New Milford, CT 06776
860-355-1828 (covers NYC) (Toll-free)
www.htcne.org

NYC Department of Health and Mental Hygiene - Children with Special Health Care Needs Program
Assists families with the cost of medical care and equipment for children with disabilities who are uninsured or under insured. Documentation status in the country does not matter.
Call 311 or 347-396-4618 (Phone)

New York City Health and Hospitals Corporation (HHC)
Low-cost health care provided by a network of participating hospitals throughout New York City. Documentation status in the country does not matter.
Administrative Office
125 Worth Street
New York, NY 10013
212-788-3339(Phone)
www.nyc.gov/hhc

NYC Immunization Hotline - NYC Department of Health
Information on vaccinations for children.
Call 311
National Organization for Rare Disorders (NORD)
NORD's patient assistance program funds life-saving or life-sustaining medications that families otherwise couldn't afford. It also helps to fund insurance premiums, co-pays, transportation to specialists for diagnostic testing for rare disorders.
55 Kenosia Avenue
Danbury, CT 06810
800-999-6673 (Toll-free)
203-744-0100 (Phone)
www.rarediseases.org

Operation Smile, Inc.
Provides free surgeries to repair cleft lip, cleft palate and other craniofacial abnormalities.
6435 Tidewater Drive
Norfolk, Virginia 23509
888-677-6453 (Toll-free)
757-321-7645 (Phone)
www.operationsmile.org

Shriners Hospitals for Children
Shriners Hospitals for Children is committed to providing the best care for children in their specialty areas of Orthopedics, Burns, Spinal Cord Injuries and Cleft Lip and Palate. They will link you with the closest participating hospital.
200 Rocky Point Drive
Tampa, Florida 33607
800-237-5055 (Toll-free)
http://www.shrinershospitalsforchildren.org/

St. Jude Children's Research Hospital
Offers free treatment for cancer and other life-threatening conditions for children from birth to 18 years of age at their Tennessee location.
262 Danny Thomas Place
Memphis, TN 38105
866-278-5833 (Toll-free)
888-226-4343 (Toll-free)
901-495-3300 (Phone)
www.stjude.org

United HealthCare Children's Foundation (UHCCF)
UHCCF is a non-profit charity that offers medical grants. These grants help improve access to medical services and items that are not covered, or not fully covered, by a family's current health benefit plan. Grants may pay for necessary medical services and medical equipment such as physical therapy, surgery, chemotherapy, and medical equipment such as orthotics, wheelchairs and hearing aids for children.
MN17-W400
PO Box 41
Minneapolis, MN 55444-0041
855-698-4223 (Phone)
http://www.uhccf.org/
Medical Services

Homecare

This topic provides information on Homecare Services, which are crisis intervention services to help families that are having difficulty meeting their basic needs. Homecare services teach families the skills to manage their everyday responsibilities like finances and household chores. Homecare is not a babysitting service. If the family needs temporary child care, other resources such as friends, relatives, or respite care should be used.

More information on respite can be found in Chapter 3: Children's Resources: Child Care.

How can I apply for Homecare Services? If your child has Medicaid you might qualify for this service. Discuss the need for this service with your child's primary care physician. If your child is enrolled in a Medicaid managed care plan you should contact your managed care plan.

Citywide

Community Alternative Systems Agency (CASA)

Families with children who are exempt from managed care enrollment and who receive fee-for-service Medicaid can request home care through their local Community Alternative Systems Agency (CASA) office. Your child's doctor will have to complete the form M11-Q verifying that you or your child are medically eligible for these services.

To find the local CASA office, call:
NYC Homecare: 212-676-6800 (Phone)
Family Home Care Services (FHC)
150 William St., 7th Floor
New York, NY 10038
212-676-6800 (Phone)
Chapter 1: Health and Mental Health Services

Clinics Specializing in Medical Services for People with Disabilities

Dental Services

Medical Services

Payment for Health Services

Medical and Rehabilitation Equipment

Mental Health and Counseling Services

This section includes information on agencies that may connect you to Medicaid or low-cost insurance, or help with paying for prescriptions.

This section contains two topics: Insurance and Medicaid, and Paying for Prescriptions.

Payment for Health Services

Insurance and Medicaid

This topic includes agencies that help you get assistance in paying for healthcare services.

Citywide

New York State of Health: The Official Health Plan Marketplace

NY State of Health is an organized marketplace designed to help individuals, families, and small businesses shop for and enroll in the health insurance plan that meets their needs. This site helps individuals and small businesses compare commercial insurance options, calculate costs and select coverage online, in person, over the phone or by mail. The Exchange will also help people check their eligibility for health care programs like Medicaid and sign up for these programs if they are eligible. The Exchange will explain what type of financial assistance is available to applicants to help them afford health insurance purchased through the Exchange.

http://www.healthbenefitexchange.ny.gov/

Navigators are available to provide in-person enrollment assistance to individuals who would like help applying for health insurance through the Marketplace. Navigator Site locations are available here:

http://www.healthbenefitexchange.ny.gov/IPANavigatorSiteLocations
Child Health Plus (CHP)
CHP provides free or low-cost health insurance for children birth to 19 years of age. Documentation status does not matter.
800-698-4543 (Toll-free)
http://www.health.ny.gov/health_care/child_health_plus/

Family Health Plus
Low-cost health insurance for NYS residents 19-64 years of age. You must be a documented resident for this service.
877-934-7587 (Toll-free)
www.health.ny.gov/health_care/family_health_plus/

Medicaid Information
718-557-1399 (Phone)
http://www.health.ny.gov/health_care/medicaid/#apply

NY Medicaid Choice Helpline
Information about various health care plans under Medicaid, as well as information about how to change coverage from a Medicaid Managed Care plan to regular Medicaid.
800-505-5678 (Toll-free)
http://nymedicaidchoice.com/

Medicaid Waiver
Some Medicaid-funded services might be given to children with disabilities no matter what their family income is. Once a child is granted this Medicaid Waiver, Medicaid can be used to pay for services such as:
- Community Habilitation - someone to help the child in the home as well as in the community;
- Home Modification - making an apartment or home wheelchair-accessible;
- Respite;
- Parent Training, and several other services.

Emotional Disabilities
(Children's Single Point of Access)
888-277-6258 (Toll-free)
http://www.wehealny.org/services/slr_cfi/stl_cspoa.html

Developmental Disabilities
Contact the local Developmental Disabilities Regional Offices (listed under OPWDD in Chapter 2, under Benefit Programs)

Health or Physical Disabilities (Care at Home)
929-221-2308 (Phone)

Children with Disabilities in Foster Care
(Bridges to Health-B2H)
212-676-7077 (Phone)
Payment for Health Services

This topic includes information on ways to get help with paying for medications when a family’s private or public insurance does not cover all of the child’s needs.

Citywide

**Big Apple Rx**
Discount prescription program where you can save an average of 47% on prescriptions. You can download the free membership card online.
800-697-6974 (Toll-free)
http://www.bigapplerx.com/

**Merck Patient Assistance Programs**
Merck provides free and discounted medicines to patients who have been prescribed a Merck medication and cannot afford it.
P.O. Box 100
Whitehouse Station, NJ 08889-0100
908-423-1000 (Phone)
http://www.merck.com/merckhelps/patientassistance/home.html

**NeedyMeds, Inc.**
This organization provides information on patient assistance programs that help families find free and affordable medication.
P.O. Box 219
Gloucester, MA 01931
800-503-6897 (Toll-free)
www.needymeds.org

**Pharmaceutical Manufacturers Association**
Free medications
888-477-2669 (Toll-free)
www.pparx.org

**RxAssist**
Patient Assistance Program Center - Offers a comprehensive database of programs and information.
111 Brewster Street
Pawtucket, RI 02860
401-729-3284 (Phone)
401-729-2955 (Fax)
http://www.rxassist.org

**Partnership for Prescription Assistance Kids**
The Partnership for Prescription Assistance offers access to more than 475 public and private patient assistance programs, including more than 180 programs offered by pharmaceutical companies. More than 2,500 brand-name and generic medicines are covered.
877-369-1477 (Toll-free)
http://kids.pparx.org

### Payment for Prescriptions

Payment for Health Services

This topic includes information on ways to get help with paying for medications when a family’s private or public insurance does not cover all of the child’s needs.
Chapter 1: Health and Mental Health Services

Clinics Specializing in Medical Services for People with Disabilities

Dental Services

Medical Services

Payment for Health Services

Medical and Rehabilitation Equipment

Mental Health and Counseling Services

Medical and Rehabilitation Equipment

This section includes information on where to apply for assistance in paying for medical or rehabilitation equipment that is not covered by private insurance or Medicaid.

You can also search the internet under the term “Fraternal Organizations”. These organizations sometimes help pay for equipment. Some examples are: Lions Clubs, Knights of Columbus, Knights of Pythias, Kiwanis Clubs, and Rotary Clubs. Look for an agency in your borough.

General

Citywide

Children's Electronic Hand Assistance Project
Runs the HELP Fund that helps children who are appropriate candidates for electronic prosthetics, but are not covered by health insurance.
32975 8 Mile Road
Livonia, MI 48152
866-696-2767 (Phone)
www.myoelectricprosthesis.com

Disabled Children's Relief Fund
Assistive devices/equipment and rehabilitative services.
P.O. Box 89
Freeport, NY 11520
516-377-1605 (Phone)
www.dcrf.com

Darrell Gwynn Foundation
Wheelchair donation program
4850 SW 52nd Street
Davie, FL 33314
954-792-7223 (Phone)
www.darrellgwynnfoundation.org
<table>
<thead>
<tr>
<th>General Citywide (Continued)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>First Hand Foundation</strong></td>
</tr>
<tr>
<td>This charity will consider funding medical costs and equipment.</td>
</tr>
<tr>
<td>2800 Rockcreek Parkway</td>
</tr>
<tr>
<td>Kansas City, MO 64117</td>
</tr>
<tr>
<td>816-201-1569 (Phone)</td>
</tr>
<tr>
<td><strong>New Eyes for the Needy</strong></td>
</tr>
<tr>
<td>Eyeglass donation program.</td>
</tr>
<tr>
<td>549 Millburn Avenue</td>
</tr>
<tr>
<td>P.O. Box 332</td>
</tr>
<tr>
<td>Short Hills, NJ 07078</td>
</tr>
<tr>
<td>973-376-4903 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.neweyesfortheneedy.org">www.neweyesfortheneedy.org</a></td>
</tr>
<tr>
<td><strong>Miracle Ear Children's Foundation</strong></td>
</tr>
<tr>
<td>Hearing aid donation program.</td>
</tr>
<tr>
<td>Sears Hearing Aid Center</td>
</tr>
<tr>
<td>1701 Sunrise Highway</td>
</tr>
<tr>
<td>Bay Shore, NY 11706 (Closest center to NYC)</td>
</tr>
<tr>
<td>1-800-234-5422 (Toll-free)</td>
</tr>
<tr>
<td><strong>National Amputation Foundation</strong></td>
</tr>
<tr>
<td>Provides free equipment such as crutches, shower chairs, wheelchairs, walkers, canes and shoes for anyone in need. This foundation also provides information and support nationwide.</td>
</tr>
<tr>
<td>40 Church Street</td>
</tr>
<tr>
<td>Malverne, NY 11565</td>
</tr>
<tr>
<td>516-887-3600 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.nationalamputation.org">www.nationalamputation.org</a></td>
</tr>
<tr>
<td><strong>Rainbows Hope, Inc.</strong></td>
</tr>
<tr>
<td>Equipment donations for Staten Island residents only.</td>
</tr>
<tr>
<td>718-317-9078 (Phone)</td>
</tr>
<tr>
<td><strong>TRAID-IN Equipment Exchange Program</strong></td>
</tr>
<tr>
<td>The TRAID-In Equipment Exchange Program connects people who no longer need their assistive devices with people who do need them. The program is available to New York State residents only, and is free of charge. Anyone who wishes to participate in the program must first complete an application form. The program will then try to connect the applicant to another participant with the needed device.</td>
</tr>
<tr>
<td>800-624-4143 (Voice/TTY/Spanish/Toll-free)</td>
</tr>
</tbody>
</table>
United HealthCare Children's Foundation (UHCCF)
UHCCF is a non-profit charity that offers medical grants. These grants help improve access to medical services and items that are not covered, or not fully covered, by a family’s current health benefit plan. Grants may pay for necessary medical services and medical equipment such as physical therapy, surgery, chemotherapy, and medical equipment such as orthotics, wheelchairs and hearing aids for children.
MN17-W400
PO Box 41
Minneapolis, MN 55444-0041
855-698-4223 (Phone)
http://www.uhccf.org/
Mental Health and Counseling Resources

Citywide

Lifenet
The NYC Mental Health Association's mental health information and referral as well as crisis intervention line. If you are experiencing a mental health crisis or need referrals for counseling services contact:

Toll-free numbers:
- English: 1-800-LifeNet - 800-543-3638
- Spanish: 1-877-AYÚDESE - 877-298-3373
- Mandarin: Asian Life Net - 877-990-8585

http://newyorkcity.ny.networkofcare.org/mh/index.aspx

Bronx

Astor Child Guidance Center
750 Tilden Street
Bronx, NY 10467
718-231-3400 (Phone)
1419 Shakespeare Avenue, 1st Floor
Bronx, NY 10452
718-732-7080 (Phone)
www.astorservices.org

AstroCare Bronx Mental Health
2510 Westchester Avenue, 2nd Floor
Bronx, NY 10461
718-824-2792 (Phone)
http://psch.org/programs_services/clinical_services/astrocare

Bronx Lebanon Hospital
Bronx Child and Adolescent Clinic
400-406 E. 176th Street
Bronx, NY 10457
718-901-6888 (Phone)
www.bronx-leb.org
### General

#### Bronx (Continued)

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Address 1</th>
<th>Address 2</th>
<th>Phone 1</th>
<th>Phone 2</th>
<th>Contact Website</th>
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</thead>
<tbody>
<tr>
<td>FEQS</td>
<td>Bronx Mental Health Clinic 3600 Jerome Avenue Bronx, NY 10467</td>
<td>718-881-7600 (Phone)</td>
<td><a href="http://www.fegs.org/services/behavioral_health/counseling">http://www.fegs.org/services/behavioral_health/counseling</a></td>
<td></td>
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<tr>
<td>Fordham Tremont Community Mental Health Center, Child, Adolescent &amp; Family Services</td>
<td>2021 Grand Concourse, 7th Floor Bronx, NY 10453</td>
<td>718-960-0300 (Phone)</td>
<td>718-960-3106 (Phone)</td>
<td><a href="http://www.fordhamtremont.org">www.fordhamtremont.org</a></td>
<td></td>
</tr>
<tr>
<td>Hunts Point Multi-Service Center</td>
<td>630 Jackson Avenue Bronx, NY 10455</td>
<td>718-993-3006 (Phone)</td>
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</tr>
<tr>
<td>Jewish Board of Family &amp; Children's Services/ Madeline Borg Community Services (JBFCS)</td>
<td>750 Astor Avenue, 2nd Floor Bronx, NY 10467</td>
<td>1-844-663-2255 (Phone) (Toll-free)</td>
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<td></td>
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<tr>
<td>JBFCS (Continued)</td>
<td>521 W. 239th Street Bronx, NY 10471</td>
<td>844-663-2255 (Phone)</td>
<td><a href="http://www.jbfcs.org">www.jbfcs.org</a></td>
<td></td>
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<tr>
<td>Montefiore Medical Center</td>
<td>3340 Bainbridge Avenue Bronx, NY 10467</td>
<td>718-920-4295 (Phone)</td>
<td>4401 Bronx Boulevard Bronx, NY 10467</td>
<td>718-304-7000</td>
<td></td>
</tr>
<tr>
<td>Morrisania Diagnostic &amp; Treatment Center</td>
<td>1225 Gerard Avenue Bronx, NY 10452</td>
<td>718-960-2977 (Phone)</td>
<td>718-960-2962 (Phone)</td>
<td><a href="http://www.nyc.gov/html/hhc/html/about/About-HospServices-PrimaryPre-Morrisania.shtml">http://www.nyc.gov/html/hhc/html/about/About-HospServices-PrimaryPre-Morrisania.shtml</a></td>
<td></td>
</tr>
<tr>
<td>Morris Heights Health Center</td>
<td>Walton Counseling Center 57 West Burnside Avenue Bronx, NY 10453</td>
<td>718-716-2229 (Phone)</td>
<td><a href="http://www.mhhc.org/">http://www.mhhc.org/</a></td>
<td></td>
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</tbody>
</table>
Mental Health and Counseling Services

Bronx (Continued)

Puerto Rican Family Institute
4123 Third Avenue
Bronx, NY 10457
718-299-3045 (Phone)
www.prfi.org

Riverdale Mental Health Association
5676 Riverdale Avenue
Bronx, NY 10457
718-796-5300 (Phone)
http://rmha.org/

South Bronx Mental Health Council, Inc.
718 E. 142nd Street
Bronx, NY 10454
718-993-1400 (Phone)

Visiting Nurse Service of New York
VNS Children and Adolescent MH Clinic at FRIENDS
489-493 E. 153rd Street
Bronx, NY 10453
http://newyorkcity.ny.networkofcare.org/mh/services/agency.aspx?
pid=VisitingNurseServiceofNewYorkFRIENDSclinik_754_2_0

Brooklyn

Astrocare Canarsie Mental Health Clinic
1310 Rockaway Parkway
Brooklyn, NY 11236
718-257-3400 (Phone)
http://www.psch.org/programs_services/clinical_services/article_31

Brooklyn Center for Psychotherapy
300 Flatbush Avenue
Brooklyn, NY 11217
718-622-2000 (Phone)
718-398-3328 (Fax)
www.newdirectionsbrooklyn.com

Brookdale Hospital Community Mental Health Center
1 Brookdale Plaza
Brooklyn, NY 11212
718-240-5477 (Phone)
http://brookdalehospital.org/clinical-medical-depts/children-s-
mental-health-services.html

Catholic Charities/Builders for Family & Youth
2037 Utica Avenue
Brooklyn, NY 11234
718-377-0752 (Phone)
718-377-0752 (Fax)
www.ccbq.org

Brooklyn Center for Families in Crisis
1309-1311 Foster Avenue
Brooklyn, NY 11230
718-282-0010 (Phone)
718-693-4490 (Phone)
www.bcfcbrooklyn.org/

Community Counseling & Mediation (CCM)
One Hoyt Street
Brooklyn, NY 11201
718-802-0666 (Phone)
718-858-9493 (Fax)
www.ccmnyc.org
Brooklyn Resource Center
938 Kings Highway
Brooklyn, NY 11223
718-998-3235 x314 (Phone)
718-336-3040 (Fax)
www.fegs.org

Bushwick Child and Mental Health Center
102 Pilling Street
Brooklyn, NY
718-602-1000 (Phone)
718-602-1111 (Fax)
www.nypcc.org

Coney Island Hospital
2601 Ocean Parkway, Hammett Pavilion
Brooklyn, NY 11235
718-616-5316
New Patient Appointments: 718-616-5321

FEGS
Brooklyn Mental Health Clinic
199 Jay Street
Brooklyn NY 11201
718-488-0100, x351 (Phone)
718-488-0128 (Fax)

Good Shepherd Services
Red Hook Community Center
173 Conover Street
Brooklyn, NY 11231
718-422-1900 (Phone)

441 Fourth Avenue
Brooklyn, NY 11215
718-788-0666 (Phone)
www.goodshepherds.org

Guidance Center of Brooklyn Heights
25 Chapel Street #903
Brooklyn, NY 11201
718-875-7510 (Phone)
www.iclinc.net

Institute for Community Living
Highland Park Clinic
2581 Atlantic Avenue
Brooklyn, NY 11207
718-495-6700 (Phone)
6201 16th Avenue
Brooklyn, NY 11204
718-256-8600 (Phone)
Rockaway Parkway Clinic
2128 Rockaway Parkway
Brooklyn, NY 11236
718-272-3300 (Phone)
718-927-1801 (Fax)
www.iclinc.net

Interborough Developmental Consultation Center
Mental Health Clinic
819 Grand Avenue, Ste. E7
Brooklyn, NY 11211
718-388-5176 (Phone)
1623 Kings Highway
Brooklyn, NY 11229
718-375-1200 (Phone)

821 East New York Avenue
Brooklyn, NY 11203
718-778-0485 (Phone)
9413 Flatlands Avenue
Brooklyn, NY 11236
718-272-1600 (Phone)
Mental Health and Counseling Resources

General

Brooklyn (Continued)

Interfaith Medical Center
1545 Atlantic Avenue
Brooklyn, NY 11213
718-613-4495 (Phone)
www.interfaithmedical.com

Maimonides Medical Center
920 48th Street
Brooklyn, NY 11219
718-283-8128 (Phone)
www.maimonidesmed.org

Jewish Board of Family & Children's Services
Madeline Borg Community Services
Call for the closest office
1-844-663-2255 (Phone)
www.jbfcfs.org

New York Psychotherapy & Counseling Center
East New York Child and Family Mental Health Center
2857 Linden Blvd.
Brooklyn, NY 11208
718-235-3100 (Phone)
718-277-0822 (Fax)
http://nypcc.org/

Jewish Child Care Association
858 East 59th Street
Brooklyn, NY 11210
718-859-4500 (Phone)
www.jccany.org

Paul J. Cooper Mental Health Clinic
887A East New York Avenue
Brooklyn, NY 11203
718-467-6441 (Phone)
718-467-3073 (Fax)
www.pauljcooper.org

Kings County Hospital
451 Albany Avenue, R Building
Brooklyn, NY 11203
718-245-2520 (Phone)

Lutheran Medical Center
Sunset Terrace Family Health Center
514 49th Street
Brooklyn, NY 11220
718-431-2600 (Phone)
www.lutheranmedicalcenter.org
Mental Health and Counseling Resources

Brooklyn (Continued)

Puerto Rican Family Institute
217 Havemeyer Street
Brooklyn, NY 11211
718-388-8934 (Phone)
www.prfi.org

St. Vincent’s Services
66 Boerum Place
Brooklyn, NY 11201
718-522-6011 (Phone)
www.svs.org

Park Slope Center for Mental Health
348 13th Avenue, Suite 203
Brooklyn, NY 11215
718-788-2461 (Phone)
718-788-8274 (Fax)
www.parkslopecenter.org

Woodhull Medical Center
760 Broadway
Brooklyn, NY 11206
718-963-7911 (Phone)

Manhattan

Ackerman Institute for the Family
149 E. 78th Street
New York, NY 10075
212-879-4900 (Phone)
www.ackerman.org

Boys & Girls Harbor
1 E. 104th Street
New York, NY 10029
212-427-2244 (Phone)
www.boysandgirlsharbor.org

Bellevue Hospital
462 1st Avenue, 2nd Fl.
New York, NY 10010
212-562-5555 (Phone)

Center for Hearing and Communication
50 Broadway, 6th Floor
New York, NY 10004
917-305-7700 (Phone)
917-305-7999 (TDD)
http://www.chchearing.org/contact-us/new-york

Beth Israel Medical Center
1st Avenue @ 16th Street
New York, NY 10003
212-420-2000 (Phone)
www.wehealny.org
Mental Health and Counseling Services

Manhattan (Continued)

Children's Aid Society
Dunlevy Milbank Children’s Center
14-32 W. 118th Street
New York, NY 10026
212-996-1716 (Phone)
www.childrensaidsociety.org

Community Counseling & Mediation
18 years and older only
115 W. 31st. Street, 5th Floor
New York, NY 10001
212-564-6006 (Phone)
www.ccmnyc.org

Chinese American and Southeast Asian Mental Health Services
253 South Street, 3rd Floor
New York, NY 10002
212-720-4540 (Phone)
212-720-4570 (Phone)

East Harlem Mental Health Clinic
130 E. 101st St.
New York, NY 10029
212-348-2343 (Phone)
http://www.childrensaidsociety.org/east-harlem-center/mental-health-services

FEGS
80 Van Dam Street
New York, NY 10013
212-366-0066 (Phone)
www.fegs.org

Fifth Avenue Counseling Center
50 W. 23rd Street, 9th Floor
New York, NY 10010
212-989-2990 (Phone)
www.tfacc.org

Gouverneur Diagnostic & Treatment Center
227 Madison Street
New York, NY 10002
212-238-7510 (Phone)

Graham Windham
145 8th Avenue
New York, NY 10039
212-368-4100 (Phone)
www.graham-windham.org

Hamilton-Madison House Smith Consultation Center 253 South Street,
3rd Floor New York, NY 10002
212-720-4540 (Phone)
http://www.hamiltonmadisonhouse.org/

Harlem Hospital
15 West 136th Street, 5th Fl. New York, NY, 10037
Child and Adolescent Psychiatry:
212-939-3370 (Phone)

Henry Street Settlement
40 Montgomery Street
New York, NY 10002
212-233-5032 (Phone)
www.henrystreet.org

Hudson Guild
441 W. 26th Street New York, NY 10001
212-760-9822 (Phone)
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<th>Mental Health and Counseling Services</th>
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<tr>
<td><strong>Manhattan (Continued)</strong></td>
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<tr>
<td><strong>Institute for Contemporary Psychotherapy</strong></td>
<td><strong>Metropolitan Hospital</strong></td>
</tr>
<tr>
<td>1841 Broadway, 4th Floor</td>
<td>1901 1st Avenue</td>
</tr>
<tr>
<td>New York, NY 10023</td>
<td>New York, NY 10029</td>
</tr>
<tr>
<td>212-333-3444 (Phone)</td>
<td>212-423-6262 (Phone)</td>
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<tr>
<td><strong>Inwood Community Services</strong></td>
<td><strong>Mount Sinai Medical Center</strong></td>
</tr>
<tr>
<td>651 Academy Street</td>
<td>Child Psychiatry</td>
</tr>
<tr>
<td>New York, NY 10034</td>
<td>1240 Park Avenue</td>
</tr>
<tr>
<td>212-942-0043 (Phone)</td>
<td>New York, NY 10029</td>
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<tr>
<td><a href="http://www.inwoodcommunityservices.org">www.inwoodcommunityservices.org</a></td>
<td>212-241-7175 (Phone)</td>
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<tr>
<td><strong>Japanese Clinic/Vietnamese Clinic</strong></td>
<td><strong>Adolescent Health Center</strong></td>
</tr>
<tr>
<td>253 South Street, 3rd Floor</td>
<td>312 E. 94th Street</td>
</tr>
<tr>
<td>New York, NY 10002</td>
<td>New York, NY 10128</td>
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<tr>
<td>212-720-4560 (Phone)</td>
<td>212-423-2846 (Phone)</td>
</tr>
<tr>
<td>212-720-4570 (Vietnamese Clinic)</td>
<td><a href="http://www.mountsinai.org">www.mountsinai.org</a></td>
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<tr>
<td><a href="http://www.hmholine.org">www.hmholine.org</a></td>
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<tr>
<td><strong>Jewish Board of Family &amp; Children's Services</strong></td>
<td><strong>New York Hospital-Payne Whitney Clinic</strong></td>
</tr>
<tr>
<td>Call for the nearest clinic</td>
<td>525 E. 68th Street</td>
</tr>
<tr>
<td>212-584-8495 (Phone)</td>
<td>New York, NY 10021</td>
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<tr>
<td><a href="http://www.jbfcs.org">www.jbfcs.org</a></td>
<td>1-888-694-5700 (Phone)</td>
</tr>
<tr>
<td><strong>Karen Horney Clinic</strong></td>
<td><a href="http://www.cornellpsychiatry.org">www.cornellpsychiatry.org</a></td>
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<tr>
<td>329 E. 62nd Street</td>
<td></td>
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<tr>
<td>New York, NY 10021</td>
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<tr>
<td>212-838-4333 ext. 25 (Phone)</td>
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<tr>
<td><a href="http://www.karenhorneyclinic.org">www.karenhorneyclinic.org</a></td>
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<tr>
<td><strong>Lenox Hill Hospital</strong></td>
<td><strong>Northside Center for Child Development</strong></td>
</tr>
<tr>
<td>210 E. 64th Street, 4th Fl.</td>
<td>35 E. 110th Street</td>
</tr>
<tr>
<td>New York, NY 10021</td>
<td>New York, NY 10029</td>
</tr>
<tr>
<td>212-434-2000 (Phone)</td>
<td>212-426-3400 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.lenoxhillhospital.org">www.lenoxhillhospital.org</a></td>
<td><a href="http://www.northsidecenter.org">www.northsidecenter.org</a></td>
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<tr>
<td><strong>Metropolitan Center for Mental Health</strong></td>
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<tr>
<td>1090 St. Nicholas Ave.</td>
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<tr>
<td>New York, NY 10032</td>
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<tr>
<td>212-543-0777 (Phone)</td>
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<td><a href="http://www.metropolitancenter.com">www.metropolitancenter.com</a></td>
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</tbody>
</table>
Mental Health and Counseling Services

Queens

**Advanced Center for Psychotherapy**
178-10 Wexford Terrace
Jamaica Estates, NY 11432
718-658-1123 (Phone)

103-26 68th Road
Forest Hills, NY 11375
718-261-3330 (Phone)

http://www.jamaicahospital.org/pages/facilities/acp.html

**Alcoholism & Addiction Service Center**
62-07 Woodside Avenue 4th Floor
Woodside, NY 11377
718-898-5085 (Phone)

**Bleuler Psychotherapy Center**
104-70 Queens Blvd., Suite 200
Forest Hills, NY 11375
718-275-6010 (Phone)

www.bleulerpsychotherapycenter.org

**Catholic Charities of Brooklyn & Queens**
Builders for Family & Youth
91-14 37th Avenue
Jackson Heights, NY 11372
718-779-1600 (Phone)

67-29 Myrtle Avenue
Glendale, NY 11385
718-465-7001 (Phone)

1329 Beach Channel Drive
Far Rockaway, NY 11691
718-337-6800 (Phone)

http://www.ccbq.org/

**Elmhurst Hospital Center**
79-01 Broadway, H Building, Room 38
Elmhurst, NY 11373
718-334-4000 (Phone)
718-334-1502 (Phone)


**FEGS**
97-77 Queens Blvd.
Rego Park, NY 11374
718-896-9090 ext. 236 (Phone)

www.fegs.org

**Flushing Hospital Medical Center**
146-01 45th Avenue, Suite 310
Flushing, NY 11355
718-670-5562 (Phone)
718-670-5316 (Phone)

http://flushinghospital.org/clinical_services/psychiatry.html

**Hamilton Madison House-Korean Unit**
78-14 Roosevelt Avenue, 2nd Floor
Jackson Heights, NY 11372
718-899-8918 (Phone)

www.hamiltonmadisonhouse.org/

**Jewish Board of Family & Children's Services/Madeline Borg Community Services**
Call for the nearest clinic in your borough.
844-663-2255 (Phone) (Toll-free)

www.jbfcs.org

**Joseph P. Addabbo Family Health Center**
6200 Beach Channel Drive
Arverne, NY 11692
718-945-7150 ext. 1203 (Phone)

www.addabbo.org
## Queens (Continued)

<table>
<thead>
<tr>
<th><strong>Lexington School and Center for the Deaf</strong></th>
<th><strong>New Horizon Counseling Center</strong></th>
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</thead>
<tbody>
<tr>
<td>For children and adults who are deaf or hard of hearing.</td>
<td>720 Beach 20th Street</td>
</tr>
<tr>
<td>26-26 75th Street</td>
<td>Far Rockaway, NY 11691</td>
</tr>
<tr>
<td>Jackson Heights, NY 11370</td>
<td>718-327-7002 (Phone)</td>
</tr>
<tr>
<td>718-350-3140 (Phone)</td>
<td>108-19 Rockaway Blvd</td>
</tr>
<tr>
<td></td>
<td>718-845-2620 (Phone)</td>
</tr>
<tr>
<td><strong>Long Island Consultation Center</strong></td>
<td><a href="http://www.nhcc.us/">http://www.nhcc.us/</a></td>
</tr>
<tr>
<td>97-29 64th Road</td>
<td><strong>Pride of Judea Mental Health Center</strong></td>
</tr>
<tr>
<td>Rego Park, NY 11374</td>
<td>243-02 Northern Blvd.</td>
</tr>
<tr>
<td>718-896-3400 (Phone)</td>
<td>Douglaston, NY 11362</td>
</tr>
<tr>
<td><strong>Long Island Jewish Medical Center</strong></td>
<td><strong>Puerto Rican Family Institute</strong></td>
</tr>
<tr>
<td>205-07 Hillside Avenue, Suite 5-9</td>
<td>91-31 Queens Blvd.</td>
</tr>
<tr>
<td>Hollis, NY 11423</td>
<td>Elmhurst, NY 11373</td>
</tr>
<tr>
<td>718-465-3294 (Phone)</td>
<td>718-275-0983 (Phone)</td>
</tr>
<tr>
<td><strong>The Zucker Hillside Hospital (LIJ)</strong></td>
<td><strong>Queens Children’s Psychiatric Center</strong></td>
</tr>
<tr>
<td>75-59 263rd Street</td>
<td>74-03 Commonwealth Blvd.</td>
</tr>
<tr>
<td>Glen Oaks NY 11004</td>
<td>Bellerose, NY 11426</td>
</tr>
<tr>
<td>718-470-3500 (Phone)</td>
<td>718-264-4500 (Phone)</td>
</tr>
<tr>
<td>718-470-3000 (Phone)</td>
<td>718-264-4888 (Phone)</td>
</tr>
<tr>
<td><strong>Mental Health Providers of Western Queens</strong></td>
<td><strong>Queens Hospital Center</strong></td>
</tr>
<tr>
<td>74-09 37th Avenue, Room 315</td>
<td>Child and Adolescent Clinic</td>
</tr>
<tr>
<td>Jackson Heights NY 11372</td>
<td>82-68 164th Street</td>
</tr>
<tr>
<td>718-706-1663 (Phone)</td>
<td>Jamaica, NY 11432</td>
</tr>
<tr>
<td>44-04 Queens Blvd., 2nd Floor</td>
<td>718-883-2700</td>
</tr>
<tr>
<td><strong>The Child Center of New York</strong></td>
<td>89-56 162nd Street</td>
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</tr>
<tr>
<td>Asian Outreach Program</td>
<td>Jamaica, NY 11432</td>
</tr>
<tr>
<td>87-08 Justice Avenue</td>
<td>718-657-7100 (Phone)</td>
</tr>
<tr>
<td>Elmhurst, NY 11373</td>
<td></td>
</tr>
<tr>
<td>718-899-9810 (Phone)</td>
<td>140-15 Sanford Avenue.</td>
</tr>
<tr>
<td>718-651-7770 (Phone)</td>
<td>Flushing NY 11355</td>
</tr>
<tr>
<td></td>
<td>718-591-6750 (Phone)</td>
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<thead>
<tr>
<th><strong>Flushing Clinic</strong></th>
<th>67-14 41st Avenue</th>
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<tbody>
<tr>
<td>140-15B, Sanford Avenue</td>
<td>Woodside NY 11377</td>
</tr>
<tr>
<td>Flushing, NY 11355</td>
<td>718-458-4243 (Phone)</td>
</tr>
<tr>
<td>718-539-2500 (Phone)</td>
<td></td>
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<tr>
<td>718-358-8288 (Phone)</td>
<td><a href="http://www.childcenterny.org">www.childcenterny.org</a></td>
</tr>
<tr>
<td><strong>Staten Island</strong></td>
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</tbody>
</table>
| **Children's Aid Society Goodhue Community Center**  
304 Prospect Avenue  
Staten Island, NY 10301  
718-447-2630 (Phone)  
718-447-2635 (Phone)  
[http://www.childrensaidssociety.org/goodhue-center](http://www.childrensaidssociety.org/goodhue-center) |
| **Staten Island Mental Health Society**  
669 Castleton Avenue  
Staten Island, NY 10301  
718-442-2225 (Phone) |
| **Jewish Board of Family & Children's Services**  
Madeline Borg Community Services  
2795 Richmond Avenue  
Staten Island, NY 10314  
1-844-663-2255 (Phone)(Toll-free)  
[www.jbfc.org](http://www.jbfc.org) |
| **444 St. Marks Place**  
Staten Island, NY 10301  
718-720-6727 (Phone) |
| **Richmond University Medical Center/ Bayley Seton Campus**  
75 Vanderbilt Avenue  
Staten Island, NY 10304  
718-818-6132 (Phone)  
[http://www.rumcsi.org/Main/MentalHealthServices1.aspx](http://www.rumcsi.org/Main/MentalHealthServices1.aspx) |
| **3974 Amboy Road, Suite 302**  
Staten Island, NY 10308  
718-984-5050 (Phone)  
[https://simhs.org/behavioral-health-services](https://simhs.org/behavioral-health-services) |
| **Seamen's Society for Children and Families**  
50 Bay Street  
Staten Island, NY 10301  
718-447-7740 (Phone)  
[www.roots-wings.org](http://www.roots-wings.org) |
Chapter 2: Social Services

Agencies Offering Information and Referral

Child Abuse
Deaf and Hard of Hearing
Domestic Violence Resources
Food Resources
Housing Resources
Immigrant Resources
Public Benefits

This section contains information on organizations that connect people to available services, rather than providing the services or programs directly. It contains two topics: General and Early Childhood Direction Centers (ECDC).

Agencies Offering Information and Referral

General

This topic provides information on agencies that families can call to get information and referrals for many services that families of children with disabilities or developmental delays may need.

Citywide

For information on New York City government offices and services:
Call: 311 or go online to:
http://www1.nyc.gov/nyc-resources/agencies.page

Access NY
Search for information on qualifying for 30 city, state and federal benefit and health programs:
https://a858-ihss.nyc.gov

Benefits Plus Learning Center
Counseling about public benefits and housing issues.
105 E. 22nd Street
New York, NY 10010
212-614-5552 (Phone)
http://www.cssny.org/programs/entry/center-for-benefits-and-services

The Benefit Plus Learning Center's "Benefit Tools" is the solution for the advocate looking for quick links to many useful resources on public benefits and housing resources:
http://benefitsplus.cssny.org/benefit-tool/benefit-tools
Citywide (Continued)

**Center for Urban Community Services (CUCS)**
New York City offers a range of housing, service and employment resources for people who are homeless and/or living with mental illness and other disabling conditions. CUCS Housing Resource Center operates numerous referral and placement programs.
198 E. 121st. Street
New York, NY 10035
212-801-3300 (Phone)
http://www.cucs.org

**Childhelp National Abuse Hotline**
The Childhelp National Child Abuse Hotline is dedicated to the prevention of child abuse. Serving the United States, its territories, and Canada, the Hotline is staffed 24 hours a day, 7 days a week with professional crisis counselors who, through interpreters, can provide assistance in 170 languages. The Hotline offers crisis intervention, information, literature, and referrals to thousands of emergency, social service, and support resources. All calls are anonymous and confidential.
800-4-A-CHILD (1-800-422-4453) (Toll-free)
http://www.childhelp.org/pages/hotline-home

**Health Information Tool for Empowerment (HITE)**
Free online resource directory providing access to many of NYC’s support programs, including benefits, medical, social services, financial aid, and housing help.
866-370-HITE (4483) (Toll-free)
www.hitesite.org

**Information for Families, Inc. Online Newsletter**
Online newsletter with referrals to services for homeless families.
332 Bleecker Street
New York, NY 10014
www.informationforfamilies.org

**Lawhelp.org/NY**
Connection to free legal clinics in your area.
www.lawhelp.org/ny

**Lifenet**
The NYC Mental Health Association’s mental health information and referral as well as crisis intervention line. Call Toll-free:
English: 800-Lifenet - 800-543-3638 (Toll-free)
Spanish: 877-AYÚDESE - 877-298-3373 (Toll-free)
Mandarin: Asian LifeNet - 877-990-8585 (Toll-free)
http://newyorkcity.ny.networkofcare.org/mh/index.aspx

**Mental Health Association of New York City**
Online database of information and referral programs:

**Mayor’s Office for People with Disabilities (MOPD)**
The Mayor’s Office for People with Disabilities has developed brochures and directories that detail programs, services, activities, and other resources that are accessible to people with disabilities. Call 311 and ask to be transferred to MOPD.

**New York City Child Care Resource & Referral Consortium**
The New York City Child Care Resource & Referral Consortium includes five organizations that are committed to promoting and supporting high quality, culturally competent early care and education services. They serve the needs of families, early care professionals, and the community at large by providing consultations, referrals, training, and technical assistance.
888-469-5999 (Toll-free)
http://www.nycchildcareconsortium.org
New York City Human Resources Administration (HRA)
Information about city health care programs, public assistance and other social services. Call 311 and ask to be transferred to HRA.

NYC Health Insurance Link
NYC HRA’s web-based tool that allows you to search for free or low-cost health insurance plans and resources.

Child Support
NYC HRA’s web-based calculator that estimates the amount of child support to be paid by the non-custodial parent based on his/her annual income.

Medicaid Information
Information about where to apply for Medicaid, federal health insurance for low-income families.

Parent Helpline
The Parent Helpline a free, confidential, multi-lingual information and referral service can help find programs and services in your community. A trained Helpline Specialist is available to assist every day from 9 a.m. until 10 p.m. After 10 p.m. you can leave your name and number with the answering service, and they will get back to you the following morning. 800-CHILDREN (800-244-5376) (Toll-free)

Project FAIR (Fair Hearing Assistance, Information and Referral)
Project FAIR provides information about public benefits programs, rights in the administrative fair hearing process, and City services. Their Legal Help Desk offers information and referrals related to fair hearings, benefits and community services. Project FAIR
c/o The Legal Aid Society
111 Livingston Street, 7th floor
Brooklyn, NY 11201
718-422-2752 (Phone)
http://www.projectfair.org/services/legal-help-desk/

Resources for Children with Special Needs, Inc.
Information and referral to programs and services for parents of children with disabilities birth to 26. 116 E. 16th Street, 5th Floor
New York, NY 10003
212-677-4650 (Phone)
www.resourcesnyc.org

Single Stop USA
Benefits counseling in NYC with many locations.
212-480-2870 (Phone)
http://www.singlestopusa.org/locations/new-york/

WomensLaw.org
WomensLaw.org provides state-specific legal information and resources for survivors of domestic violence. It also has a confidential Email Legal Hotline to offer direct support to survivors, their advocates, friends and family members. It has also offered “know your rights” workshops in partnership with New York City community-based organizations.
http://www.womenslaw.org/gethelp_state_type.php?type_id=1886&state_code=NY
YAI Seeing Beyond Disability
Information and referral service that provides information on programs that make a difference in the lives of people with disabilities and their families. Their LINK representatives understand the needs of people with developmental disabilities and their families and can help you find the right service to help you attain your goals.
460 W. 34th Street
New York, NY 10001
866-2-YAI-LINK (Toll-free )
212-273-6182 (Phone )
http://www.yai.org/services/link/

Youth Connect-New York City Department of Youth and Community Development (DYCD)
DYCD Youth Connect is a free and confidential information service that connects youth to jobs, after-school programs and training opportunities.
156 William Street, 6th Floor
New York, NY 10038
800-246-4646 (Toll-free )
**Early Childhood Direction Centers (ECDC)**, funded by the New York State Education Department, provide free confidential information, training and referral for families and professionals about services for young children between birth and five years of age with diagnosed or suspected special needs. There is an Early Childhood Direction Center in each borough.

### Bronx

<table>
<thead>
<tr>
<th>Director</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ana Cecilia Hernandez</td>
<td>718-584-0658</td>
<td>718-584-0859</td>
<td><a href="mailto:ecdccbronx@yahoo.com">ecdccbronx@yahoo.com</a></td>
<td><a href="http://www.ahrcnyc.org/services/services-by-type/bronxearlychildhood.html">http://www.ahrcnyc.org/services/services-by-type/bronxearlychildhood.html</a></td>
</tr>
</tbody>
</table>

### Brooklyn

<table>
<thead>
<tr>
<th>Director</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Karen Samet</td>
<td>718-437-3794</td>
<td>718-907-3195</td>
<td><a href="mailto:ksamet@ucpnyc.org">ksamet@ucpnyc.org</a></td>
<td><a href="http://www.ucpnyc.org/info/agency/youthbrooklyn.cfm">http://www.ucpnyc.org/info/agency/youthbrooklyn.cfm</a></td>
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</table>

### Manhattan

<table>
<thead>
<tr>
<th>Director</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Marilyn Rubinstein</td>
<td>212-746-6175</td>
<td>212-746-8895</td>
<td><a href="mailto:mrubinst@nyp.org">mrubinst@nyp.org</a></td>
<td><a href="http://nyp.org/services/ecdc.html">http://nyp.org/services/ecdc.html</a></td>
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### Queens

<table>
<thead>
<tr>
<th>Director</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catherine Warkala</td>
<td>718-374-0002 ext. 465</td>
<td>718-969-9149</td>
<td><a href="mailto:cwarkala@queenscp.org">cwarkala@queenscp.org</a></td>
<td><a href="http://ecdc-queens.webs.com">http://ecdc-queens.webs.com</a></td>
</tr>
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</table>

### Staten Island

<table>
<thead>
<tr>
<th>Director</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Laura Kennedy</td>
<td>718-226-6670</td>
<td>718-226-6385</td>
<td><a href="mailto:lkennedy@siuh.edu">lkennedy@siuh.edu</a></td>
<td><a href="http://www.siuh.edu/Our-Services/Team-Approaches/The-Early-Childhood-Direction-Center.aspx">http://www.siuh.edu/Our-Services/Team-Approaches/The-Early-Childhood-Direction-Center.aspx</a></td>
</tr>
</tbody>
</table>
Chapter 2: Social Services

Agencies Offering Information and Referral

Child Abuse

Deaf and Hard of Hearing

Domestic Violence Resources

Food Resources

Housing Resources

Immigrant Resources

Public Benefits

This section contains agencies providing information about child abuse as well as those that offer crisis intervention, counseling and referrals to other agencies. Refer also to the Domestic Violence section of this Chapter for additional agencies.

Child Abuse Resources

Childhelp National Abuse Hotline

The Childhelp National Child Abuse Hotline is dedicated to the prevention of child abuse. Serving the United States, its territories, and Canada, the Hotline is staffed 24 hours a day, 7 days a week with professional crisis counselors who, through interpreters, can provide assistance in 170 languages. The Hotline offers crisis intervention, information, literature, and referrals to thousands of emergency, social service, and support resources. All calls are anonymous and confidential.

800-4-A-CHILD (1-800-422-4453) (Toll-free)

http://www.childhelp.org/pages/hotline-home

New York Foundling Hospital - Crisis Nursery Helpline

Operating seven days a week, around the clock, the only 24/7 care center in New York enables a newborn or child to stay with fully trained staff while a parent gets his/her health or household back in order. Aftercare workers will support families in finding every needed resource. This can be a valuable resource for new mothers experiencing post-partum depression, or for parents feeling overwhelmed or needing support during an emergency.

888-435-7553 (Toll-free)

https://www.nyfoundling.org/crisis-nursery-helpline/
Citywide (Continued)

Parent Helpline
The Parent Helpline, a free confidential, multi-lingual information and referral service can help find programs and services in your community. A trained Helpline Specialist is available to assist every day from 9 a.m. until 10 p.m. After 10 p.m. you can leave your name and number with the answering service, and they will get back to you the following morning.
800-CHILDREN (800-244-5376) (Toll-free)

New York City Administration for Children's Services (ACS) - Preventive Services
Preventive programs provide free services in your community for families with children under 18 who could benefit from support. Preventive services for families are designed to help children remain safe in their homes and to help families in crisis. Prevention and Parent Helpline:
800-342-7472 (Toll-free)
ACS search engine for locating preventive service agencies:
http://a068-preventivesse.nyc.gov/psse/search?actionType=search
Mandated Reporter Information:

NYS Office of Children and Family Services (OCFS)
The OCFS website contains information and resources about child abuse prevention in Spanish, Chinese, Arabic, and Russian as well as English. If you think a child may be at risk for child abuse contact the New York State Child Central Registry Hotline at:
800-342-3720 (Toll-free) (Public)
Mandated Reporter Hotline:
800-635-1522 (Toll-free)
http://ocfs.ny.gov/main/prevention/

Mandated Reporter Resource Center
New York State recognizes that certain professionals are specially equipped to fulfill the important role of mandated reporter of child abuse or maltreatment. Mandated reporters are required to report suspected child abuse or maltreatment when, in their professional capacity, they are presented with reasonable cause to suspect child abuse or maltreatment. This website site offers information about training and resources for mandated reporters.
Chapter 2: Social Services

This section includes information on communicating with people who are deaf or hard of hearing. This section contains two (2) topics: Text Telephone Services (TTY) and Interpretation Services.

Deaf and Hard of Hearing Services

This topic includes information on how to communicate with a person who has a TTY, and how to obtain a TTY.

Citywide

TTY/TDD

A TTY (also known as a Text Telephone) is a keyboard-like device that a deaf, hard of hearing or speech impaired person can use to communicate over the telephone by typing instead of speaking. You can borrow one free of charge from the New York Public Library. http://www.nypl.org/help/community-outreach/services-for-persons-with-disabilities/assistive-technologies/telecommunications-devices-for-the-deaf

NY Relay Service

A free TTY relay service is available through NY Relay Service. This service allows TTY users and non-TTY users to communicate. Contact 711 to be connected with an operator who will then use various communication devices to contact the person who is deaf or hard of hearing that also has a communication device at home so you can have a conversation.

TTY users:
Hearing and speech impaired only: 1-800-662-1220 (Toll-free)
Non-TTY phone users: 800-421-1220 (Toll-free)

http://www.nyrelay.com/711.html
The agencies listed in this topic offer interpretation services for families or agencies so they can successfully communicate with people who are deaf or hard of hearing. This list does not include all agencies in New York City that provide interpretation services. There is a cost for the interpretation services.

### Citywide

**American Sign Language, Inc. Interpreting Service**
- **Address:** 444 East 20th Street, Suite ME
- **City:** New York, NY 10009
- **Voice/TTY:** 212-477-0775
- **Fax:** 212-475-7677
- **Website:** [http://www.asli.com/contact-asli](http://www.asli.com/contact-asli)

**American Sign Language Institute**
- **Address:** 242 West 27th Street Suite 3B
- **City:** New York, NY 10001
- **Phone:** 212-675-7275
- **TTY:** 212-675-3233
- **Fax:** 212-675-5443
- **Interpreting Number:** 212-675-1917
- **24-Hour Emergency Number:** 917-244-2791

**Comprehensive Network**
- **Address:** 1663 East 17th Street
- **City:** Brooklyn, NY 11229
- **Phone:** 718-339-9700
- **TTY:** 718-339-8287
- **Website:** [http://www.comprehensivenet.com](http://www.comprehensivenet.com)

**Deaf & Hard of Hearing Interpreting Services, Inc.**
- **Address:** 99 Madison Avenue 3rd Floor
- **City:** New York, NY 10001
- **Voice/TTY:** 212-647-1092
- **Fax:** 212-647-1099
- **Interpreters only:** 212-647-1093
- **Website:** [http://www.dhisnyc.com/services/signlanguageinterpretation.html](http://www.dhisnyc.com/services/signlanguageinterpretation.html)

**SignTalk**
- **Phone:** 718-382-2020
- **Videophone:** 347-263-8314
- **Website:** [www.signtalk.org](http://www.signtalk.org)
Chapter 2: Social Services

Agencies Offering Information and Referral

Child Abuse
Deaf and Hard of Hearing

**Domestic Violence Resources**

Food Resources
Housing Resources
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Public Benefits

This section contains information on support services for people who are experiencing psychological or physical abuse by a partner or family member. The organizations listed below offer either direct services or referrals to other service agencies. This section has one topic: **Domestic Violence Resources**.

**Domestic Violence Resources**

This topic contains information on agencies providing support to persons involved in domestic abuse. As well as using the agencies listed below, you can get assistance by going to the social work department of the hospital or clinic where you receive healthcare.

**Statewide**

**NYS Office for the Prevention of Domestic Violence**

The mission of the NYS Office for the Prevention of Domestic Violence (OPDV) is to enhance the safety of all New Yorkers in their intimate and family relationships. OPDV trains NYS professionals on issues regarding domestic violence, offers resources for professionals and publishes the handbook “Finding Safety and Support” in five languages.

http://www.opdv.ny.gov/publications/materialslist-order.html
http://www.opdv.ny.gov/index.html
# Domestic Violence Resources

## Citywide

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
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<tbody>
<tr>
<td><strong>Aegis/Palladia</strong></td>
<td>PO Box 1194, Hellgate Station, New York, NY 10029</td>
<td>206 Madison Ave., New York, NY 10035 (Phone) 212-828-3100</td>
<td><a href="http://www.palladiainc.org/">http://www.palladiainc.org/</a></td>
</tr>
<tr>
<td><strong>Athena House/Palladia</strong></td>
<td>PO Box 524, Bronx, NY 10456</td>
<td>718-860-8353 (Phone)</td>
<td><a href="http://www.palladiainc.org/">http://www.palladiainc.org/</a></td>
</tr>
<tr>
<td><strong>Barrier Free Living-Freedom House</strong></td>
<td>270 E. 2nd St., New York, NY 10009</td>
<td>212-400-6470 (Phone)</td>
<td><a href="http://www.bflnyc.org">http://www.bflnyc.org</a></td>
</tr>
<tr>
<td><strong>Battered Women's Resource Center</strong></td>
<td>Voices of Women Organizing Project, 328 Flatbush Ave., Suite 342, Brooklyn, NY 11238</td>
<td>212-696-1481 ext. 104 and 101 (Phone)</td>
<td><a href="http://www.vowbwrc.org/policies/14_why_VOW.pdf">http://www.vowbwrc.org/policies/14_why_VOW.pdf</a></td>
</tr>
<tr>
<td><strong>The Center Against Domestic Violence</strong></td>
<td>25 Chapel Street, Suite 904, Brooklyn, NY 11201</td>
<td>718-254-9134 (Phone) 718-453-2280 (Phone) 718-254-9134 ext. 107</td>
<td><a href="http://www.cadvny.org">http://www.cadvny.org</a></td>
</tr>
<tr>
<td><strong>Central Brooklyn Domestic Violence Program</strong></td>
<td>Kings County District Attorney’s Office, 350 Jay St. 15th Fl., Brooklyn, NY 11201</td>
<td>Melissa Livingston, Central Brooklyn Domestic Violence Program Coordinator, 718-250-3300 (Phone)</td>
<td><a href="http://www.brooklynda.org/dv/centrl_bk_dw_prog.htm">http://www.brooklynda.org/dv/centrl_bk_dw_prog.htm</a></td>
</tr>
<tr>
<td><strong>Child Welfare Organizing Project</strong></td>
<td>East Harlem Neighborhood Center, 80 E. 110th St. Suite #1E, New York, NY 10029</td>
<td>212-348-3000 (Phone) 914-216-1389 (Phone)</td>
<td><a href="http://cwop.org">http://cwop.org</a></td>
</tr>
<tr>
<td><strong>Connect NYC</strong></td>
<td>PO Box 20217, Greeley Square Station, New York, NY 10001</td>
<td>212-683-0605 (Phone) 212-683-0015 (Phone)</td>
<td><a href="http://www.connectnyc.org">http://www.connectnyc.org</a></td>
</tr>
<tr>
<td><strong>Domestic Violence Hotline</strong></td>
<td></td>
<td>1-800-621-HOPE (4673) (Phone)</td>
<td></td>
</tr>
<tr>
<td><strong>Domestic Violence Project/Urban Justice Center</strong></td>
<td>123 William Street, New York, NY 10038</td>
<td>718-875-5062 (Phone)</td>
<td><a href="http://www.urbanjustice.org">http://www.urbanjustice.org</a></td>
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</tbody>
</table>
Good Shepherd Services
Advocacy, information hotline and counseling as well as a shelter.
305 7th Avenue, 9th Floor
New York, NY 10003
Safe Homes Project Hotline:
718-499-2151 (Phone)
http://www.goodshepherds.org/programs.html

JBFCS - Domestic Violence & Preventive Services
135 W. 50th Street
New York, NY 10020
212-582-9100
https://www.jbfcs.org/programs-services/domestic-violence-preventive-services/

Legal Aid Society
Provides representation for orders of protection, custody and visitation, child/spousal support, property distribution, divorce, domestic violence, immigration, housing and public benefits.
Harlem Community Law Office
230 East 106th Street
New York, NY 10039
212-426-3000 (Phone)
www.legal-aid.org

Mayor’s Office to Combat Domestic Violence
100 Gold Street, 2nd floor
New York, NY 10038
Call 311 or:
800-621-4673 (Toll-free)
212-788-3156 (Phone)
212-341-9098 (Phone)

NY Asian Women's Center
32 Broadway, 10th Floor
New York, NY 10004
888-888-7702 (Toll-free)
http://www.nyawc.org

New York County District Attorney’s Office
Resources for Victims of Domestic Violence
Information Page
Domestic Violence Unit
80 Centre Street
New York, NY 10013
212-335-4300 (Main number)
212-335-43455 (Hotline)
212-335-9500 (TTY)
http://manhattanda.org/resources-victims-domestic-violence

North Brooklyn Coalition Against Family Violence
PO Box 110664
Brooklyn, NY 11211
718-302-4073 (Phone)
http://northbrooklyncoalition.org

Sanctuary for Families
PO Box 1406
Wall Street Station
New York, NY 10268
212-349-6009 (Phone)
http://www.sanctuaryforfamilies.org

Safespace
107-14 Liberty Ave., 2nd Floor
Ozone Park, NY 11417
718-847-1500 ext. 2147 (Phone)
89-74 162nd Street, 3rd Floor
Jamaica, NY 11432
718-526-2400 ext. 2042 (Phone)
http://www.safespacenyc.org/safespace/section/
### Citywide (Continued)

<table>
<thead>
<tr>
<th><strong>Safe Horizon</strong></th>
<th><strong>Bronx Family Justice Center</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Tracy Perrizo</td>
<td>198 East 161 Street, 2nd Floor</td>
</tr>
<tr>
<td>2 Lafayette Street, 3rd Floor</td>
<td>Bronx, NY 10451</td>
</tr>
<tr>
<td>New York, NY 10007</td>
<td>718-508-1222 (Phone)</td>
</tr>
<tr>
<td>800-621-4673 (Phone)</td>
<td></td>
</tr>
<tr>
<td>212-577-7786 (Phone)</td>
<td></td>
</tr>
<tr>
<td>212-577-7406 (Phone)</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.safehorizon.org">http://www.safehorizon.org</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>SAKHI for South Asian Women</strong></th>
<th><strong>Queens Family Justice Center</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box 20208</td>
<td>126-02 82nd Avenue</td>
</tr>
<tr>
<td>Greeley Square Station</td>
<td>Kew Gardens, NY 11415</td>
</tr>
<tr>
<td>New York, NY 10001</td>
<td>718-575-4500</td>
</tr>
<tr>
<td>212-868-6471 (Helpline)</td>
<td><a href="http://www.urbanjustice.org/">http://www.urbanjustice.org/</a></td>
</tr>
<tr>
<td>212-714-9153 (Office)</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.sakhi.org">www.sakhi.org</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Third Street Women's Residence</strong></th>
<th><strong>Women In Need-STEPs Program</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>282 E. 3rd Street</td>
<td>115 W. 31st St.</td>
</tr>
<tr>
<td>New York, NY 10009</td>
<td>New York, NY 10001</td>
</tr>
<tr>
<td>212-353-5030 (Phone)</td>
<td>646-483-6502 (Phone)</td>
</tr>
<tr>
<td></td>
<td>718-402-0066 (Bronx)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Urban Justice Center</strong></th>
<th><strong>WomensLaw.org</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides legal assistance for victims of domestic violence at clinics held at various locations citywide.</td>
<td>Listings of support services for women who are victims of domestic violence.</td>
</tr>
<tr>
<td>718-875-5062 (Phone)</td>
<td>800-799-7233 (SAFE) (Toll-free)</td>
</tr>
</tbody>
</table>

| 123 William Street, 16th Floor |                                |
| New York, NY 10038       |                                |
| 646-602-5600 (Phone)     |                                |

<table>
<thead>
<tr>
<th>Brooklyn Family Justice Center</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>350 Jay Street, 15th Floor</td>
<td>198 East 161 Street, 2nd Floor</td>
</tr>
<tr>
<td>Brooklyn, NY 11201</td>
<td>Bronx, NY 10451</td>
</tr>
<tr>
<td>78-250-5097 (Phone)</td>
<td>718-508-1222 (Phone)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Violence Intervention Program</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Triborough Station</td>
<td>126-02 82nd Avenue</td>
</tr>
<tr>
<td>PO Box 1161</td>
<td>Kew Gardens, NY 11415</td>
</tr>
<tr>
<td>New York, NY 10035</td>
<td>718-575-4500</td>
</tr>
<tr>
<td>800-664-5880 (Toll-free)</td>
<td><a href="http://www.vipmujeres.org/">http://www.vipmujeres.org/</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Women In Need-STEPs Program</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>115 W. 31st St.</td>
<td>126-02 82nd Avenue</td>
</tr>
<tr>
<td>New York, NY 10001</td>
<td>Kew Gardens, NY 11415</td>
</tr>
<tr>
<td>646-483-6502 (Phone)</td>
<td>718-402-0066 (Bronx)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>WomensLaw.org</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Listings of support services for women who are victims of domestic violence.</td>
<td>800-799-7233 (SAFE) (Toll-free)</td>
</tr>
</tbody>
</table>
Chapter 2: Social Services

Agencies Offering Information and Referral

Child Abuse

Deaf and Hard of Hearing

Domestic Violence Resources

Food Resources

Housing Resources

Immigrant Resources

Public Benefits

This section contains information on obtaining food and nutrition services. This section is divided into two (2) topics: General and Food Pantries.

Food Resources

General

This topic provides information on agencies that provide ongoing assistance to families for food and nutrition resources.

Citywide

Supplemental Nutrition Assistance Program (SNAP) (Formerly called Food Stamps)
Information about the closest center to apply for this income-based food funding program.

Public Health Solutions Access to Health and Food Benefits
Public Health Solutions Access to Health and Food Benefits Program assists individuals and families to apply for Supplemental Nutrition Assistance Program (SNAP) benefits, also known as food stamps. PHS Food Benefits counselors are located at the following sites:

Brooklyn
SNAP c/o Public Health Solutions Neighborhood WIC
2555 Ocean Avenue, 2nd Floor
Brooklyn, NY 11229
718-943-1479 (Phone)

Queens
Ridgewood:
c/o Public Health Solutions Neighborhood WIC
852 Onderdonk Avenue
Ridgewood, NY 11385
Phone: 347-225-8831 (Phone)

Corona:
c/o Public Health Solutions Neighborhood WIC
103-24 Roosevelt Avenue, 3rd Floor
Queens, NY 11368
Phone: 347-649-2814 (Phone)
Food Resources

Public Health Solutions Access to Health and Food Benefits (Continued)
Flushing:
Public Health Solutions Neighborhood WIC
133-30 37th Avenue
Flushing, NY 11354
347-532-2935 (Phone)

Women Infants and Children's Program (WIC)
Supplemental nutrition for children under 5.
800-522-5006 (Toll-free)
http://www.health.ny.gov/prevention/nutrition/wic/local_agencies.htm

WIC Screening Tool
The Food and Nutrition Service has a web-based calculator to determine eligibility for WIC. http://www.snap-step1.usda.gov/fns/

Citywide (Continued)

Food and Hunger Hotline
Information and referral to soup kitchens, pantries and other sources of food.
866-888-8777 (Toll-free)

City Harvest
Donates food to pantries, shelters and other organizations feeding hungry New Yorkers. Their food hotline can link families with food donation programs.
6 East 32nd Street, 5th Floor
New York, NY 10016
646-412-0600 (Phone)
866-888-8877 (Hunger Hotline) (Toll-free)
http://www.nyccah.org/hungermaps

Food Bank for NYC
Find sources of food and nutrition such as pantries and soup kitchens.
39 Broadway
New York, New York 10006
212-566-7855 (Phone)
www.foodbanknyc.org/

St. John’s Bread & Life Program
Social services and benefits advocacy.
795 Lexington Ave
Brooklyn, NY 11221
718-574-0058 (Phone)
www.breadandlife.org

Food Resources

This topic contains information on agencies that provide information on locating food pantries, since information about available pantries often changes.

Food and Hunger Hotline
Information and referral to soup kitchens, pantries and other sources of food.
866-888-8777 (Toll-free)

City Harvest
Donates food to pantries, shelters and other organizations feeding hungry New Yorkers. Their food hotline can link families with food donation programs.
6 East 32nd Street, 5th Floor
New York, NY 10016
646-412-0600 (Phone)
866-888-8877 (Hunger Hotline) (Toll-free)
http://www.nyccah.org/hungermaps

Food Pantries

Food Bank for NYC
Find sources of food and nutrition such as pantries and soup kitchens.
39 Broadway
New York, New York 10006
212-566-7855 (Phone)
www.foodbanknyc.org/

St. John’s Bread & Life Program
Social services and benefits advocacy.
795 Lexington Ave
Brooklyn, NY 11221
718-574-0058 (Phone)
www.breadandlife.org

Staten Island

Project Hospitality
Staten Island only
Project Hospitality’s Community Services Center
514 Bay Street, SI 10304
718-815-0800 (Phone)

This section contains information on many housing topics that may affect children with disabilities and their families. It is divided into eight (8) topics: General, Eviction Assistance, NYC Homeless Shelters, Rent Exemptions, Services Specific to People with Disabilities, Homeownership and Foreclosure, HIV Housing Resources, and Home Modification and Rehabilitation.

**Housing Resources**

**General**

This topic gives information on agencies offering general assistance to families with housing issues.

**Citywide**

<table>
<thead>
<tr>
<th><strong>Information for Families, Inc.</strong></th>
<th><strong>NYC Department of Homeless Services</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Online Newsletter</strong></td>
<td></td>
</tr>
<tr>
<td>This newsletter is especially relevant for families that are homeless, formerly homeless or in danger of losing their homes. 332 Bleecker Street New York, New York 10014 <a href="http://www.informationforfamilies.org">www.informationforfamilies.org</a></td>
<td>This is the NYC agency responsible for preventing homelessness when possible, providing short-term emergency shelter to individuals and families, and providing information about housing options. <a href="http://www.nyc.gov/html/dhs/html/home/home.shtml">http://www.nyc.gov/html/dhs/html/home/home.shtml</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Legal Aid’ s Homeless Rights Project</strong></th>
<th><strong>New York City Affordable Housing Resource Center</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>199 Water Street</td>
<td>This NYC’s online tool to find information on all aspects of City housing, including renting an apartment, buying a home, and maintaining an apartment. It includes all of the City’s affordable housing lottery listings: <a href="http://www.nyc.gov/html/housinginfo/html/home/home.shtml">http://www.nyc.gov/html/housinginfo/html/home/home.shtml</a></td>
</tr>
<tr>
<td>800-649-9125</td>
<td><a href="http://www.legal-aid.org">www.legal-aid.org</a></td>
</tr>
</tbody>
</table>
### Citywide (Continued)

**New Destiny Housing**  
For victims of domestic violence  
Offers foreclosure intervention counseling to New York homeowners that are victims of domestic violence and are behind on their mortgage payments.  
[www.newdestinyhousing.org](http://www.newdestinyhousing.org)

**Partnership for the Homeless**  
305 7th Avenue, 13th Floor  
New York, NY 10001  
212-645-3444 (Phone)  
Refer also to [Teen Parents](#) section of this Guide for additional information.

### Bronx

**Acacia Network**  
Help with supported housing and low-cost housing.  
300 E. 175th Street  
Bronx, NY 10457  
718-299-1100 (Phone)  

**Aquinas Housing Corporation**  
Housing for low- and moderate-income families and people with disabilities.  
1945 Vyse Avenue  
Bronx, NY 10460  
718-842-6440 (Phone)  
[www.aquinashousing.org](http://www.aquinashousing.org)

**Bronx Shepherds Restoration Corporation**  
Affordable housing for low- and moderate-income families.  
1932 Washington Ave  
Bronx, NY 10457  
718-299-0500 (Phone)  
[http://www.bronxshepherds.org/services.html](http://www.bronxshepherds.org/services.html)

**BronxWorks**  
Family shelter program and eviction prevention program.  
2054 Morris Avenue  
Bronx, NY 10453  
718-731-3114 (Phone)  
[www.bronxworks.org](http://www.bronxworks.org)

**Fordham Bedford Housing Corporation**  
Affordable housing for low- and moderate-income families.  
2751 Grand Concourse  
Bronx, NY 10468  
718-367-3200 (Phone)

**Help USA**  
Transitional and permanent housing for high-risk families.  
285 East 171st Street  
Bronx, NY 10457  
718-583-0174 (Phone)  
[www.helpusa.org](http://www.helpusa.org)
The Osborne Association
Housing help and other support services for individuals and families affected by prison life.
809 Westchester Avenue
Bronx, NY 0455
718-707-2600 (Phone)
www.osborneny.org

South Bronx Overall Economic Development Corporation
Housing assistance for low-income families.
555 Bergen Avenue
Bronx, NY 10455
718-292-3113 (Phone)
www.sobro.org

Unique People Services
Housing for people with developmental disabilities and people with HIV.
4234 Vireo Avenue
Bronx, NY 10470
718-231-7711 (Phone)
www.uniquepeopleservices.org

University Neighborhood Housing
Affordable housing program.
2751 Grand Concourse
Bronx, NY 10468
718-933-3101 (Phone)
www.unhp.org

VIP Community Services
Housing for low-income families as well as people with a history of substance abuse.
1910 Arthur Avenue
Bronx, NY 10457
718-583-5150 (Phone)
http://vipservices.org/services/browse/category-Housing
<table>
<thead>
<tr>
<th>Housing Resources</th>
<th>General</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Brooklyn</strong></td>
<td></td>
</tr>
<tr>
<td><strong>African American Planning Commission, Inc.</strong></td>
<td><strong>Catholic Charities of Brooklyn and Queens</strong></td>
</tr>
<tr>
<td>Various housing programs for at-risk families.</td>
<td>Affordable family housing program.</td>
</tr>
<tr>
<td>P.O. Box 330-704</td>
<td>191 Joralemon St</td>
</tr>
<tr>
<td>Brooklyn, NY 11233</td>
<td>Brooklyn, NY 11201</td>
</tr>
<tr>
<td>718-218-7254 (Phone)</td>
<td>718-722-6000 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.aapci.org">www.aapci.org</a></td>
<td><a href="http://www.ccbq.org">www.ccbq.org</a></td>
</tr>
<tr>
<td><strong>Brooklyn Chinese American Association</strong></td>
<td><strong>Church Avenue Merchants Block Association - CAMBA</strong></td>
</tr>
<tr>
<td>Assistance for Chinese Americans in the areas of immigration, crime victim support, housing, SSI and other benefits, all areas of social services, and youth programs.</td>
<td>Eviction prevention, low- and moderate-cost housing programs, and housing advocacy.</td>
</tr>
<tr>
<td>5000 8th Avenue</td>
<td>1720 Church Avenue, 2nd Floor</td>
</tr>
<tr>
<td>Brooklyn, New York 11220</td>
<td>Brooklyn, NY 11226</td>
</tr>
<tr>
<td>718-438-0008 (Phone)</td>
<td>718-287-2600 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.bca.net">www.bca.net</a></td>
<td><a href="http://www.camba.org">www.camba.org</a></td>
</tr>
<tr>
<td><strong>Brooklyn Community Housing and Services</strong></td>
<td><strong>Council of Jewish Organization of Flatbush (COJO)</strong></td>
</tr>
<tr>
<td>Transitional and permanent housing for formerly homeless families.</td>
<td>Housing assistance and eviction prevention.</td>
</tr>
<tr>
<td>105 Carlton Ave</td>
<td>1523 Avenue M, 3rd Floor</td>
</tr>
<tr>
<td>Brooklyn, NY 11205</td>
<td>Brooklyn, NY 11230</td>
</tr>
<tr>
<td>718-625-4545 (Phone)</td>
<td>718-377-2900 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.bchands.org">www.bchands.org</a></td>
<td><a href="http://www.cojoflatbush.org">www.cojoflatbush.org</a></td>
</tr>
<tr>
<td><strong>Carroll Gardens Association, Inc.</strong></td>
<td><strong>Cypress Hills Local Development Corporation</strong></td>
</tr>
<tr>
<td>Housing advocacy.</td>
<td>Home ownership counseling for minorities, foreclosure prevention, home repair loans.</td>
</tr>
<tr>
<td>201 Columbia Street</td>
<td>3214 Fulton Street</td>
</tr>
<tr>
<td>Brooklyn, NY 11231</td>
<td>Brooklyn, NY 11208</td>
</tr>
<tr>
<td>718-243-9301 (Phone)</td>
<td>718-647-8100 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.carrollgardensassociation.com">www.carrollgardensassociation.com</a></td>
<td><a href="http://www.cypreshills.org">www.cypreshills.org</a></td>
</tr>
<tr>
<td><strong>Fifth Avenue Committee</strong></td>
<td><strong>General</strong></td>
</tr>
<tr>
<td>Affordable housing programs.</td>
<td></td>
</tr>
<tr>
<td>621 Degraw St.</td>
<td></td>
</tr>
<tr>
<td>Brooklyn, NY 11217</td>
<td></td>
</tr>
<tr>
<td>718-237-2017 (Phone)</td>
<td></td>
</tr>
</tbody>
</table>
Haitian-American Community Coalition, Inc.
Assistance for French Creole-speaking Haitians in the areas of housing help, documentation translation, English as a second language and job readiness.
123 Linden Boulevard, 3rd Floor
Brooklyn, NY 11201
718-940-2200 (Phone)
1001 Eastern Parkway
Brooklyn, New York 11213
718-221-9640 (Phone)
www.hccinc.org

Help USA
Eviction prevention, low-income housing, housing for people with HIV, affordable permanent housing.
Various locations in Brooklyn.
718-299-8473 (Phone)
www.helpusa.org

Housing Works
Housing programs and support for families impacted by HIV.
57 Willoughby Street, 2nd Floor
Brooklyn, NY 11201
347-473-7400 (Phone)
www.housingworks.org

Make the Road
Offers support for Latino Americans in eviction prevention, housing repairs and landlord-tenant disputes.
301 Grove Street
Brooklyn, NY 11237
718-418-7690 (Phone)
www.maketheroadny.org

Midwood Development Corporation
Housing foreclosure and home buyers counseling as well as tenant advocacy.
1416 Avenue M
Brooklyn, NY 11230
718-376-0999 (Phone)
www.middev.org

Neighborhood Housing Services of Bedford Stuyvesant
Assistance in obtaining affordable housing.
1012 Gates Avenue
Brooklyn, NY 11221
718-919-2100 (Phone)
www.nhsnyc.org

Neighborhood Housing Services of Flatbush
Assistance in obtaining affordable housing.
2806 Church Avenue
Brooklyn, NY 11226
718-469-4679 (Phone)
www.nhsnyc.org

Progress of Peoples Development Corp. Catholic Charities
Affordable housing programs run by Catholic Charities.
191 Joralemon St
Brooklyn, NY 11201
718-722-6001 (Phone)
www.ccbq.org
## Housing Resources

### Brooklyn (Continued)

<table>
<thead>
<tr>
<th>Organization</th>
<th>Services</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>NY Communities</strong></td>
<td>Tenants’ rights advocacy, foreclosure prevention.</td>
<td>2-4 Nevins Street, 2nd Floor</td>
<td>347-410-6919</td>
<td><a href="http://www.nycommunities.org">www.nycommunities.org</a></td>
</tr>
<tr>
<td><strong>Nazareth Housing</strong></td>
<td>Low-income permanent housing, shelter programs, tenant advocacy.</td>
<td>137 E. 2nd Street, Lower Level</td>
<td>212-982-7800</td>
<td><a href="http://www.nazarethhousing.org">www.nazarethhousing.org</a></td>
</tr>
<tr>
<td><strong>Neighbors Helping Neighbors</strong></td>
<td>Housing counseling for low- and moderate-income families.</td>
<td>462 36th Street, Suite 3H</td>
<td>718-686-7946</td>
<td><a href="http://www.nymc.org/neighbors-helping-neighbors-">http://www.nymc.org/neighbors-helping-neighbors-</a></td>
</tr>
<tr>
<td><strong>Progress of Peoples Development</strong></td>
<td>Affordable housing programs run by Catholic Charities.</td>
<td>191 Joralemon St</td>
<td>718-722-6001</td>
<td><a href="http://www.ccbq.org">www.ccbq.org</a></td>
</tr>
<tr>
<td><strong>St. Nicks Alliance</strong></td>
<td>Affordable housing programs, eviction prevention, housing for families impacted by HIV, tenant advocacy.</td>
<td>850 Grand Avenue</td>
<td>718-302-6827</td>
<td><a href="http://www.stnicksalliance.org/SNA/">www.stnicksalliance.org/SNA/</a></td>
</tr>
<tr>
<td><strong>Southside United HDFC</strong></td>
<td>Rehabilitation of buildings in South Williamsburg as well as social services.</td>
<td>213 S 4th St</td>
<td>718-387-3600</td>
<td><a href="http://www.lossures.org">www.lossures.org</a></td>
</tr>
<tr>
<td><strong>Settlement Housing Fund, Inc.</strong></td>
<td>Various housing programs for at-risk families.</td>
<td>247 W. 37th Street, 4th Floor</td>
<td>212-265-6530</td>
<td><a href="http://www.settlementhousingfund.org">www.settlementhousingfund.org</a></td>
</tr>
</tbody>
</table>
### Manhattan

**Asian Americans for Equality**  
Assistance for all Asian groups in NYC in areas of housing help, social services and quality of life issues.  
108 Norfolk Street  
New York, NY 10002  
212-964-2288 (Phone)  
[www.aafe.org](http://www.aafe.org)

**Bailey House**  
Housing for families impacted by HIV.  
1751 Park Avenue  
New York, NY 10035  
212-633-2500 (Phone)  
[www.baileyhouse.org](http://www.baileyhouse.org)

**Covenant House**  
Short-term living for homeless teens, including a program for teen mothers.  
461 8th Avenue  
New York, NY 10001  
800-388-3888 (Toll-free)  
[www.covenanhouse.org](http://www.covenanhouse.org)

**Housing Partnership**  
Counseling on obtaining affordable mortgages.  
242 W. 36th Street, 3rd Floor  
New York, NY 10018  
646-217-3370 (Phone)  
[www.housingpartnership.com](http://www.housingpartnership.com)

**Nazareth Housing**  
Low-income permanent housing, shelter programs, tenant advocacy.  
137 E. 2nd Street, Lower Level  
New York, NY 10009  
212-982-7800 (Phone)  
[www.nazarethhousing.org](http://www.nazarethhousing.org)

**Settlement Housing Fund, Inc.**  
Various housing programs for at-risk families.  
247 W. 37th Street, 4th Floor  
New York, NY 10018  
212-265-6530 (Phone)  
[www.settlementhousingfund.org](http://www.settlementhousingfund.org)

**West Harlem Group Assistance**  
Affordable housing advocacy and shelters.  
1652 Amsterdam Avenue  
New York, NY 10031  
212-862-1399 (Phone)  
[www.whginc.org](http://www.whginc.org)

### Brooklyn (Continued)

**Turning Point**  
Housing for pre- and post-treatment substance abusers and people with HIV.  
5220 4th Ave  
Brooklyn, NY 11220  
718-439-0077 (Phone)  
[www.turningpointbrooklyn.org](http://www.turningpointbrooklyn.org)
Housing Resources

Queens

**Astoria Restoration Association, Inc.**
Housing and rent assistance programs, including emergency financial and rental assistance and referrals to charities and government programs. They offer a substantial amount of emergency financial assistance to low-income residents.
31-28 Ditmars Blvd
Astoria, NY 11105
718-726-0034 (Phone)

**Central Astoria Local Development Coalition, Inc.**
Housing advocacy and workshops for Astoria residents.
25-69 38th Street
Astoria, NY 11103
718-728-7820 (Phone)
www.centralastoria.org

**Chhaya CDC**
Housing advocacy for South Asian families.
37-43 77th Street
Jackson Heights, NY 11372
718-478-3848 (Phone)
www.chhayacdc.org

**Forest Hills Community Center: Queens Community House**
Tenants’ rights advocacy.
108-25 62nd Drive
Forest Hills, NY 11375
718-592-5757 ext. 280 (Phone)

**Greater Ridgewood Restoration Corp.**
Services offered include landlord-tenant counseling and information about low-interest loans and grants.
68-56 Forest Ave
Ridgewood, NY 11385
718-366-8721 (Phone)
www.ridgewoodrestoration.org

**Northwest Queens Housing Corp.**
Rental assistance and housing programs. Offers help with housing issues such as eviction prevention and rent help, and assistance in applying for other social services and government programs such as Section 8, IT-214 tax credits, HEAP, and government public housing.
31-14 30th Ave, 2nd Floor
Astoria, NY 11102
718-728-6886 (Phone)
www.hanac.org
<table>
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<th>Queens (Continued)</th>
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| **Queens Legal Services Corp-Housing Unit**  
Free or low-cost legal help for low-income people in Queens County, focusing on landlord-tenant issues, housing, government benefits, and rental assistance.  
42-15 Crescent Street  
Long Island City, NY 11101  
347-592-2200 (Phone)  
89-00 Sutphin Blvd., Room 206  
Jamaica, NY 11435  
347-592-2200 (Phone)  
[http://sites.lawhelp.org/Program/1694/index.cfm](http://sites.lawhelp.org/Program/1694/index.cfm) |
| **Make the Road**  
Offers support for Latino Americans in eviction prevention, housing repairs and landlord-tenant disputes.  
92-10 Roosevelt Avenue  
Jackson Heights, NY  
718-565-8500 (Phone)  
[www.maketheroadny.org](http://www.maketheroadny.org) |
| **Neighborhood Housing Services of Northern Queens**  
Pre-purchase counseling, mortgage aid, and programs to assist residents with purchasing and maintaining a home.  
60-20 Woodside Ave  
Woodside, NY 11377  
718-457-1017 (Phone)  
Or stop by the Neighborhood Housing Services of Jamaica, Inc.  
89-70 162nd St.  
Jamaica, NY 11432  
718-291-7400 (Phone)  
[www.nhsnyc.org](http://www.nhsnyc.org) |
| **Margert Community Corporation**  
Home weatherization, housing counseling, home adaptations.  
325 Beach 37th Street  
Far Rockaway, NY 11691  
718-471-3724 (Phone)  
[www.margert.org](http://www.margert.org) |
| **Pomonok Community Center: Queens Community House**  
Tenants’ rights advocacy.  
67-09 Kissena Boulevard  
Flushing, NY11367  
718-591-6060 (Phone)  
[www.queenscommunityhouse.org](http://www.queenscommunityhouse.org) |
| **Woodside On the Move**  
Provides tenant advocacy, landlord-tenant mediation, and affordable housing initiatives.  
Offers assistance with eviction proceedings, heat and hot water disputes, pest infestation, repair and maintenance problems, and housing discrimination.  
39-42 59th St., 2nd Floor  
Queens, NY 11102  
718-476-8449 (Phone)  
[http://www.woodsideonthemove.org/?page_id=49](http://www.woodsideonthemove.org/?page_id=49) |
### Queens (Continued)

**Salvation Army-Queens**  
Charity organization with a large number of social service programs. Low-income people, people with disabilities, and senior citizens may be able to receive emergency funding for paying rent, deposits, or other housing expenses. There are six locations in Queens:

- **Queens Temple Salvation Army**  
  86-07 35th Ave.  
  Flushing, NY 11372  
  718-335-3693 (Phone)

- **Ridgewood Citadel Salvation Army**  
  69-23 Cypress Hills St.  
  Ridgewood, NY 11385  
  718-497-4356 (Phone)

- **Jamaica Citadel Salvation Army**  
  90-23 161st St.  
  Jamaica, NY 11432  
  718-297-4860 (Phone)

- **Flushing Salvation Army**  
  142-50 32nd Ave.  
  Flushing, NY 11354  
  718-762-9613 (Phone)

- **Borden Salvation Army**  
  21-10 Borden Ave  
  Long Island City, NY 11101  
  718-784-5690 (Phone)

- **Astoria Salvation Army**  
  45-18 Broadway  
  Astoria, NY 11103  
  718-721-9046 (Phone)  

### Staten Island

**Bikur Cholim**  
Housing advocacy for Orthodox Jewish families.  
23 Niles Pl  
Staten Island, NY 10314  
718-494-4343 (Phone)  
[www.bikurcholim.org](http://www.bikurcholim.org)

**Make the Road**  
Community organizing and support for Latino Americans as well as eviction prevention, housing repairs and landlord-tenant disputes.  
161 Port Richmond Avenue  
Staten Island, NY 10302  
718-727-1222 (Phone)  
[www.maketheroadny.org](http://www.maketheroadny.org)

**Neighborhood Housing Services of Staten Island**  
Services including pre-purchase counseling, mortgage aid, and programs to assist residents with purchasing and maintaining a home.  
770 Castleton Ave  
Staten Island, NY 10310  
718-442-8080 (Phone)  
[http://nhsofsi.org/](http://nhsofsi.org/)

**Northfield Community LDC**  
Affordable housing advocacy and foreclosure prevention.  
160 Heberton Avenue  
Staten Island, NY 10302  
718-442-7351 (Phone)  
[http://www.northfieldldc.org/about-us.html](http://www.northfieldldc.org/about-us.html)
This topic includes agencies that offer assistance to families who are dealing with eviction. Agencies will be able to help you faster if you know the answers to these questions before you call:

- Why you are being evicted?
- Is this a legal eviction?
- Have you gone to Housing Court?

If you don’t know the answer to any of these questions, you can still call for assistance.

## Housing Resources

### Legal Aid Society Resources - Family Eviction Prevention Supplement (FEPS)

If you are on public assistance and have a child, you may qualify for the Family Eviction Prevention Supplement, which helps pay back rent and subsidize future rent. This service is available only if you have a pending non-payment eviction in housing court.

- Upper Manhattan: 212-426-3000 (Phone)
- Lower Manhattan: 212-577-3300 (Phone)
- Bronx: 718-991-4758 (Phone)
- Brooklyn: 718-722-3100 (Phone)
- Queens: 718-286-2450 (Phone)
- Staten Island: 718-273-6677 (Phone)

[www.legal-aid.org](http://www.legal-aid.org)

**FEPS Providers:**


### HRA’s One-Shot-Deal:

You can apply in any of the job centers located throughout NYC for assistance with back rent payments. For more information, call: 311 and ask for HRA Infoline (Phone) 718-577-1399 (Phone)


## Eviction Assistance

### Citywide

**Neighborhood Housing Services (NHS)**

If you are behind in mortgage payments, or concerned that you will become late, NHS can help. Their foreclosure intervention counselors will look at your situation and provide recommendations for the next steps. NHS will also serve as an advocate to help obtain the best solution available.

Housing Court Answers
Provides referrals to charitable organizations for financial assistance with paying overdue rent. To receive assistance, cases must be in housing court and there must be a valid reason for falling behind on the rent. Your income must be sufficient to pay future rent.
Also provides emergency eviction prevention counseling for housing court litigants without attorneys.
Housing Court Answers (Formerly City-Wide Task Force on Housing Court)
Call them for a listing of charities that might help pay back rent at:
125 Maiden Lane
New York, NY 10038
All Boroughs except Queens: 212-962-4795
Queens only: 718-657-0599 (Phone)
www.cwthc.org

Eviction Assistance

Bronx
1118 Grand Concourse at 166th Street
Bronx, NY 10451
Lobby opposite the Clerk’s windows
Monday through Thursday, 9 am to 4:30 pm
Friday 9 am to 1 pm
(May be closed between 1 pm and 2 pm)

Manhattan
Harlem Community Justice Center
(serves zip codes 10035 and 10037)
170 East 121st Street
New York, NY 10035
Outside Room 308
Monday, Thursday and Friday, 9 am to 1 pm

Queens
89-17 Sutphin Blvd.
Jamaica, NY 11435
Second Floor Hall
Monday through Friday, 9 am to 12 noon
First Floor, Room 159
Monday through Friday, 1 pm to 4 pm

Staten Island
927 Castleton Avenue
Staten Island, NY 10310
Lobby
Monday through Friday, 9 am to 12 noon
## Housing Resources

### NYC Homebase Program
Homebase is a city-wide program designed to help families and individuals overcome immediate housing problems that could result in becoming homeless, and to develop a plan for long-term housing stability. Call 311 and ask about the Homebase Program or go to: [http://www.nyc.gov/html/dhs/html/prevention/homebase.shtml](http://www.nyc.gov/html/dhs/html/prevention/homebase.shtml)

#### Bronx:
- **BronxWorks**
  - 1130 Grand Concourse
  - Bronx, NY 10456
  - 718-508-3100 (Phone)

- **Catholic Charities**
  - 2155 Blackrock Avenue
  - Bronx, NY 10472
  - 718-414-1050 (Phone)

  - 4377 Bronx Boulevard
  - Bronx, NY 10466
  - 347-947-3920 (Phone)

- **HELP**
  - 775 Crotona Park North
  - Bronx, NY 10460
  - 718-299-8473 (Phone)

  - 1780 Grand Concourse
  - Bronx, NY 10457
  - 347-226-4540 (Phone)

- **Brooklyn:**
  - **CAMBA**
    - 1117 Eastern Parkway
    - Brooklyn, NY 11213
    - 718-622-7323 (Phone)

  - 2211 Church Avenue
  - Brooklyn, NY 11226
  - 718-940-6311 (Phone)

  - Catholic Charities
    - 3060 Fulton Street
    - Brooklyn, NY 11208
    - 929-234-3032 (Phone)

    - 3060 Fulton Street
    - Brooklyn, NY 11208
    - 347-295-3738 (Phone)

    - 145 E 98th Street
    - Brooklyn, NY 11212
    - 917-819-3200 (Phone)

#### Manhattan:
- **Palladia**
  - 2276 3rd Avenue
  - New York, NY 10035
  - 917-492-1019 (Phone)

#### Queens:
- **Catholic Charities**
  - 87-80 Merrick Blvd
  - Jamaica, NY 11432
  - 718-674-1000 (Phone)

  - 1475 Myrtle Avenue
  - Brooklyn, NY 11237
  - 145 E 98th Street
  - Brooklyn, NY 11212
  - 917-819-3200 (Phone)

#### Staten Island:
- **CAMBA**
  - 648 Bay Street
  - Staten Island, NY 10304
  - 718-282-6473 (Phone)
This topic includes information on the NYC Department of Homeless Services, which provides temporary emergency shelter. Families and individuals must apply at one of the intake centers listed in this topic to find out if they are eligible for shelter.

**Citywide**

**NYC Department for the Homeless**
Intake for the Shelter System:
General number for answers about getting into the shelter system.
212-361-8000 (Phone)
800-994-6494 (Toll-free)

**Families with children under 21:**
Prevention Assistance and Temporary Housing (PATH) Office 151 E. 151st Street
Bronx, NY 10451

**Single Adult Intake Centers**
Homeless individuals who have been in shelter in the last 12 months should return to the same shelter.

**Single adult women must apply at one of the following locations:**
**HELP Women's Shelter**
116 Williams Avenue (between Liberty Avenue and Glenmore Avenue)
Brooklyn, NY 11207
How to Get There: Subway: Take the C train to Liberty Avenue.

**Franklin Shelter**
1122 Franklin Avenue (near 166th Street)
Bronx, NY 10456
How to Get There: Take the 2 train to 149th Street, followed by the #55 bus to 166th Street and 3rd Avenue.

**Single adult males must apply at:**
**30th Street Intake Center**
400-430 East 30th Street
New York, NY 10016
Open 24 hours, 7 days a week including weekends and holidays.

**NoVA Domestic Violence Unit**
Call 311 or 1-800-621-HOPE (4673)

**Urban Justice Center**
The Urban Justice Safety Net Project (SNP) provides legal assistance for families deemed ineligible for emergency shelter by the Department of Homeless Services. SNP works to protect the due process rights of low- and no-income New Yorkers by ensuring access to public assistance benefits, food stamps, public housing, and emergency shelter. To seek legal assistance for the emergency shelter application process and legal representation at PATH legal conferences call on Mondays 10 - 12 am.
646-602-5641 (Phone)
http://www.urbanjustice.org/
Senior Citizens and People with Disabilities (DRIE/SCRIE)
Tenants that qualify for this program can have their rent frozen so it cannot be increased. Visit the Disability Rent Increase Exemption (DRIE) Program or Senior Citizen Rent Increase Exemption (SCRIE) walk-in office from 8:30 am - 4:30 pm at:
66 John Street, 3rd Floor
New York, NY 10038
Call 311

Barrier Free Living
Includes a shelter for adults with disabilities, and a program called Freedom House for disabled victims of domestic violence and their families.
270 E. 2nd Street
New York, NY 10009
212-677-6668 (Phone)
Email address for information: info@bflnyc.org
www.bflnyc.org/

Benefits Plus Learning Center
Counseling about public benefits and housing issues for families.
015 E. 22nd Street
New York, NY 10010
212-614-5552 (Phone)
http://www.cssny.org/programs/entry/center-for-benefits-and-services

Center for Urban Community Services
Information about supportive housing for persons with emotional or psychiatric disabilities.
198 E. 121st Street
New York, New York 10035
212-801-3300
www.cucs.org

Home of Your Own Program
Low-interest mortgages for people with developmental or emotional disabilities or parents caring for children with those disabilities through the NYS Office for People with Developmental Disabilities (OPWDD).
NYS OPWDD
44 Holland Avenue
Albany, NY 12229
http://www.opwdd.ny.gov/opwdd_community_connections/housing_initiative/home_of_your_own_hoya

This topic includes information on how to apply for exemptions to rent increases.

This topic includes programs that offer specific services for people with disabilities.
Housing Urban Development Corporation
Information about federally funded renovated buildings and apartments. Priority is often given to people over the age of 18 with disabilities.
Jacob K. Javitz Federal Building
26 Federal Plaza, Suite 3541
New York, New York 10278
212-264-0777 (Phone)
212-264-8000 (Phone)

Independent Living Centers:
These advocacy and information centers often have housing advocates on staff:
Bronx: 718-515-2800 (Phone)
Brooklyn: 718-998-3000 (Phone)
Harlem: 212-222-7122 (Phone)
Manhattan: 212-674-2300 (Phone)
Queens: 646-442-1520 (Phone)
Staten Island: 718-720-9016 (Phone)
http://www.acces.nysed.gov/vr/lfn/ilc/brochure.htm

NYC Department of Housing Preservation and Development
Sponsors an affordable housing rental and home purchase lottery. Parents with certain disabilities are given priority.
100 Gold Street
New York, NY 10038
English: 212-863-5610 (Phone)
Spanish: 212-863-5620 (Phone)
www.nyc.gov/html/hpd/home.html or

NY Housing Search
Online database of affordable and accessible apartments and homes throughout New York State.
877-428-8844 (Phone) (Toll-free)
http://nyhousingsearch.gov

NYC Housing Authority (The Projects)
Families with members who have disabilities and provide the appropriate medical documentation, might be given priority to get into public housing.
Department of Equal Opportunity:
212-306-4652 (Phone)

Sinergia
This multi-service organization has housing advocates who specialize in housing for people with disabilities
2082 Lexington Avenue
New York, New York 10035
Yesenia Estrella, Housing Services Coordinator
212-643-2840 ext. 349 (Phone)
www.sinergiany.org

Social serve.com
Online database of affordable and accessible apartments and homes, tenant service professionals, housing authorities and state housing agencies.
http://www.socialserve.com/

United Cerebral Palsy
Special needs housing assistance and referral.
80 Maiden Lane, 8th Floor
New York, New York 10038
877-827-2666 (Phone) (Toll-free)
www.ucpny.org
Housing Resources

Citywide

Neighborhood Housing Services (NHS)

If you are behind in mortgage payments, or concerned that you will become late, NHS can help. Their foreclosure intervention counselors will look at your situation and provide recommendations for the next steps. NHS will also serve as an advocate to help obtain the best solution available.

Citywide: 718-230-7610 (Phone)
North Bronx: 718-881-1180 (Phone)
South Bronx: 718-992-5979 (Phone)
Bedford Stuyvesant: 718-919-2100 (Phone)
East Flatbush: 718-469-4679 (Phone)
Northern Queens: 718-457-1017 (Phone)

NYC Central Services: 212-519-2500 (Phone)
www.nhsnyc.org

Bronx

Neighborhood Initiatives Development Corporation

Help with tenant-landlord disputes, rental assistance, housing court issues.
2523 Olinville Ave
Bronx, NY 10467
718-231-9800 (Phone)

Neighborhood Housing Services of North Bronx
Affordable lending program for people who want to buy a home, or maintain their current home.
1451 Gun Hill Road, 2nd Floor
Bronx, NY 10469
718-881-1180 (Phone)

Neighborhood Housing Services of the South Bronx
Affordable lending program for people who want to buy a home, or maintain their current home.
848 Concourse Village West
Bronx, NY 10451
718-992-5979 (Phone)
www.nhsnyc.org

Northwest Bronx Community and Clergy Coalition
Assistance for tenants having landlord Disputes.
103 E 196th St
Bronx, NY 10468
718-584-0515 (Phone)
www.northwestbronx.org

This topic includes agencies that offer services for people who are having landlord-tenant disputes. The agencies listed here also offer affordable lending programs for people who qualify.
**Brooklyn**

**Bedford Stuyvesant Restoration Corporation**
Home ownership and foreclosure counseling. Help with home improvements.
1368 Fulton Street
Brooklyn, NY 11216
718-636-6900 (Phone)
www.restorationplaza.org

**Brooklyn Housing & Family Services**
Eviction and foreclosure prevention and advocacy.
415 Albermarle Road
Brooklyn, NY 11218
718-435-7585 (Phone)
www.brooklynhousing.org

**Pratt Area Community Council**
Home ownership and foreclosure prevention help.
201 Dekalb Ave
Brooklyn, NY 11205
718-522-2613 (Phone)
http://pacc.publishpath.com/

**Manhattan**

**Housing Partnership**
Counseling on obtaining affordable mortgages.
242 W. 36th Street, 3rd Floor
New York, NY 10018
646-217-3370 (Phone)
www.housingpartnership.com
**Housing Resources**

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<th>Citywide</th>
<th>Brooklyn</th>
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<td><strong>Bailey House</strong></td>
<td><strong>Help USA</strong></td>
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| Housing for families impacted by HIV.  
  1751 Park Avenue  
  New York, NY 10035  
  212-633-2500 (Phone)  
  www.baileyhouse.org | Various locations in Brooklyn. Eviction prevention, low income housing, housing for people with HIV, affordable permanent housing.  
  718-299-8473 (Phone)  
  www.helpusa.org |
| **Housing Works**             | **St. Nicks Alliance**                        |
| Housing programs and support for families impacted by HIV.  
  57 Willoughby Street, 2nd Floor  
  Brooklyn, NY 11201  
  347-473-7400 (Phone)  
  www.housingworks.org | Affordable housing programs, eviction prevention, housing for families impacted by HIV, and tenant advocacy.  
  850 Grand Avenue  
  Brooklyn, NY 11211  
  718-302-6827 (Phone)  
  www.stnicksalliance.org |
| **Turning Point**             |                                               |
| Housing for pre- and post-treatment substance abusers and people with HIV.  
  5220 4th Ave  
  Brooklyn, NY 11220  
  718-439-0077 (Phone)  
  www.turningpointbrooklyn.org |                                               |
Citywide

**Assistance with Bed Bugs**
New York City Department of Health and Mental Hygiene
Bed Bug Information
Call 311

**Little Sisters of the Assumption**
Assistance and education for families facing bed bug problems.
333 E. 115th Street
New York, NY 10029
646-672-7200 (main number)
646-672-5233, Ray Lopez (Bed Bug Program)
http://www.littlesistersfamily.org/programs/overview

**Neighborhood Housing Services**
Home improvement loans.
North Bronx: 718-881-1180 (Phone)
South Bronx: 718-992-5979 (Phone)
Bedford Stuyvesant: 718-919-2100 (Phone)
East Flatbush: 718-469-4679 (Phone)
Manhattan: NYC Central Services: 212-519-2500 (Phone)
Northern Queens: 718-457-1017 (Phone)
NHS Home Ownership Center: 718-230-7610 (Phone)
Queens: 718-206-3286 (Phone)
Staten Island: 718-816-1521 (Phone)
www.nhsnyc.org

**NYC Mayor’s Office for People with Disabilities: Project Open House**
Helps income-eligible people make their homes barrier free.
100 Gold Street, 2nd Floor
New York, NY 10038

**New York City Housing Authority Furniture Distribution Program**
NYCHA acquires and distributes gently used furniture items to residents in need. Priority is given to residents who have relocated from a homeless shelter, victims of domestic violence, and families impacted by disasters. Furniture distribution is available to NYCHA residents in all five boroughs.
Call for more information:
Bronx: 718-409-8699 (Phone)
Brooklyn: 718-498-3243 (Phone)
Manhattan: 212-334-2543 (Phone)
Queens: 718-206-3286 (Phone)
Staten Island: 718-816-1521 (Phone)

**People First Medicaid Waiver**
If you have a child with an intellectual disability and are enrolled in this waiver program, it might be possible for Medicaid to pay for environmental modifications. Contact your local Developmental Disability Resource Office.
Bronx: 718-430-0842
Brooklyn: 718-642-6000
Manhattan: 646-766-3220
Queens: 718-217-4242
Staten Island: 718-982-1903
http://www.opwdd.ny.gov/opwdd_services_supports/people_first_waiver/home
**Citywide (Continued)**

**Rebuilding Together**
This national organization provides free home rehabilitation. They give priority to seniors and families of people with disabilities.
PO Box 3726
Grand Central Station
New York, NY 10163
800-473-4229 (Toll-free)
212-362-1636 (Phone)
http://rebuildingtogethernyc.org/

**The Partnership for the Homeless - Furnish a Future**
Provides furniture and other services to families moving out of shelters. Connects families to resources in their new neighborhood, and offers follow up services. For more information, email Ed Snowden at: esnowden@pfth.org.
http://partnershipforthehomeless.org/pages/furnish-a-future/

**Brooklyn**

**Southside United HDFC**
Rehabilitation of buildings in South Williamsburg as well as social services.
213 S 4th St
Brooklyn, NY 11211
718-387-3600 (Phone)
www.lossures.org
Chapter 2: Social Services

### Agencies Offering Information and Referral

- **Child Abuse**
- **Deaf and Hard of Hearing**
- **Domestic Violence Resources**
- **Food Resources**
- **Housing Resources**
- **Immigrant Resources**
- **Public Benefits**

This section includes agencies that provide support services to individuals and families who have come from other countries and need help getting services. Some of the agencies offer assistance to all families, while others focus on specific countries.

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### Immigrant Resources

#### Administration for Children’s Services (ACS)

ACS provides basic information about child care, Head Start, abuse and neglect, caring for your new baby, and housing resources in several languages.

150 William Street
New York, NY 10038
212-341-0900 (Phone)


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#### Asian American Federation

Provides advocacy and information for all Asian Americans including a resource directory on services.

120 Wall Street, 3rd Floor
New York, NY 10005
212-344-5878 (Phone)

[www.aafny.org](http://www.aafny.org)


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#### Asian Americans for Equality

Assistance for all Asian groups in NYC in areas of housing help, social services and quality of life issues.

108 Norfolk Street
New York, NY 10002
212-964-2288 (Phone)

[www.aafe.org](http://www.aafe.org)
**Immigrant Resources**

**General**

**Citywide**

**Asian American Legal Defense Fund**
Legal assistance to Asian Americans.
99 Hudson Street, 12th Floor
New York, NY 10013
212-966-5932 (Phone)
www.aaldef.org

**Asian Women in Business**
Provides a comprehensive listing of support organizations that assist Asian Americans.
42 Broadway, Suite 1748
New York, NY10004
212-868-1368 (Phone)
www.awib.org

**Asociacion Tepeyac de New York**
Advocacy for Mexican families and other Latino families. Help with immigration issues, landlord issues, and legal concerns.
38 W. 38th Street, 2nd Floor
New York, NY10018
212-633-7108 (Phone)
www.tepeyac.org

**Brooklyn Chinese American Association**
Assistance for Chinese Americans in the areas of immigration, crime victim support, housing, SSI and all areas of social services. Various youth programs are offered.
5000 8th Avenue
Brooklyn, NY11220
718-438-0008 (Phone)
www.bca.net

**Chhaya CDC**
Housing advocacy for South Asian families.
37-43 77th Street
Jackson Heights, NY 11372
718-478-3848 (Phone)
www.chhayacdc.org

**Charles B. Wang Community Health Center**
Multi-service medical and social services for Chinese families. They have a special support network for parents of children with disabilities.
125 Walker Street
New York, NY10013
212-379-6988 (Phone)

**Chinese American Planning Council**
Multi-service organization providing many social services and direct support to Chinese families.
165 Eldridge Street
New York, NY10002
212-792-4542 (Phone)
212-941-0030 (Phone)
www.cpc-ny.org

**Chinese Community Partnership for Health**
NYP/Lower Manhattan Hospital Mother and Baby home visiting for Chinese mothers, women’s health project, and various health screenings.
170 William Street
New York, NY 10038
212-312-5740 (Phone)
Chinese Consolidated Benevolent Association
Supports Chinese American families through educational and support programs.
62 Mott Street
New York, NY 10013
212-226-6280 (Phone)
www.ccbaync.org

Coalition for Asian American Children and Families
Advocates for child welfare, health and education concerns of Asian Americans.
50 Broad Street, 18th Floor
New York, NY 10004
212-809-4675 (Phone)
www.cacf.org

Coalition for Hispanic Family Services
Serving the Brooklyn communities of Bushwick, Williamsburg, East New York and the Queens communities of Ridgewood, Elmhurst and Corona, this multi-service organization assists with many areas of social service needs.
315 Wykoff Avenue
Brooklyn, NY 11237
718-497-6090 (Phone)
www.hispanicfamilyservicesny.org

Federation of Italian American Organizations of Brooklyn
Comprehensive social services for Italian Americans.
7403 18th Avenue
Brooklyn, NY 11204
718-259-2828 (Phone)
www.fiaobrooklyn.org

General Human Outreach (GHO)
Family support services for Asian families of children with disabilities.
125-10 Queens Boulevard
Kew Gardens, NY 11415
718-261-6698 (Phone)
www.ghoinc.org

Haitian-American Community Coalition, Inc.
Assistance for Haitian Creole-speaking Haitians in the areas of housing, documentation translation, English as a second language, and job readiness.
123 Linden Boulevard, 3rd Floor
Brooklyn, NY 11226
718-940-2200 (Phone)
1001 Eastern Parkway
Brooklyn, NY 11213
718-221-9640 (Phone)
www.haupinc.org

Haitian Americans United for Progress, Inc.
Assistance for Haitian Creole-speaking Haitians in many types of family support, immigration help, translation help and family counseling.
221-05 Linden Boulevard
Cambria Heights, NY 11411
718-527-3776 (Phone)
www.haupinc.org

Immigration Advocacy Services, Inc.
Legal assistance for immigrants on a variety of issues, in Arabic, Greek, Hindi, Punjabi, Spanish, and Urdu.
24-40 Steinway Street
Astoria, NY 11103
718-956-8218 (Phone)
http://www.immigrationadvocacy.com/
Immigrant Resources

Citywide (Continued)

Immigration Advocates Network
Online network of professionals that assist immigrant families, and a comprehensive listing of advocacy services for immigrant families.
www.immigrationadvocates.org

Immigration Coalition
An umbrella policy and advocacy organization for nearly 200 groups throughout NYS that assist immigrants and refugees in all areas of need. They provide extensive listings of support Organizations.
137 W. 25th Street, #12
New York, NY 10001
212-627-2227 (Phone)
www.thenyc.org/home

Lawyers that Assist with Deportation
Low-Cost and Free Assistance:
http://www.thenyc.org/find-help

Italian Board of Guardians, Inc.
Comprehensive social service assistance to both Italian and non-Italian speaking families.
7403 18th Avenue
Brooklyn, NY 11204
718-232-4242 (Phone)
www.ibgny.org

The Jewish Education Project
Online resource guide with many advocacy organizations for Orthodox Jewish families, “School Related Services for Jewish Persons with Special Needs”.
520 8th Avenue, Suite 1500
New York, NY 10018
646-472-5300 (Phone)

Korean American Community Service Center of New York, Inc.
Cultural, educational, economic and social services support for Korean Americans.
202-16 45th Avenue
Bayside, NY 11361
718-352-2723 (Phone)
www.kaccny.org

Maidstone Foundation
Support for Russian families caring for children with developmental disabilities.
1225 Broadway, 9th Floor
New York, NY 10001
610-896-3939 (Phone)
www.maidstonefdn.org
Citywide (Continued)

Make the Road
Community organizing and support for Latino Americans as well as eviction prevention, housing repairs and landlord tenant disputes.
301 Grove Street
Brooklyn, NY 11237
718-418-7690 (Phone)

92-10 Roosevelt Avenue
Jackson Heights, NY
718-565-8500 (Phone)

161 Port Richmond Avenue
Staten Island, NY 10302
718-727-1222 (Phone)

NYC Mayor’s Office of Immigrant Affairs
Information and referral to services and organizations meeting the needs of NYC Immigrants. Call 311 and ask to be transferred.

HRA Public Benefits for Immigrants Guide:

Russian Speaking Community Council of Manhattan and the Bronx
Provides information about immigrant rights and support for Russian-speaking families.
244 5th Avenue, Suite 200
New York, NY 10001
212-726-2082 (Phone)
www.rccmb.org

New York Asian Women’s Center
Support to Asian women who have or are experiencing any type of violence. They provide support, emergency shelters, education and immigration assistance.
32 Broadway, 10th Floor
New York, NY 10004
www.nyawc.org

New York Coalition for Asian American Mental Health
Their goal is to improve mental health services to all Asian Americans in NYC.
c/o Two Bridges
275 Cherry Street
New York, NY 10002
212-729-4524 (Phone)
www.asianmentalhealth.org

SAKHI for South Asian Women
PO Box 20208
Greeley Square Station
New York, NY 10001
212-868-6471 (Helpline )
212-714-9153 (Office)
www.sakhi.org
This section provides information on public benefit programs and agencies that will help families apply for them. It is divided into three (3) topics: Finding Information, Applying for Benefits, and Benefit Programs.

### Finding Information

**311 Online**
Online NYC tool that provides access and information to hundreds of NYC services, jobs and resources, including health and human services.
http://www.nyc.gov/apps/311/

**Access NY**
Search for eligibility for 30 city, state and federal benefit and health programs.
https://a858-ihss.nyc.gov

**The ARC Medicaid Reference Desk**
Nationwide information center about Medicaid benefits for people with developmental disabilities.
1825 K Street, Suite 200
Washington, DC 20006
800-433-5255 (Toll-free)

**Benefits Plus Learning Center**
The agency offers information about public benefits and housing issues.
105 E. 22nd Street
New York, NY 10010
212-614-5552 (Phone)
http://www.cssny.org/programs/entry/center-for-benefits-and-services

The Benefits Plus Learning Center’s "Benefit Tools" provides quick links to many useful resources on public benefits and housing Resources. It is available at:
http://benefitsplus.cssny.org/benefit-tool/benefit-tools
Health Information Tool for Empowerment (HITE)
A website offering access to many of NYC’s support programs, including benefits and medical and social services.
866-370-HITE (4483) (Toll-free)
www.hitesite.org

New Direction Services, Inc.
Non-profit organization that provides all types of social service assistance.
1027 Post Ave
Staten Island, NY 10302
718-447-3786 (Phone)
www.newdirectionservices.org

New York City Affordable Housing Resource Center
NYC’s online tool to find information on all aspects of City housing, including renting an apartment, buying a home, and maintaining an apartment. It includes all of the City’s affordable housing lottery listings:

New York City Administration for Children’s Services (ACS)
Help and support for families involved with ACS who are caring for children with developmental disabilities.
Developmental Disabilities Unit
Office of Child and Family Health
150 William Street, 8th Floor 8-K4
New York, NY 10038
212-341-8902 (Phone)

ACS’s search engine for locating preventive service agencies:
http://a068-preventivesse.nyc.gov/psse/search?actionType=search

ACS Resources and Information
This is an online directory of information and resources that will help meet the various needs of families receiving services through ACS or its provider agencies. The links connect to a wide range of resources and information ranging from mental health and substance abuse treatment, to childcare, housing and more.

New York City Human Resources Administration (HRA)
Information about city health care programs, public assistance and other social services
Call 311 and ask to be transferred.

NYC Health Insurance Link
HRA’s web-based tool that allows individuals, families and businesses to search for free or low-cost health insurance plans and resources.

Child Support
HRA’s web-based calculator that estimates the amount of child support to be paid by the non-custodial parent based on his/her annual income:
### Public Benefits

#### Finding Information

<table>
<thead>
<tr>
<th>Office of Temporary and Disability Assistance</th>
<th>Single Stop USA</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;My Benefits Online Search Engine&quot; that allows you to find all possible NYS benefits.</td>
<td>Benefits counseling in NYC with many locations. Click on Locations and then New York.</td>
</tr>
<tr>
<td>40 North Pearl Street</td>
<td>212-480-2870</td>
</tr>
<tr>
<td>Albany, NY 12243</td>
<td><a href="http://www.singlestopusa.org">http://www.singlestopusa.org</a></td>
</tr>
<tr>
<td>518-208-4485 (Phone)</td>
<td></td>
</tr>
<tr>
<td><a href="https://mybenefits.ny.gov/web/otda/prescreening">https://mybenefits.ny.gov/web/otda/prescreening</a>?</td>
<td></td>
</tr>
</tbody>
</table>

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<thead>
<tr>
<th>Office of Temporary and Disability Assistance:</th>
<th>SEEDCO</th>
</tr>
</thead>
<tbody>
<tr>
<td>NYS government resources page for working parents.</td>
<td>Navigate the world of NYC social service benefits.</td>
</tr>
<tr>
<td><a href="http://otda.ny.gov/workingfamilies/">http://otda.ny.gov/workingfamilies/</a></td>
<td>915 Broadway, 17th Floor</td>
</tr>
<tr>
<td></td>
<td>New York, NY 10010</td>
</tr>
<tr>
<td></td>
<td>212-473-0255 (Phone)</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.earnbenefits.org">www.earnbenefits.org</a></td>
</tr>
</tbody>
</table>

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<thead>
<tr>
<th>Preventive Services Directory-ACS</th>
<th>They also have listings of organizations that donate clothing</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Administration for Children’s Services publishes a guide that lists all the agencies that can provide families with preventive services that can keep families together and provide support. Call 311 and ask for preventive services.</td>
<td><a href="http://newyork.earnbenefits.org/page.php?pageID=278">http://newyork.earnbenefits.org/page.php?pageID=278</a></td>
</tr>
</tbody>
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<thead>
<tr>
<th>Project Fair</th>
<th>Urban Justice Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project FAIR provides access to information about public benefits programs, rights in the administrative fair hearing process, and services throughout the City. It helps secure quality fair hearing representation and assistance for cash assistance, food stamp, and Medicaid applicants and recipients. It also serves as a resource for organizations working with low-income and homeless New Yorkers.</td>
<td>The Safety Net Project (SNP) provides legal assistance for families deemed ineligible for public assistance benefits, food stamps, public housing and emergency shelter.</td>
</tr>
<tr>
<td>Project FAIR</td>
<td>646-602-5600 select “4” (Phone)</td>
</tr>
<tr>
<td>c/o The Legal Aid Society</td>
<td><a href="http://www.urbanjustice.org/">http://www.urbanjustice.org/</a></td>
</tr>
<tr>
<td>111 Livingston Street, 7th floor</td>
<td></td>
</tr>
<tr>
<td>Brooklyn, NY 11201</td>
<td></td>
</tr>
<tr>
<td>718-422-2752 (Phone)</td>
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</tbody>
</table>
Public Benefits

Applying for Benefits

This topic includes agencies that will help families obtain benefits, or refer them to other agencies that can help.

Citywide

Arab American Family Support Center
Social services advocacy and housing assistance for Arab Americans.
150 Court St
Brooklyn, NY 11201

350 Jay Street
Brooklyn, NY 11201
718-250-5035 (Phone)

37-10 30th Avenue
Long Island City, NY 11101

Benefits Plus Learning Center
Counseling about public benefits and housing issues.
105 E. 22nd Street
New York, NY 10010
212-614-5552 (Phone)
http://www.cssny.org/programs/entry/center-for-benefits-and-services

The Benefit Plus Learning Center’s popular "Benefit Tools" is the solution for the advocate looking for quick links to many useful resources on public benefits and housing resources. http://benefitsplus.cssny.org/benefit-tool/benefit-tools

LawHelp:
Pro Bono Net’s web-based tool that allows individuals to search for free legal aid referrals by state. Topics include health, immigration, workers’ rights, housing, public benefits, education, veterans, and disability. www.lawhelp.org
## Public Benefits

This topic provides information on government benefit programs. Government benefits are usually based on things like income, family make-up, and documentation status. Some benefits are only for children with disabilities while others are available to everyone.

## Citywide

### Family and Medical Leave Act
The federal law that allows you to take time off from work to care for a family member with an illness or disability, without being fired.


### Home Care Services Program:
If your child has Medicaid, s/he may qualify for Home Care services. Refer to Chapter 1: Home Care for more information.

### Community Alternative Systems Agency (CASA)

### Developmental Disabilities Unit
Office of Child and Family Health
150 William Street, 8th Floor 8-K4
New York, NY 10038
212-341-8902 (Phone)

### New York City Child Care Tax Credit
Families might be entitled to a tax credit if they are paying for child care.


### New York City Department of Housing and Preservation Development
Online resource that provides information on subsidized apartments available through an Open Lottery System.

Housing Lottery:

### Medicaid Information
Information about where to apply for Medicaid, federal health insurance for low income families.


### Supplemental Nutrition Assistance Program - SNAP (Used to be called Food Stamps)
Refer to Chapter 2: Food Resources for more information.

### Supplemental Security Income (SSI)
Learn about SSI and where to apply. This is a monthly subsidy to help provide for your child’s needs. It is income based, and you must provide documentation showing that your child has a disability that results in severe functional limitations.

800-772-1213 (Toll-free)
https://secure.ssa.gov/apps6z/FOLO/fo001.jsp
Public Benefits

Benefit Programs

Citywide (Continued)

Women Infants and Children’s Program (WIC)
Supplemental nutrition for children under 5.
800-522-5006 (Toll-free)
http://www.health.ny.gov/prevention/nutrition/wic/
local_agencies.htm

WIC Screening Tool
The Food and Nutrition Service has a web-based
calculator to determine eligibility for WIC:
http://www.fns.usda.gov/wic/

Healthy Families New York Home Visiting Program
The Healthy Families New York Home Visiting Program offers home-based services to
expectant families and new parents, beginning
prenatally or shortly after the birth of the child.
Participants are screened to identify risk factors
and stressors that the family may face. Families
who participate in the program are offered
long-term in-home services until the child is in
school or Head Start.
Healthy Families New York program sites are
listed here:
http://www.healthyfamiliesnewyork.org/programsites_nyc.cfm

Nurse Family Partnership
The Nurse-Family Partnership Nurse Home Visitors work with low-income young women
who are pregnant with their first child, helping
these vulnerable young clients achieve
healthier pregnancies and births, stronger child
development, and a path toward economic
self-sufficiency.
http://www.nursefamilypartnership.org/locations/New-York/find-a-local-agency/
**Public Benefits**

<table>
<thead>
<tr>
<th>Benefit Programs</th>
</tr>
</thead>
</table>

**Office for People with Developmental Disabilities (OPWDD)**

The New York State Office for People With Developmental Disabilities (OPWDD) is responsible for coordinating services for more than 126,000 New Yorkers with developmental disabilities, including intellectual disabilities, cerebral palsy, Down syndrome, autism spectrum disorders, and other disabilities. It provides services directly and through a network of nonprofit service providing agencies.

Supports and services, which include Medicaid funded long-term care services such as habilitation and clinical services, as well as residential supports and services, are provided in community settings across the state. In addition to these Medicaid services, OPWDD also provides New York State-funded family support services.

Early Intervention Service Coordinators are required to discuss possible OPWDD services with parents, and with parent consent, notify OPWDD when a child is potentially eligible.

The "Access to Service Resource Booklet" which explains the OPWDD referral and eligibility process as well as services under OPWDD can be found at:

http://www.opwdd.ny.gov/welcome-front-door/resource-booklet

If a parent is interested in obtaining OPWDD services, the service coordinator can assist the parent in making a referral. Children must meet eligibility criteria for OPWDD. Eligibility for OPWDD and EI overlap, but are not the same.

Every NYC borough has a Developmental Disability Regional Office (DDRO):

- **Brooklyn:**
  - 718-642-6000 (Phone)
  - 718-642-6053 (Phone)
  - 718-642-6054 (Phone)

- **Metro Manhattan:**
  - 646-766-3466 (Phone)
  - 646-766-3471 (Phone)

- **Metro Bronx:**
  - 718-430-0700 (Phone)
  - 718-430-0482 (Fax)

- **Queens:**
  - 718-217-4242 (Phone)

- **Staten Island:**
  - 718-983-5200 (Phone)
  - 718-983-9768 (Phone)

All people applying for OPWDD services will need to attend an educational session about the **Front Door** approach to services. For more information, contact the **Front Door** access number for your borough:

- **Queens:** 718-217-6485 (Phone)
- **Brooklyn:** 718-642-8576 (Phone)
- **Manhattan:** 646-766-3220 (Phone)
- **Bronx:** 718-430-0757 (Phone)
- **Staten Island:** 718-982-1913 (Phone)

http://www.opwdd.ny.gov/
This section contains information on finding child care services for a child with disabilities. It is divided into four (4) topics: General, Locating, Information, Referrals to After-School Programs, and Children with Disabilities.

**Child Care**

**Recreation and Socialization**

**Sensory Gyms**

**Wish Granting Organizations**

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**Child Care**

**General**

This topic includes information about child care options that are available to families.

**Citywide**

**Can My Child Receive Medication While in Child Care?**

Sometimes children with disabilities require medication during the time they are in child care. By calling the Child Care Resource and Referral (CCR&R) organizations, you can find out which child care providers have gone through Medication Administration Training (MAT Training) and are permitted to administer medication to your child.

To speak to a NYS-licensed RN on staff at one of the CCR&R agencies, call: 888-469-5999 (Toll-free)

**Need Help Paying for Child Care?**

The Administration for Children's Services (ACS) determines a family’s eligibility for subsidized child care. If you are working, or attending school or a job-training program, you may be eligible. Call 311 for information.


Families can also use the Child Care Eligibility Wizard on the ACS website to determine if they qualify for a subsidy at: [www.nyc.gov/html/acs/childcare_eligibility/wizard.html](http://www.nyc.gov/html/acs/childcare_eligibility/wizard.html)
New York City Child Care Tax Credit
You might be entitled to a tax credit if you are paying for child care.

NYC DOHMH Bureau of Day Care
NYC Department of Health and Mental Hygiene, Bureau of Child Care (NYC DOHMH) regulates child care centers in NYC and is the registrar for family, group family and school age child care programs regulated by the NYS Office of Children and Family Services. To find out if a child care center is registered/licensed or has violations that have not been corrected, contact your borough office or visit:
https://a816-healthpsi.nyc.gov/ChildCare/Search.do

Bronx
For Group Child Care: 718-579-7775 (Phone)
For Home-based & School-age Child Care: 718-410-3903 (Phone)

Brooklyn and Staten Island
For Group Child Care: 718-222-6323 (Phone)

Queens
Home-based and School-age Child Care: 718-393-6257 (Phone)
Group Child Care Centers: 718-520-4926 (Phone)
718-520-4927 (Phone)

NYS Office of Children and Family Services
This website contains information about family, group and school-age child care programs.
518-473-7793 (Phone)
http://ocfs.ny.gov/main/childcare/looking.asp

The Zero to Three National Resource Center for Infants, Toddlers and Their Families
Provides information on choosing appropriate child care for infants.

There is a way to pick your own child care provider and get help paying for that person:

Consumer Directed Personal Assistance Program (CD-PAP)
Depending on the type of Medicaid you child has (Medicaid waiver, MCP, SNP, or fee-for-service), Medicaid might pay someone you already know and trust to care for your child. To find out, contact your local Community Alternative Systems Agency (CASA) Office. To find your local CASA office you can contact NYC Homecare: 212-676-6800 (Phone)

To apply, you will need a doctor to fill out a form called an M11Q. Homecare can send it to you. If approved, you can choose the person to care for your child and Medicaid might pay that person.
http://www.health.ny.gov/health_care/medicaid/program/longterm/cdpap.htm
## Child Care

This topic includes agencies and programs that can help families find child care for infants, preschool or school-age children. Child care may be in programs for children with disabilities only, or in programs for all children.

### Citywide

<table>
<thead>
<tr>
<th>Child Care Information and Referral</th>
<th>Committee for Hispanic Children and Families</th>
</tr>
</thead>
</table>
| The New York City Child Care Resource & Referral Consortium offers free information and referral services for families with children birth-school age. Request assistance in English, Spanish, Chinese languages or Haitian-Creole by calling: 888-469-5999 (Toll-free) | 110 William Street, Suite 1802  
New York, NY 10038  
212-206-1090 (Phone)  
www.chcfinc.org |

<table>
<thead>
<tr>
<th>CCI-Center for Children's Initiatives, Inc.</th>
<th>Day Care Council of New York</th>
</tr>
</thead>
</table>
| 322 Eighth Avenue, 4th Floor  
New York, NY 10001  
212-929-7604 (Phone)  
212-929-6911 (Phone)  
www.centerforchildrensinitiatives.org | 2082 Lexington Avenue, Suite 204  
New York, NY 10035  
212-206-7818 (Phone)  
www.dccnyinc.org |

| Child Development Support Corporation |  
Chinese-American Planning Council / Asian Family Services |
|--------------------------------------|---------------|
| 352-358 Classon Avenue  
Brooklyn, NY 11238  
718-398-6738 (Phone)  
718-398-6370 (Phone)  
www.cdscnyc.org | 165 Eldridge Street  
New York, NY, 10002  
212-941-0030 (Phone)  
http://cpc-nyc.org/ |
This topic includes information about agencies that provide information about and referrals to afterschool programs for school-age children ages five through eighteen (5-18).

---

**Citywide**

**New York City Youth Connect**  
Information line about afterschool programs for NYC children.  
800-246-4646 (Toll-free)  

**Partnership for After School Education**  
You can search for afterschool programs in your neighborhood  
212-571-2664 (Phone)  
www.pasesetter.com

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**Child Care**  
This topic provides information about obtaining child care or temporary relief from caregiving responsibilities (respite) for families who have children with disabilities.

---

**Citywide**

**NYS Developmental Disabilities Regional Offices**  
Find respite for children with developmental disabilities. You often need to have Medicaid Waiver in order to qualify. See the section on OPWDD to learn more about Medicaid Waiver.  
Bronx: 718-430-0757 (Phone)  
Brooklyn: 718-642-6151 ext. 6000 (Phone)  
Manhattan: 646-766-3379 (Phone)  
Queens: 718-217-4242 ext. 6179 (Phone)  
Staten Island: 718-982-1904 (Phone)  
http://www.opwdd.ny.gov/

**Resources for Children with Special Needs, Inc.**  
Referral to special and mainstream child care.  
116 E. 16th Street, 5th Floor  
New York, NY 10003  
212-677-4650 (Phone)  
www.resourcesnyc.org

**Working Solutions, Inc.**  
Provides special needs nannies and childcare providers on a private pay basis.  
51 E. 42nd Street, Suite 1511  
New York, NY 10017  
212-922-9562 (Phone)  
www.workingsolutioninc.com

**The Jewish Community Center In Manhattan**  
They have a listing of teenagers who have been trained to be babysitters for children with disabilities. Private pay.  
333 Amsterdam Avenue  
New York, NY 10023  
646-505-5729 (Phone)  
www.jccmanhattan.org
Chapter 3: Children’s Resources

Child Care

**Recreation and Socialization**

Sensory Gyms

Wish Granting Organizations

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This section is divided into two topics: Programs for Children with Disabilities and Programs for All Children.

**Why is recreation important?**

Recreation is a necessary part of a child's growth and development. All children need friends. All children deserve to have fun.

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**Programs for Children with Disabilities**

This topic includes recreation programs led by staff trained to work with children with disabilities.

---

**Autism Speaks**

This organization can help you locate recreation that gives children with Autism Spectrum Disorders the attention and care that will maximize the possibility of success.

1 E. 33rd Street
New York, NY 10015
212-252-8676 (Phone)
www.autismspeaks.org/family-services/resource-guide

---

**The Child's Place for Children with Special Needs**

At Brooklyn Public Library, there’s a place where all children can relax, play and have fun. They provide unique programs for children with and without disabilities from birth to age 12.

Flatlands
2065 Flatbush Avenue at Avenue P
Brooklyn, NY
718-253-4948 (Phone)
718-253-5034 (TTY)
(Continued on next page)
# Recreation and Socialization

## Programs for Children with Disabilities

### Citywide (Continued)

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Websites</th>
</tr>
</thead>
<tbody>
<tr>
<td>Greenpoint</td>
<td>107 Norman Avenue at Leonard Street</td>
<td>718-349-8504 (Phone)</td>
<td><a href="http://www.bklynpubliclibrary.org/only-bpl/childs-place">http://www.bklynpubliclibrary.org/only-bpl/childs-place</a></td>
</tr>
<tr>
<td>Red Hook</td>
<td>7 Wolcott Street at Dwight Street</td>
<td>718-935-0203 (Phone)</td>
<td></td>
</tr>
<tr>
<td>Saratoga</td>
<td>8 Thomas S. Boyland Street at Macon Street</td>
<td>718-573-5293 (Phone)</td>
<td></td>
</tr>
<tr>
<td>Sunset Park</td>
<td>5108 4th Avenue at 51st Street</td>
<td>718-567-2806 (Phone)</td>
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</tr>
</tbody>
</table>

### Family Support Guides

If you contact your local Developmental Disability Resource Office (DDRO), you can obtain information about after-school, weekend and overnight recreation and respite programs for children with intellectual disabilities. Every DDRO can provide you with a “Family Support Guide” that contains that information.

### Gigi’s Playhouse

Fun and learning for children with Down Syndrome and their families. All ages welcome.

- **Address:** 106 W. 117th Street
- **New York, NY 10026**
- **Phone:** 646-801-7529
- **Website:** [www.gigisplayhouse.org](http://www.gigisplayhouse.org)

### Resources for Children with Special Needs, Inc.

This information and advocacy organization will help you find appropriate special needs recreation and summer programs.

- **Address:** 116 E. 16th Street, 5th Floor
- **New York, NY 10003**
- **Phone:** 212-677-4650
- **Website:** [www.resourcesnyc.org](http://www.resourcesnyc.org)
Recreation and Socialization

Programs for All Children

Agencies in this topic area will help families find recreation programs for children with and without disabilities.

Citywide

Social City
Social skills program for children 3-12 with social language difficulties.
272 6th Avenue
New York, NY 10014
201-394-7439 (Phone)
516-286-4829 (Phone)
www.socialcitynyc.com

New York City Child Care Resource & Referral Consortium
Contact this hotline to find out about various child care environments where your child can have structured fun and learning.
888-469-5999 (Toll-free)
www.nycchildcareconsortium.org

NYC Parks and Recreation
This website provides information on special and year-round programs and events in NYC parks.
http://www.nycgovparks.org/

NYS Office of Children and Family Services
This agency's website lets you search for licensed family, group and school-age child care programs.
518-474-9454 (Phone)
http://ocfs.ny.gov/main/childcare/looking.asp

Partnership for After School Education:
This organization has a website that will provide you with all types of recreation programs.
120 Broadway, Suite 230
New York, NY 10271
www.pasesetter.com

Youth Connect
This NYC information line run by the NYC Department of Youth and Community Development provides referrals to local recreation programs. You can also search for those programs on their website.
New York City Department of Youth and Community Development
156 William Street, 6th Floor
New York, NY 10036
800-246-4646 (Toll-free)

Local Parent Magazines
Look for local community newspapers as well as citywide journals such as:
Big Apple Parent:
212-315-0800 (Phone)
http://nymetroparents.com/index.cfm
NY Family:
212-268-3086 (Phone)
http://www.newyorkfamily.com/contact/
Sensory Gyms provide activities to help children with sensory processing disorders. Occupational therapists (OT) and physical therapists (PT) may provide services in sensory gyms.

**Explanation of terms in this section:**
- **Early Intervention (EI) authorization:** These providers have NYS authorization to provide services to children (birth to 3 years) who have Individualized Family Service Plans (IFSPs) authorizing OT or PT.

- **Committee on Preschool Special Education (CPSE):** These providers accept children (ages 3 to 5) who have Individual Education Plans (IEPs) authorizing OT or PT.

- **Related Services Authorization (RSA):** For children (ages 5 to 21) receiving services through the Department of Education. When a related service is authorized, and the Department is not able to provide the service, a parent can ask for a Related Service Authorization. A parent may then look for a provider who accepts RSA to provide the service.

- **Private Pay:** These providers accept children whose parents will pay for the service.

**Sensory Gyms**

**Bronx**

- **Koulls Sensory Gym**
  Accepts CPSE, RSA and private pay.
  3434 Tibbett Avenue
  Bronx, NY 10463
  917-405-3044 (Phone)
  [www.koulisotsensorygym.com](http://www.koulisotsensorygym.com)

- **Occupational Therapy Associates of New York, PLLC**
  Accepts private pay and RSA. Ages 3 and older.
  1250 Waters Place, Suite 501
  Bronx, NY 10461
  718-319-1740 (Phone)
  [www.occupationaltherapyassociates.com](http://www.occupationaltherapyassociates.com)
**Sensory Gyms**

**The Ability Center**  
Accepts RSA only. Ages 3 and older.  
3521 Avenue S East 36th Street,  
Brooklyn, NY 11234  
718-336-3832 (Phone)  
http://theabilitycenter.net

**Balancing Act Occupational Therapy**  
Accepts CPSE, RSA, private pay and insurance.  
Not an approved EI provider but will see children birth to age 21.  
6002 New Utrecht Avenue  
Brooklyn, NY 11219  
718-633-2605 (Phone)  
www.balancingactot.com

**Brooklyn Community Management, LLC. Medical & Therapy Center**  
Accepts most insurance plans, Medicare, Medicaid and RSA.  
Offers: Snoezelen Room, Sensory Integration Room, Aquatic Therapy, in addition to OT, PT, Speech Language Therapy, Pediatric Medicine, Physiatry, Podiatry, Internal Medicine.  
2555 Nostrand Avenue (between Avenues K and L)  
Brooklyn, NY 11210  
718-951-8800 (Phone)

**Dynamic Solutions Physical and Occupational Therapy**  
532 Court Street  
Brooklyn NY, 11231  
718-254-0800 (Phone)  
http://www.dynamicsolutionstherapy.com

**Brooklyn**

**Extreme Kids and Crew**  
Not a sensory gym but they have many sensory activities for children of all ages with special needs.  
40 Brevoort Place  
Brooklyn, NY 11216  
718-576-6471 (Phone)  

On September 17, 2013 Extreme Kids & Crew and the NYC Parks Department officially opened CAP House, a free indoor sensory play space for children with special needs/disabilities, ages 6 months to 4 years. CAP House is located within the Crispus Attucks Playground, at the corner of Fulton and Classon Avenues in Clinton Hill, Brooklyn. To join a playgroup or take part in the home school program, email: info@extremekidsandcrew.org.

For more information about Extreme Kids & Crew: http://www.extremekidsandcrew.org

**Eurofitness Pediatric Rehabilitation Center**  
EI with IFSP authorization, RSA, private pay and various private health insurances. Birth to 18.  
2310 65th Street  
Brooklyn NY 11204  
718-234-7848 (Phone)  
718-234-1703 (Fax)  
http://www.eurofitnessrehab.com

**Family Physical Therapy**  
Accepts private pay, RSA and private insurance.  
Will work with children under 3 but not through EI. Birth to adults.  
3036 Avenue U, 11229  
2555 Ocean Avenue 2nd Floor  
Brooklyn, NY 11229  
718-732-3869 (Phone)  
http://www.familytherapyny.com
### Sensory Gyms

#### Mindful Parenting Brooklyn-The Smart Room
- Private pay.
- 143 Waverly Place
- Brooklyn, New York 11205
- 646-308-1530 (Phone)
- [www.mindfulparentingbrooklyn.com](http://www.mindfulparentingbrooklyn.com)

#### Omni Childhood Center
- Children birth to 3 with private pay. Also accepts CPSE, RSA, and private insurance. Birth to age 16.
- 1651 Coney Island Avenue,
- Brooklyn, NY 11230
- 718-998-1415 (Phone)
- 18 Heyward Street
- Brooklyn, NY 11211
- 718-802-1550 (Phone)

#### Pathways of Therapeutic Wellness
- Private pay, CPSE and RSA accepted. Children 3-14.
- 1640 63rd Street
- Brooklyn, NY 11204
- 732-740-9682 (Phone)
- 718-234-5700 (Phone)
- 718-234-5755 (Phone)

#### Rivendell School
- Accepts CPSE and RSA. Services 3 –5 primarily, and older on a case by case basis.
- 277 Third Avenue
- Brooklyn, NY 11217
- 718-499-5667 (Phone)
- [http://www.rivendellnyc.org/services/Services_home.html](http://www.rivendellnyc.org/services/Services_home.html)

#### Run Jump Roll
- Children birth to 3 with private pay. Accepts CPSE and RSA for over 3.
- 433 Third Avenue, Suite 2
- Brooklyn, NY 11217
- 347-227-7748 (Phone)

#### Sensory Freeway
- Accepts RSA, private pay and insurance. Birth to age 12.
- 9306 Fourth Avenue,
- Brooklyn, NY 11209
- 8802-8804 5th Avenue
- Brooklyn, NY 11209
- 718-238-7451 (Phone)
- [http://sensoryfreeway.com](http://sensoryfreeway.com)

#### Small Steps Big Leaps
- Accepts CPSE and RSA. Children 3 - 21.
- 159 20th Street Suite 3A
- Brooklyn, NY 11215
- 347-534-7796 (Phone)
- 917-699-2724 (Phone)
- [http://www.smallstepsbigleapsnyc.com](http://www.smallstepsbigleapsnyc.com)

#### Sowing Seeds Therapeutic Collective
- Children birth to 3 with private pay. Accepts CPSE and RSA. Birth to age 14.
- 540 President Street Suite 2G
- Brooklyn, NY 11217
- 718-855-3626 (Phone)
<table>
<thead>
<tr>
<th>Sensory Gyms</th>
<th>General</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Manhattan</strong></td>
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</tr>
<tr>
<td><strong>Artistic Quality Therapy Associates</strong></td>
<td>New York, NY 10001</td>
</tr>
<tr>
<td>Accepts CPSE, RSA and private pay.</td>
<td>212-685-3266 (Phone)</td>
</tr>
<tr>
<td>227 W. 29th Street, #3R</td>
<td><a href="http://www.createabilitiesot.com">www.createabilitiesot.com</a></td>
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<tr>
<td>New York, NY 10001</td>
<td></td>
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<tr>
<td>212-736-8900 (Phone)</td>
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<tr>
<td><a href="http://www.aqtapllc.com">www.aqtapllc.com</a></td>
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<tr>
<td><strong>The Comprehensive Center for Rehabilitation</strong></td>
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<tr>
<td>Accepts RSA, CPSE, private insurance Medicaid and</td>
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<tr>
<td>private pay. Ages 3 to 21.</td>
<td>164 W 25th Street, Suite 7R</td>
</tr>
<tr>
<td>460 Grand Street</td>
<td>New York, NY 10001</td>
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<tr>
<td>New York, NY 10002</td>
<td>212-256-0846 (Phone)</td>
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<tr>
<td>212-539-0257 (Phone)</td>
<td><a href="http://emergeandsee.net">http://emergeandsee.net</a></td>
</tr>
<tr>
<td><strong>Comprehensive Therapy Center of New York</strong></td>
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</tr>
<tr>
<td>Accepts EI with IFSP authorization, RSA, insurance</td>
<td></td>
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<tr>
<td>and private pay.</td>
<td>Services birth through 19. Insurance or private</td>
</tr>
<tr>
<td>20 East 35th Street, Suite 1B</td>
<td>pay.</td>
</tr>
<tr>
<td>New York, NY 10016</td>
<td>164 W 25th Street, Suite 7R</td>
</tr>
<tr>
<td>212-683-4288 (Phone)</td>
<td>New York, NY 10001</td>
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<tr>
<td><a href="http://www.ctcofny.com">http://www.ctcofny.com</a></td>
<td>212-598-6539 (Phone)</td>
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<tr>
<td><strong>Connect the Dots Occupational Therapy</strong></td>
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<tr>
<td>Accepts RSA, private pay and will help with</td>
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<tr>
<td>insurance reimbursement.</td>
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<tr>
<td>38 West 32nd Street, Suite 1403</td>
<td>Services birth through young adult. Accepts EI</td>
</tr>
<tr>
<td>New York, NY 10001</td>
<td>with IFSP authorization, CPSE, and RSA.</td>
</tr>
<tr>
<td>212-290-0290 (Phone)</td>
<td>740 West End Avenue, Suite 3</td>
</tr>
<tr>
<td><a href="http://connectthedotstherapy.com">http://connectthedotstherapy.com</a></td>
<td>New York, NY 10025</td>
</tr>
<tr>
<td><strong>Coopers Kids</strong></td>
<td>212-665-5119 (Phone)</td>
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<tr>
<td>Accepts CPSE, RSA, and private pay.</td>
<td><a href="http://www.justplaynyc.com">http://www.justplaynyc.com</a></td>
</tr>
<tr>
<td>207 East 84th Street, Room 205</td>
<td></td>
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<tr>
<td>New York, NY 10028</td>
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<tr>
<td>212-517-2777 (Phone)</td>
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<tr>
<td><strong>Createabilities</strong></td>
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<tr>
<td>Will work with children in EI for private pay.</td>
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<tr>
<td>They accept CPSE, RSA, and private pay. Birth to</td>
<td></td>
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<tr>
<td>age 21.</td>
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<tr>
<td>250 5th Avenue, Suite 201</td>
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<tr>
<td><strong>Emerge and See Education Center</strong></td>
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<tr>
<td>Will work with children in EI for private pay.</td>
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<tr>
<td>Primarily 4 and older.</td>
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<tr>
<td>164 W 25th Street, Suite 7R</td>
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<tr>
<td>New York, NY 10001</td>
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<tr>
<td>212-256-0846 (Phone)</td>
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<tr>
<td><a href="http://emergeandsee.net">http://emergeandsee.net</a></td>
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<tr>
<td><strong>Hospital for Joint Diseases</strong></td>
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<tr>
<td>Services birth through 19. Insurance or private</td>
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<td>pay.</td>
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<td>301 East 17th Street</td>
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<tr>
<td>New York, NY 10003</td>
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<tr>
<td>212-598-6539 (Phone)</td>
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<tr>
<td><a href="http://hjd.med.nyu.edu/physocc/patient-services/pediatrics">http://hjd.med.nyu.edu/physocc/patient-services/pediatrics</a></td>
<td></td>
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<tr>
<td><strong>Just Play NYC</strong></td>
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<tr>
<td>Services birth through young adult. Accepts EI</td>
<td></td>
</tr>
<tr>
<td>with IFSP authorization, CPSE, and RSA.</td>
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<tr>
<td>740 West End Avenue, Suite 3</td>
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<tr>
<td>New York, NY 10025</td>
<td></td>
</tr>
<tr>
<td>212-665-5119 (Phone)</td>
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<tr>
<td><a href="http://www.justplaynyc.com">http://www.justplaynyc.com</a></td>
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<tr>
<td><strong>Making Milestones</strong></td>
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<tr>
<td>Accepts EI with IFSP authorization, CPSE and</td>
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<tr>
<td>private pay.</td>
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<tr>
<td>1841 Broadway, Suite 507</td>
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<tr>
<td>New York, NY 10023</td>
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<tr>
<td>212-757-2559 (Phone)</td>
<td></td>
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<tr>
<td>320 East 65th Street, Suite 117</td>
<td></td>
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<tr>
<td>New York, NY 10065</td>
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<tr>
<td>212-249-2588 (Phone)</td>
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</tbody>
</table>
Sensory Gyms

Manhattan (Continued)

Making Milestones (Continued)
150 West 92nd Street
New York, NY 10025
212-595-1705 (Phone)

Sage for Children
Will work with children in EI for private pay.
Accepts CPSE, RSA and private pay. Birth to 7 years.
140 West End Avenue, Suite 1G
New York, NY 10023
212-787-4086 (Phone)
http://www.sageforchildren.com

Sensation
Accepts CPSE, RSA, and private pay.
Birth to age 21.
127 West 82nd Street, Suite 1B
New York, NY 10024
212-362-6243 (Phone)
http://www.sensationnewyork.com/Pages/default.aspx

The SMILE Center
Accepts EI with IFSP authorization.
171 Madison Avenue, 5th Floor
New York, NY 10016
212-400-0383 (Phone)
http://smileny.org

Speech Zone
Accepts CPSE, RSA, health insurance and private pay for ages 3 to 21. Private pay or insurance only for birth to age 3.
2112 Broadway
New York, NY 10023
212-799-1750 (Phone)
http://www.speechzoneny.com

SPOTS: Special Programs in Occupational Therapy
Not an EI provider. Accepts CPSE, RSA and private pay. Services birth to 18.
611 Broadway Street, Suite 908
New York, NY 10012
212-473-0011 (Phone)
http://www.spotsot.com/main.html

Support by Design
Accepts EI with IFSP authorization. Accepts CPSE, RSA, and private payment for older children.
138 Reade Street
New York, NY 10013
212-608-9660 (Phone)
http://supportbydesign.net

Watch Me Grow
Accepts CPSE and RSA as well as private pay.
Ages 3-21.
162 West 72nd Street, 5th floor
New York, NY 10023
361 East 19th Street, Top floor
New York, NY 10003
212-721-5220 (Phone)
http://watchmegrownyc.com

SNACK (Go Fish)
Private pay only. Not a Sensory Gym but conducts many sensory activities for children on the Spectrum. Ages 3-18 only.
220 East 86th Street
New York, NY 10028
212-439-9996 (Phone)
http://snacknyc.com
<table>
<thead>
<tr>
<th>Sensory Gyms</th>
<th>General</th>
</tr>
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<tbody>
<tr>
<td><strong>Queens</strong></td>
<td></td>
</tr>
<tr>
<td><strong>All In 1 Spot with TheraTalk</strong>&lt;br&gt;Accepts CPSE, RSA, insurance and private pay; insurance and private pay only for birth to age 3.&lt;br&gt;150-50 14th Road&lt;br&gt;Whitestone, NY 11357&lt;br&gt;718-767-0091 ext. 0071 (Phone)&lt;br&gt;<a href="http://www.spotwiththeratalk.com">http://www.spotwiththeratalk.com</a></td>
<td><strong>Therapy For Kids</strong>&lt;br&gt;CPSE and RSA or private pay. Accepts children 3 and older.&lt;br&gt;68-68 Main Street&lt;br&gt;Flushing, NY 11367&lt;br&gt;718-793-5202 (Phone)</td>
</tr>
<tr>
<td><strong>Emilia’s Kids</strong>&lt;br&gt;El with IFSP authorization. CPSE and RSA and private pay for older children.&lt;br&gt;84-03 57th Avenue&lt;br&gt;Elmhurst, NY 11373&lt;br&gt;718-899-9060 (Phone)</td>
<td></td>
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<tr>
<td><strong>Staten Island</strong></td>
<td></td>
</tr>
<tr>
<td><strong>The Perfect Playground</strong>&lt;br&gt;CPSE, RSA, and private pay.&lt;br&gt;Birth-21.&lt;br&gt;3391 Richmond Avenue&lt;br&gt;Staten Island, NY 10312&lt;br&gt;1605 Forest Avenue&lt;br&gt;Staten Island, NY 10302</td>
<td><strong>Therapy Pros</strong>&lt;br&gt;Private pay and RSA accepted. 3 years and older.&lt;br&gt;962-966 Manor Road&lt;br&gt;Staten Island, NY 10314&lt;br&gt;718-982-5944 (Phone)&lt;br&gt;<a href="http://www.therapy-pros.com/about.html">http://www.therapy-pros.com/about.html</a></td>
</tr>
<tr>
<td>120 Rathbun Avenue&lt;br&gt;Staten Island, NY 10312&lt;br&gt;718-608-9170 (Phone)&lt;br&gt;<a href="http://www.theperfectplaygroundny.com">http://www.theperfectplaygroundny.com</a></td>
<td></td>
</tr>
</tbody>
</table>
Organizations in this section respond to requests from families of children with life-threatening conditions. Sometimes they will consider granting a wish to a child with a severe, chronic non-life-threatening disability.

Wish Granting Organizations

**A Special Wish Foundation**
1250 Memory Lane N, Suite B
Columbus, OH 43209
614-258-3186 (Phone)
http://www.spwish.org

**Angelwish, Inc.**
Wishes for children with AIDS or chronic illness.
P.O. Box 186
Rutherford, NJ 07070
201-672-0722 (Phone)
info@angelwish.org
http://www.angelwish.org/living_with

**Dream Factory**
120 West Broadway, Ste. 300
Louisville, KY 40203
800-456-7556 (Toll-free)
502-561-3001 (Phone)
www.dreamfactoryinc.org

**Give Kids the World**
210 S. Bass Rd.
Kissimmee, FL 34746
800-995-KIDS (Toll-free)
407-396-1114 (Phone)
www.gktw.org

**Children's Wish Foundation International**
8615 Roswell Rd.
Atlanta, GA 30350
800-323-9474 (Toll-free)
www.childrenswish.org

General
Wish Granting Organizations

The Marty Lyons Foundation, Inc.
326 W. 48th St.
New York, NY 10036
212-977-9474 (Phone)
www.martylyonsfoundation.org

Starlight Foundation
1560 Broadway, Ste. 600
New York, NY 10036
212-354-2878 (Phone)
www.starlight-newyork.org

Sunshine Foundation
1041 Millcreek Drive
Feasterville, PA 19053
800-767-1976 (Toll-free)
215-396-4770 (Phone)
www.sunshinefoundation.org

Make a Wish Foundation
1111 Marcus Avenue, Ste. LL22
Lake Success, NY 11042
516-944-6212 (Phone)
212-505-9474 (Phone)
www.metrony.wish.org
Sometimes parents need someone to help them speak up in order to obtain services, or to help them at hearings. That person is called an advocate. Some advocates are legally trained, while some have other specialized training. This section includes agencies with both types of advocates.

### Advocacy Organizations

#### Citywide

**Advocates for Children of New York, Inc.**  
Educational advocacy.  
151 W. 30th St., 5th Fl.  
New York, NY 10001  
212-947-9779 (Phone)  
212-947-9790 (Fax)  
866-427-6033-Monday to Thursday (Hotline)  
www.advocatesforchildren.org

**Association of the Bar of the City of New York**  
Legal referral service and advocacy.  
42 W. 44th St.  
New York, NY 10036  
212-626-7373 (Phone)  
212-575-5676 (Fax)  
www.nycbar.org

**Bronx County Bar Association**  
Legal advocacy.  
851 Grand Concourse, Rm. 124  
Bronx, NY 10451  
718-293-5600 (Phone)  
718-681-0098 (Fax)  
www.bronxbar.com

**Bronx Independent Living Services, Inc.**  
Advocacy for Bronx residents with disabilities.  
4419 Third Avenue, Suite 2C  
Bronx, NY 10457  
718-515-2800 (Phone)  
718-515-2844 (Fax)  
http://www.bils.org/
## Advocacy Organizations (Citywide (Continued))

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brooklyn Bar Association</td>
<td>123 Remsen St, Brooklyn, NY 11201</td>
<td>718-624-0675</td>
<td>718-797-1713</td>
<td><a href="http://www.brooklynbar.org">www.brooklynbar.org</a></td>
</tr>
<tr>
<td>Center for Disability Advocacy Rights (CeDAR)</td>
<td>100 Lafayette St., Room 304, New York, NY 10013</td>
<td>212-979-0505</td>
<td>212-979-8778</td>
<td><a href="http://www.cedar.org">www.cedar.org</a></td>
</tr>
<tr>
<td>Jewish Board of Family and Children's Services</td>
<td>2795 Richmond Avenue, Staten Island, NY 10314</td>
<td>718-761-9800</td>
<td>718-370-1142</td>
<td><a href="http://www.jbfc.org/">http://www.jbfc.org/</a></td>
</tr>
<tr>
<td>Jewish Child Care Association</td>
<td>858 E. 29th Street, Brooklyn, NY 11210</td>
<td>347-394-5186</td>
<td>718-859-4013</td>
<td><a href="http://www.jccany.org">www.jccany.org</a></td>
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</tbody>
</table>

### Families on the Move of NYC, Inc.
Advocacy for parents of children with emotional disabilities.
358 St. Marks Place, Suite 203, Staten Island, NY 10301
347-682-4870 Administrative
info@fotmny.org
www.fotmny.org

### ICL-Family Resource Center (Brooklyn)
Advocacy for parents of children with emotional disabilities.
2581 Atlantic Avenue, 2nd Floor, Brooklyn, NY 11207
718-290-8100 ext .4145 (Phone)
718-495-8298 (Fax)
tjohnson@iclinc.net
http://iclinc.net/

### Center for the Independence of the Disabled, NY
All advocacy issues
841 Broadway, Suite 301, New York, NY 10003
212-674-2300 (Phone)
646-442-1520 (Queens)
http://www.cidny.org/about-us.php

### ICL-Family Resource Center (Brooklyn)
Advocacy for parents of children with emotional disabilities.
2581 Atlantic Avenue, 2nd Floor, Brooklyn, NY 11207
718-290-8100 ext .4145 (Phone)
718-495-8298 (Fax)
tjohnson@iclinc.net
http://iclinc.net/
Citywide (Continued)

Public Advocate for the City of New York
The Public Advocate answers complaints and questions about government agencies and bureaucracy and investigates complaints about agencies and programs.
1 Centre St., 15th Fl. North
New York, NY 10007
212-669-7200 (Phone)
212-669-4091 (Fax);
212-669-7438 (TDD)
212-669-7250 (Ombudsman Hotline)
212-669-7670 (Senior Action Line)
www.pubadvocate.nyc.gov

Lawhelp.org/NY
This website links you with free legal clinics in your area.
www.lawhelp.org/ny

Legal Aid Society
Legal Aid has free legal clinics in all boroughs. Call to find the nearest one to you.
199 Water Street, 3rd Floor
New York, NY 10038
212-577-3300 (Phone)
www.legal-aid.org

Legal Services for New York City
Free legal services throughout New York City.
350 Broadway, 6th Floor
New York, NY 10013
646-442-3600 (Phone)
www.legalservicesnyc.org

Mental Health Association (MHA) of New York City
2 Rector St., 13th Fl.
New York, NY
212-964-5253 (Phone)
http://www.mhaofnyc.org/

MHA Family Resource Centers
Advocacy for parents of children with emotional disabilities:
Bronx 718-220-0456 ext. 6126 (Phone)
Bronx 718-220-0456 ext. 6124 (Phone)
Manhattan 212-964-5253 ext. 306 (Phone)
Manhattan 212-410-1820 (Phone)
Queens 718-651-1960 (Phone)

New York Lawyers for the Public Interest
Disability Law Center
Legal, educational, SSI and housing advocacy.
151 W. 30th St., 11th Fl.
New York, NY 10011
212-244-4664 (Phone)
212-244-4570 (Fax)
www.nydpi.org

New York Legal Assistance Group
Legal and educational advocacy.
130 E. 59th St., 14th Fl.
New York, NY 10022
212-613-5000 (Phone)
212-750-0820 (Fax)
www.nylag.org

Partnership for Children's Rights
Educational and SSI advocacy.
271 Madison Avenue, 17th Floor
New York, NY 10016
212-683-7999 (Phone)
212-683-5544 (Fax)
http://www.kidslaw.org/
Queens County Bar Association
Legal advocacy.
9035 148th Street
Jamaica, NY 11435
718-739-4100 (Phone)
718-657-1789 (Fax)
www.qcba.org

Queens Volunteer Lawyers Project, Inc.
90-35 148th St.
Jamaica, NY 11435
718-291-4500 (Phone)

Resources for Children with Special Needs (RCSN)
Provides all areas of disability advocacy.
116 E. 16th St., 5th Floor
New York, NY 10003
212-677-4650 (Phone)
212-254-4070 (Fax)
www.resourcesnyc.org

Richmond County Bar Association
Legal advocacy.
P.O. Box 140593
Staten Island, NY 10301
718-442-4500 (Phone)
718-442-2019 (Fax)
www.richmondcountybar.org

Sinergia
All areas of disability advocacy.
2082 Lexington Ave., 3rd Fl.
New York, NY 10035
212-643-2840 (Phone)
866-867-9665 (Phone)
www.sinergiany.org

St. John Episcopal Health Center
Family Resource Center
Advocacy for parents of children with emotional disabilities.
115-04 Rockaway Beach Blvd.
Rockaway Park, NY 11694
347-644-5711 (Phone)
347-644-5635 (Fax)
kgardini@ehs.org

United We Stand of NY, LTD.
All areas of disability advocacy.
98 Moore St.
Brooklyn, NY 11206
718-302-4313 (Phone)
http://www.uwsofny.org/
This section gives information on national and citywide supports for all disabilities and then lists citywide support groups by disability type. It is divided into nine (9) topics including: Attention Deficit Disorder, Asperger Syndrome, Autism Spectrum Disorder, Deaf and Hard of Hearing, Developmental Disabilities and Intellectual Disabilities, Emotional Disabilities, Learning Disabilities, Rare Disorders, and Seizure Disorders.

**Why are support groups important?**
Support groups bring together people who are dealing with similar issues to share experiences and advice. It can be helpful to talk with or hear other people who are in the same situation. While not everyone wants or needs support beyond family and friends, you might find it helpful to speak with and ask questions of others who have similar experiences.

**Disability Specific Support Groups**

This topic includes two agencies that have information on national, state, and local organizations that provide support and information to parents of children with disabilities.

**National Organizations Gateway NICHCY**
There are many national disability organizations and publicly-funded information resource centers available. All offer detailed information in their area of disability or health expertise. You can get their website information to learn more, download publications, and find their most relevant links to other agencies, including any state and local chapters. In many cases, you can email or call for more personalized assistance. These organizations may address their work to a national audience, but they have a great deal to offer.

http://nichcy.org/org-gateway
Disability Specific Support Groups

Citywide

All Disabilities

Parent to Parent
Parent to Parent of NYS is an organization that brings together families of people with special needs and the professionals who serve them.
- **Support** – Offers parents and caregivers the opportunity to connect one-to-one with a parent/caregiver of an individual with the same or similar disability or special health care need – someone who has “been there.”
- **Information & Referral** – Help families locate information and services.
- **Trainings** – Workshop sessions are available on Understanding Medicaid Service Coordination, Record Keeping, Using a Health Care Notebook, Medicaid Waiver, and various other topics.

Parent to Parent of NYS
W. 75th Street #6
New York, NY 10023
646-205-8080 (Phone)
www.addrc.org

Parent to Parent of NYS, Inc.
25 Beaver Street, 4th Floor
New York, NY 10004
800-405-8818 (Phone)
646-766-3461
http://parenttoparentnys.org/offices/new-york-city/

Staten Island Office:
c/o IBR
1050 Forest Hill Road
Staten Island, NY 10314
800-866-1068 (Phone)
718-494-3469 (Phone)
718-494-0319 (Fax)
http://parenttoparentnys.org/index.php/offices/staten-island/

Disability Specific Support Groups

Citywide

Attention Deficit Disorder

This topic includes agencies that offer support groups for parents of children with Attention Deficit Disorder.

Attention Deficit Disorder
(also see Family Resource Centers in section on Emotional Disabilities)

The ADD Resource Center, Inc.
W. 75th Street #6
New York, NY 10023
646-205-8080 (Phone)
www.addrc.org

The Child Mind Institute
445 Park Avenue
New York, NY 10022
212-308-3118 (Phone)
www.childmind.org

Children and Adults with Attention Deficit/Hyperactivity Disorders, New York City
215 W. 75th Street #6
New York, NY 10023
212-721-0007 (Phone)
212-721-0074 (Fax)
www.chadd.org
### Disability Specific Support Groups

#### Asperger Syndrome

This topic includes agencies that offer support groups for parents of children with Asperger Syndrome.

### Citywide

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asperger Center for Education and Training</td>
<td>303 Fifth Avenue, Suite 1003</td>
<td>212-686-3535 ext. 205</td>
<td>718-406-3848</td>
<td><a href="http://www.aspergercenter.com">www.aspergercenter.com</a></td>
</tr>
<tr>
<td>The Grace Foundation of New York</td>
<td>264 Watchoque Road</td>
<td>718-983-3800</td>
<td>718-983-3858</td>
<td><a href="http://www.graceofny.org">www.graceofny.org</a></td>
</tr>
<tr>
<td>AHA-Asperger Syndrome and High Functioning Autism Association (Serves LI and NYC)</td>
<td>330 Broadway</td>
<td>888-918-9198</td>
<td></td>
<td><a href="http://www.ahany.org">www.ahany.org</a></td>
</tr>
<tr>
<td>National Autism Association</td>
<td>60 E. 96th Street, Suite 5CD</td>
<td>212-977-7722</td>
<td></td>
<td><a href="http://www.naanyc.org">www.naanyc.org</a></td>
</tr>
<tr>
<td>GRASP - The Global and Regional Asperger Syndrome Partnership</td>
<td>419 Lafayette Street</td>
<td>888-474-7277</td>
<td></td>
<td><a href="http://www.grasp.org">www.grasp.org</a></td>
</tr>
</tbody>
</table>

### Disability Specific Support Groups

#### Autism Spectrum Disorder

This topic includes agencies that offer support groups for parents of children with Autism Spectrum Disorder.

### Citywide

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Autism Society of America - Bronx</td>
<td>North Central Bronx Hospital</td>
<td>718-519-4797</td>
<td>718-519-3634</td>
<td><a href="mailto:monica.sanabria@nbhn.net">monica.sanabria@nbhn.net</a></td>
</tr>
<tr>
<td>Autism Society of America - National</td>
<td>3424 Kossuth Avenue, Room 15A11</td>
<td>800-328-8476</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Autism Society of America - Bronx</td>
<td>North Central Bronx Hospital</td>
<td>718-519-4797</td>
<td>718-519-3634</td>
<td></td>
</tr>
</tbody>
</table>
Autism Spectrum Disorder

Citywide (Continued)

Autism Society of America - Brooklyn
225 Avenue S
Brooklyn, NY 11223
718-336-9533 (Phone)
800-328-8476 (Toll-free)

Autism Society of America - Manhattan
25 W. 17th Street
New York, NY 10011
212-628-0669 (Phone)
800-328-8476 (Toll-free)
212-717-2306 (Fax)
gdzucker@aol.com

Autism Society of America - Queens
188-83 85th Road
Jamaica, NY 11423
718-464-5735 (Phone)

Downtown Spectrum - Parent Support Group
212-219-1195 (Phone)
www.spectrumparent.blogspot.com

Extreme Kids & Crew
40 Brevoort Place
Brooklyn, NY 11216
718-576-6471 (Phone)
www.extremekidsandcrew.org

The Grace Foundation of New York
264 Watchoque Road
Staten Island, NY 10314
718-983-3800 (Phone)
718-983-3858 (Fax)
www.graceofny.org

My Time, Inc.
1312 E. 84th Street
Brooklyn, NY 11236
718-251-0527 (Phone)
347-587-2881 (Fax)
www.mytimeinc.org

National Autism Association
60 E. 96th Street, Suite 5CD
New York, NY 10128
212-977-7722 (Phone)
www.naany.org

New York Families for Autistic Children, Inc.
95-16 Pitkin Avenue
Ozone Park, NY 11417
718-641-3441 (Phone)
718-641-4452 (Fax)
www.nyfac.org

Shorefront YM-YWHA-Family Autism Center
3300 Coney Island Avenue
Brooklyn, NY 11235
718-646-1444 ext. 406 (Phone)
www.shorefronty.org

SNACK: Special Needs Activity Center for Kids
220 E. 86th Street (Lower Level)
New York, NY 10028
212-439-9996 (Phone)
www.snacknyc.com

YAI/National Institute for People with Disabilities
460 W. 34th Street
New York, NY 10001
888- YAI-AUTISM (Toll-free)
212-273-6182 YAI LINK (Phone)
212-273-6100 (Phone)
212-268-1083 (Fax)
www.yai.org
This topic includes agencies that offer support groups for parents of children who have developmental and/or intellectual disabilities.

Citywide

AHRC
83 Maiden Lane
New York, NY 10038
212-780-2500 (Phone)
800-622-1220 (TTY)
Information and referral:
212-780-4491 (Phone) Clinical
Intake: 212-780-4784 (Fax)
www.ahrcnyc.org

Brooklyn Parent Advocacy Network, Inc.
279 East 57th Street
Brooklyn, NY 11203-4801
718-629-6299 (Phone)
718-629-5338 (Fax)

Community Resources and Services for Children
94-04 161st Street, Suite 401
Jamaica, NY 11432
718-206-3400 (Phone)
718-206-0559 (Fax)

Extreme Kids & Crew
40 Brevoort Place
Brooklyn, NY 11216
718-576-6471 (Phone)
www.extremekidsandcrew.org
<table>
<thead>
<tr>
<th>Disability Specific Support Groups</th>
<th>Developmental Disabilities and Intellectual Disabilities</th>
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<tbody>
<tr>
<td><strong>Citywide (Continued)</strong></td>
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</tr>
<tr>
<td><strong>Gigi’s Playhouse Down Syndrome Awareness Center</strong></td>
<td><strong>Samuel Field YM &amp; YWHA</strong></td>
</tr>
<tr>
<td>106 W. 117th Street</td>
<td>58-20 Little Neck Parkway</td>
</tr>
<tr>
<td>New York, NY 10026</td>
<td>Little Neck, NY 11362</td>
</tr>
<tr>
<td>646-801-7529 (Phone)</td>
<td>718-225-6750 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.gigisplayhouse.org">www.gigisplayhouse.org</a></td>
<td>718-423-8276 (Fax)</td>
</tr>
<tr>
<td><strong>Harlem Independent Living Center</strong></td>
<td><strong>United We Stand of NY, LTD.</strong></td>
</tr>
<tr>
<td>289 Saint Nicholas Avenue, Suite 21</td>
<td>98 Moore St.</td>
</tr>
<tr>
<td>New York, NY 10027</td>
<td>Brooklyn, NY 11206</td>
</tr>
<tr>
<td>212-222-7122 (Phone)</td>
<td>Brooklyn Education Advocacy:</td>
</tr>
<tr>
<td>800-673-2371 (Toll-free)</td>
<td>718-302-4313 (Phone)</td>
</tr>
<tr>
<td>212-222-7198 (TTY)</td>
<td>Queens Special Education Parent Center Project:</td>
</tr>
<tr>
<td>212-222-7199 (Fax)</td>
<td>646-460-1635 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.hilc.org">www.hilc.org</a></td>
<td>646-460-1637 (Phone)</td>
</tr>
<tr>
<td><strong>Manhattan Mothers &amp; Others</strong></td>
<td>646-460-1638 (Phone)</td>
</tr>
<tr>
<td>160 E. 65th Street, Suite 25D</td>
<td></td>
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<tr>
<td>New York, NY 10065</td>
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</tr>
<tr>
<td>212-570-6860 (Phone)</td>
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<tr>
<td>212-570-9946 (Fax)</td>
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<tr>
<td><strong>North Central Bronx Hospital</strong></td>
<td></td>
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<tr>
<td>3424 Kossuth Avenue, Room 15A11</td>
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<tr>
<td>Bronx, NY 10467</td>
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<tr>
<td>Family Support for Developmental Disabilities</td>
<td></td>
</tr>
<tr>
<td>718-519-4797 (Phone)</td>
<td></td>
</tr>
<tr>
<td>800-328-8476 (Toll-free)</td>
<td></td>
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<tr>
<td>718-519-3634 (Fax)</td>
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<tr>
<td><strong>Queens Parent Resource Center</strong></td>
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<tr>
<td>112-40 Francis Lewis Boulevard</td>
<td></td>
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<tr>
<td>Queens Village, NY 11427</td>
<td></td>
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<tr>
<td>718-523-6953 (Phone)</td>
<td></td>
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<tr>
<td>718-523-7261 (Fax)</td>
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<tr>
<td><a href="http://www.qprc.net">www.qprc.net</a></td>
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</table>
### Emotional Disabilities

<table>
<thead>
<tr>
<th>Disability Specific Support Groups</th>
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<tbody>
<tr>
<td>This topic includes support groups and other services for parents of children with emotional disabilities.</td>
</tr>
</tbody>
</table>

#### How can I get a referral for psychological services?
If you would like a referral for psychological services, contact your insurance company to get a referral to an in-network child psychologist or psychiatrist so that the service will be affordable.

If you don’t have health insurance, Refer to [Payment for Health Services](#) or use the NYC Health and Hospitals Corporation (HHC) network of providers for low-cost mental health services.

A list of HHC clinics can be found at [Clincs Specializing in Medical Services for People with Disabilities](#).

### Citywide

<table>
<thead>
<tr>
<th>Families on the Move of New York City (Staten Island)</th>
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<tbody>
<tr>
<td>358 Saint Marks Place, Suite 203</td>
</tr>
<tr>
<td>Staten Island, NY 10301</td>
</tr>
<tr>
<td>347-682-4870 (Phone)</td>
</tr>
<tr>
<td>718-447-6539 (Fax)</td>
</tr>
<tr>
<td><a href="http://www.fotmnyc.org">www.fotmnyc.org</a></td>
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<table>
<thead>
<tr>
<th>Institute for Community Living</th>
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<tbody>
<tr>
<td>Brooklyn Family Resource Center</td>
</tr>
<tr>
<td>2581 Atlantic Avenue</td>
</tr>
<tr>
<td>Brooklyn, NY 11207</td>
</tr>
<tr>
<td>877-425-8133 (Toll-free)</td>
</tr>
<tr>
<td>718-495-8298 (Fax)</td>
</tr>
<tr>
<td><a href="http://www.iclinc.net">www.iclinc.net</a></td>
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<table>
<thead>
<tr>
<th>Jewish Board of Family and Children’s Services</th>
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</thead>
<tbody>
<tr>
<td>Staten Island Family Resource Center</td>
</tr>
<tr>
<td>2795 Richmond Ave</td>
</tr>
<tr>
<td>Staten Island, NY 10314</td>
</tr>
<tr>
<td>718-761-9800 (Phone)</td>
</tr>
<tr>
<td>718-370-1142 (Fax)</td>
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<tr>
<td><a href="http://www.jbfcs.org">www.jbfcs.org</a></td>
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<table>
<thead>
<tr>
<th>Jewish Child Care Association-Brooklyn</th>
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<tbody>
<tr>
<td>858 E. 29th Street</td>
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<tr>
<td>Brooklyn, NY 11210</td>
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<tr>
<td>347-394-5186 (Phone)</td>
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<tr>
<td>347-859-4012 (Fax)</td>
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<tr>
<th>Mental Health Association of New York City (MHA)</th>
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<tbody>
<tr>
<td>212-964-5253.</td>
</tr>
<tr>
<td>The Mental Health Association runs the following support service programs:</td>
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</tbody>
</table>

1-800-LIFENET for mental health referrals and to activate a Mobile Crisis Team for your area.  
Asian LifeNet - 877-990-8585 (Toll-free)  
Spanish Lifenet - 877-298-3373 (Toll-free)  

<table>
<thead>
<tr>
<th>MHA of NYC Family Resource Centers</th>
</tr>
</thead>
</table>
| Support and advocacy centers for caregivers of children with emotional disabilities. Many of the centers conduct parent training, support groups, and socialization for children and teens.  
Bronx Zone 1                                        |
| 975 Kelly Street, Suite 301                       |
| Bronx, NY 10459                                    |
| 718-220-0456 ext. 6124 (Phone)                    |
| 718-364-3357 (Fax)                                |
### Emotional Disabilities

**Citywide (Continued)**

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Program Director</th>
<th>Phone Numbers</th>
<th>Fax Numbers</th>
<th>Email</th>
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<tbody>
<tr>
<td>Bronx Zone 2</td>
<td>975 Kelly Street, Suite 301</td>
<td>Yvette Pena</td>
<td>718-220-0456, ext. 6124</td>
<td>718-364-3357</td>
<td><a href="mailto:ypena@mhaofnyc.org">ypena@mhaofnyc.org</a></td>
</tr>
<tr>
<td></td>
<td>Bronx, NY 10459</td>
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<td>718-220-0456, ext. 6124</td>
<td>718-364-3357</td>
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<tr>
<td>Manhattan Zone 3 - MHA of NYC</td>
<td>1 W. 125th Street, 2nd Floor</td>
<td>Olga Vazquez</td>
<td>212-410-1820</td>
<td>212-410-1759</td>
<td><a href="mailto:ovazquez@mhaofnyc.org">ovazquez@mhaofnyc.org</a></td>
</tr>
<tr>
<td></td>
<td>New York, NY 10027</td>
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<td></td>
<td></td>
<td></td>
<td>212-410-1820</td>
<td>212-410-1759</td>
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<tr>
<td>Manhattan Zone 4 – MHA of NYC</td>
<td>50 Broadway, 19th Floor</td>
<td>Janet Rosa</td>
<td>212-964-5253, ext. 353</td>
<td>212-964-7302</td>
<td><a href="mailto:jrosa@mhaofnyc.org">jrosa@mhaofnyc.org</a></td>
</tr>
<tr>
<td></td>
<td>New York, NY 10004</td>
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<td>212-964-5253, ext. 353</td>
<td>212-964-7302</td>
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<tr>
<td>Queens Zone 5 - MHA of NYC</td>
<td>87-08 Justice Ave Suite C-14</td>
<td></td>
<td>718-651-1960</td>
<td>718-651-1719</td>
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<td></td>
<td>Elmhurst, NY 11373</td>
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<tr>
<td>Queens Zone 6 - St. John Episcopal</td>
<td>148-45 Hillside Avenue, Suite 203</td>
<td></td>
<td>347-644-5711</td>
<td>347-644-5635</td>
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<td></td>
<td>Jamaica, NY 11435</td>
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<td></td>
<td>347-644-5711</td>
<td>347-644-5635</td>
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<tr>
<td>Brooklyn Zone 7 – ICL</td>
<td>2581 Atlantic Ave, 2nd Floor</td>
<td></td>
<td>718-290-8100, ext. 4145</td>
<td>718-495-8298</td>
<td></td>
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<tr>
<td></td>
<td>Brooklyn, NY 11207</td>
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<td></td>
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<td>718-290-8100, ext. 4145</td>
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**Brooklyn Zone 8 – JCCCA**

<table>
<thead>
<tr>
<th>Address</th>
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<tr>
<td>858 E. 29th Street</td>
<td></td>
<td>347-394-5186</td>
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</tr>
<tr>
<td>Brooklyn, NY 11210</td>
<td></td>
<td>718-859-4013</td>
<td></td>
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</table>

**Staten Island Zone 9 - Jewish Board of Family & Children’s Services**

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<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Fax Numbers</th>
<th>Email</th>
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<tbody>
<tr>
<td>2795 Richmond Ave</td>
<td></td>
<td>718-698-5307</td>
<td></td>
</tr>
<tr>
<td>Staten Island, NY 10314</td>
<td></td>
<td>718-370-1142</td>
<td></td>
</tr>
</tbody>
</table>

**NAMI – NYC**

Support groups in each borough for parents of children with emotional disabilities as well as for adults who have emotional disabilities.

505 Eighth Avenue, Suite 1103
New York, NY 10018
212-684-3365, ext. 204

[www.naminycmetro.org](http://www.naminycmetro.org)

**NYC Department of Health & Mental Hygiene**

**Children's Single Point of Access (C-SPOA)**

Intensive Case Management and Medicaid Waiver for children with severe emotional disabilities. It is always best for the child's mental health professional to call in the referral.

888-277-6258 (Toll-free)

**St. John's Episcopal Hospital-Eastern Queens**

<table>
<thead>
<tr>
<th>Address</th>
<th>Phone Numbers</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>148-45 Hillside Avenue, Suite 203</td>
<td>347-644-5711 (Phone)</td>
<td></td>
</tr>
<tr>
<td>Jamaica, NY 11435</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

107
Disability Specific Support Groups

This topic includes agencies that offer support groups for parents of children with learning disabilities.

Citywide

Churchill School and Center
301 E. 29th Street
New York, NY 10016
212-722-0610 (Phone)
212-722-1387 (Fax)
www.churchillschool.com

Learning Disabilities Association of New York City
237 W. 35th Street, Suite 1101
New York, NY 10001
212-645-6730 (Phone)
212-924-8896 (Fax)
http://www.ldany.org/

Disability Specific Support Groups

This topic includes an organization that offers support and information for parents of children diagnosed with a rare disease.

Citywide

National Organization for Rare Disorders (NORD)
55 Kenosia Avenue
Danbury, CT 06810
800-999-6673 (Toll-free)
203-744-0100 (Phone)
www.rarediseases.org
This topic includes organizations that offer support groups and information for parents of children diagnosed with a seizure disorder.

**Citywide**

**Seizure Disorder**
The Epilepsy Foundation of Metropolitan New York
65 Broadway, Suite 505
New York, NY 10006
212-677-8550 (Phone)
212-677-5825 (Fax)
www.efmny.org

Finding a Cure for Epilepsy and Seizures (FACES)
223 E. 34th Street
New York, NY 10016
646-558-0900 (Phone)
646-385-7163 (Fax)
http://faces.med.nyu.edu
This section includes agencies that may provide financial assistance to families of children with developmental disabilities.

This section provides information on two (2) topics: Parent Reimbursement Programs and Charities.

**Financial Resources**

- Free and Low Cost Baby Supplies
- Language and Translation
- Parenting Workshops and Skill Building
- Teen Parent
- Transportation Resources
- Utility Bills Assistance

Families of children with developmental disabilities can apply to these programs in order to be reimbursed for goods and services that benefit their child with a developmental disability.

There is no guarantee that a family will be granted the requested funds. Amounts granted usually do not exceed $500 per year.

**Citywide**

**Developmental Disability Regional Office**

**Family Support Guides**

Each local Developmental Disability Regional Office, the local branch of the NYS Office for People with Developmental Disabilities, (OPWDD) has a Family Support Guide which contains a section on Family Reimbursement Programs. Braunx:


Brooklyn:

[http://www.brooklynddcouncil.org/#/contact-us](http://www.brooklynddcouncil.org/#/contact-us)

Manhattan:


Staten Island:

[http://www.siddc.org/Supports_and_Services.html](http://www.siddc.org/Supports_and_Services.html)
<table>
<thead>
<tr>
<th>Financial Resources</th>
<th>Family Reimbursement</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Bronx</strong></td>
<td></td>
</tr>
</tbody>
</table>

**Association for the Help of Retarded Children (AHRC)**  
83 Maiden Lane  
New York, NY 10038  
212-780-4491 (Phone)  
212-780-4493 (Phone)  
212-895-3424 (Phone)  
www.ahrcnyc.org

**Epilepsy Foundation of Metropolitan New York**  
257 Park Avenue South, Ste. 302  
New York, NY 10010  
212-677-8550 ext. 12 (Phone)  
www.efmny.org/

**FEGS - Family Support**  
2432 Grand Concourse, 2nd Fl.  
Bronx, NY 10458  
718-741-7231 (Phone)  
718-563-7390 (Phone)

**Lifespire**  
350 5th Avenue Ste. 301  
New York, NY 10118  
212-741-0100 ext. 4518 (Phone)  
718-792-4320 ext. 229 (Phone)  
718-454-6940 (Phone)  
www.lifespire.org

**Metro NY DDRO - Bronx**  
2400 Halsey Street  
Bronx, NY 10461  
718-430-0748 (Phone)

**NYS Institute on Disability**  
Elizabeth A. Connelly Resource Center  
930 Willowbrook Road, Bldg 41-A  
Staten Island, NY 10314  
718-494-6457 (Phone)

**Sinergia, Inc.**  
2082 Lexington Avenue  
New York, NY 10035  
212-643-2840 ext. 338 (Phone)  
www.sinergiany.org

**UCP of NYC**  
120 E. 23rd Street  
New York, NY 10010  
212-677-7400 ext. 716 (Phone)  
www.ucpnyc.org

**YAI/National Institute for People with Disabilities**  
460 W. 34th Street  
New York, NY 10001  
212-273-6182 (Phone)  
212-273-6585 (Phone)
### Financial Resources

#### Brooklyn

<table>
<thead>
<tr>
<th>Association for the Help of Retarded Children (AHRC)</th>
<th>Evelyn Douglin S.P.I.N. (Serving People In Need)</th>
</tr>
</thead>
<tbody>
<tr>
<td>83 Maiden Lane, New York, NY 10038</td>
<td>241 37th Street, Ste. 604</td>
</tr>
<tr>
<td>212-780-4491 (Phone)</td>
<td>Brooklyn, NY 11232</td>
</tr>
<tr>
<td>212-780-4493 (Phone)</td>
<td>718-965-1998 ext. 182 (Phone)</td>
</tr>
<tr>
<td>212-895-3424 (Phone)</td>
<td><a href="http://www.edcspin.org">www.edcspin.org</a></td>
</tr>
<tr>
<td><a href="http://www.ahrcnyc.org">www.ahrcnyc.org</a></td>
<td></td>
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<table>
<thead>
<tr>
<th>Brooklyn DDRO</th>
<th>Guild for Exceptional Children</th>
</tr>
</thead>
<tbody>
<tr>
<td>888 Fountain Avenue, Bldg. 1, Brooklyn, NY 11208</td>
<td>(Reimbursement for respite/childcare)</td>
</tr>
<tr>
<td>718-642-8665 (Phone)</td>
<td>260 68th Street</td>
</tr>
<tr>
<td>718-642-8788 (Phone)</td>
<td>Brooklyn, NY 11220</td>
</tr>
<tr>
<td>718-642-8000 (Phone)</td>
<td>718-833-6633 (Phone)</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.gecbklyn.org">www.gecbklyn.org</a></td>
</tr>
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<table>
<thead>
<tr>
<th>Center for Family Support, Inc.</th>
<th>HeartShare Human Services of NY</th>
</tr>
</thead>
<tbody>
<tr>
<td>333 Seventh Avenue, 9th Fl., New York, NY 10001</td>
<td>12 Metrotech Center, 29th Floor</td>
</tr>
<tr>
<td>212-629-7939 ext. 212 (Phone)</td>
<td>Brooklyn, NY 11201</td>
</tr>
<tr>
<td>718-867-4263 ext. 112 (Phone)</td>
<td>718-422-3290 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.cfsny.org/about-us/programs-and-services/family-reimbursement-services/">http://www.cfsny.org/about-us/programs-and-services/family-reimbursement-services/</a></td>
<td>718-422-2209 (Phone)</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.heartshare.org">www.heartshare.org</a></td>
</tr>
</tbody>
</table>

<table>
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<tr>
<th>EIHAB Human Services</th>
<th>Human Care Services for Families and Children</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reimbursement available for transportation only.</td>
<td>1042 38th Street</td>
</tr>
<tr>
<td>168-18 South Conduit Avenue</td>
<td>Brooklyn, NY 11219</td>
</tr>
<tr>
<td>Springfield Gardens, NY 11434</td>
<td>718-854-2747 ext. 103 (Phone)</td>
</tr>
<tr>
<td>718-276-6101 ext. 115 (Phone)</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.eihab.org/services/state/NY">http://www.eihab.org/services/state/NY</a></td>
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<table>
<thead>
<tr>
<th>Elmy's Special Services Inc.</th>
<th>Human First</th>
</tr>
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<tbody>
<tr>
<td>163 Van Buren Street</td>
<td>128 Atlantic Avenue</td>
</tr>
<tr>
<td>Brooklyn, NY 11221</td>
<td>Lynbrook, NY 11563</td>
</tr>
<tr>
<td>718-789-7539 (Phone)</td>
<td>516-823-9500 (Phone)</td>
</tr>
<tr>
<td></td>
<td>718-531-6300 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.ELmysspecialservices.org">www.ELmysspecialservices.org</a></td>
<td></td>
</tr>
</tbody>
</table>

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**Family Reimbursement**

- **Brooklyn DDRO**
- **Center for Family Support, Inc.**
- **EIHAB Human Services**
- **Elmy's Special Services Inc.**
- **Evelyn Douglin S.P.I.N. (Serving People In Need)**
- **Guild for Exceptional Children**
- **HeartShare Human Services of NY**
- **Human Care Services for Families and Children**
- **Human First**
Brooklyn (Continued)

**Lifespire**
350 5th Avenue Ste. 301
New York, NY 10118
212-741-0100 ext. 4518 (Phone)
718-454-6940 (Phone)
718-792-4320 ext. 229 (Phone)
www.lifespire.org

**Maidstone Foundation Resource Center for Developmental Disabilities**
1225 Broadway, 9th Fl.
New York, NY 10001
212-889-5760 (Phone)
646-285-0538 (Fax)
http://www.maidstonefdn.org/

**New York Families for Autistic Children**
95-16 Pitkin Avenue
Ozone Park, NY 11417
718-641-3441 ext. 104 (Phone)
www.nyfac.org

**NYS Institute on Disability**
Elizabeth A. Connelly Resource Center
930 Willowbrook Road, Bldg 41-A
Staten Island, NY 10314
718-494-6457 (Phone)

**Ohel Bais Ezra**
4510 16th Avenue
Brooklyn, NY 11204
718-686-3467 (Phone)
www.ohelfamily.org

**Quality of Life and Services for the Autism Community (QSAC)**
30-10 38th Street, 3rd Floor
Astoria, NY 11103
718-728-8476 ext. 1233 (Phone)
www.qsac.com

**Sinergia, Inc.**
2082 Lexington Avenue
New York, NY 10035
212-643-2840 ext. 338 (Phone)
www.sinergiany.org

**UCP of NYC**
120 E. 23rd Street
New York, NY 10010
212-677-7400 ext. 716 (Phone)
www.ucpnyc.org

**YAI/National Institute for People with Disabilities**
460 W. 34th Street
New York, NY 10001
212-273-6182 (Phone)
212-273-6585 (Phone)
Financial Resources

Family Reimbursement

Manhattan

Association for the Help of Retarded Children (AHRC)
83 Maiden Lane
New York, NY 10038
212-780-4491 (Phone)
212-780-4493 (Phone)
212-895-3424 (Phone)
www.ahrcnyc.org

Center for Family Support, Inc.
333 Seventh Avenue, 9th Fl.
New York, NY 10001
212-629-7939 ext. 212 (Phone)
718-667-4263 ext. 112 (Phone)

Community Resource Services for Children, Inc.
(Reimbursement for transportation only)
90-04 161st Street, Suite 801
Jamaica, NY 11432
718-206-3400 ext. 208 (Phone)

Epilepsy Foundation of Metropolitan New York
257 Park Avenue South, Ste. 302
New York, NY 10010
212-677-8550 ext. 12 (Phone)
www.efmny.org/

Esperanza Center
516 West 181st Street, 2nd Floor
New York, NY 10033
Family reimbursement:
212-928-5810 ext. 111
Transportation reimbursement:
212-928-5810 ext. 102
www.esperanzany.org

FEGS - Family Support
315 Hudson Street, 9th Floor
New York, NY 10013
212-366-8400 (Phone)
www.fegs.org

Harlem Dowling Westside
2090 Adam Clayton Powell Jr. Boulevard
4th Floor
New York, NY 10027
212-749-3656 ext. 3121 (Phone)
www.harlemdowing.org

Human First
128 Atlantic Avenue
Lynbrook, NY 11563
516-823-9500 (Phone)
718-531-6300 (Phone)

Lifespire
350 5th Avenue Ste. 301
New York, NY 10118
212-741-0100 ext. 4518 (Phone)
718-454-6940 (Phone)
718-792-4320 ext. 229 (Phone)
www.lifespire.org

Metro NY DDRO – Manhattan
75 Morton Street, 3rd Fl.
New York, NY 10014
212-229-3118 (Phone)

NYS Institute on Disability
Elizabeth A. Connelly Resource Center
930 Willowbrook Road, Bldg 41-A
Staten Island, NY 10314
718-494-6457 (Phone)

SCO Family of Services
(Camp funding only)
164 3rd Avenue, 3rd Floor
Brentwood, NY 11717
631-273-2773 ext. 200 (Phone)
www.sco.org
### Manhattan (Continued)

**UCP of NYC**  
120 E. 23rd Street  
New York, NY 10010  
212-677-7400 ext. 716 (Phone)  
www.ucpnyc.org

**YAI/National Institute for People with Disabilities**  
460 W. 34th Street  
New York, NY 10001  
212-273-6182 (Phone)  
212-273-6585 (Phone)

### Queens

**Association for Neurologically Impaired Brain Injured Children, Inc. (ANiBIC)**  
61-35 220th Street  
Bayside, NY 11364  
718-423-9550 ext. 2147 (Phone)  
347-594-2147 (Phone)  
www.anibic.org

**Association for the Help of Retarded Children (AHRC)**  
83 Maiden Lane  
New York, NY 10038  
212-780-4491 (Phone)  
212-780-4493 (Phone)  
212-895-3424 (Phone)  
www.ahrcnyc.org

**Center for Family Support, Inc.**  
333 Seventh Avenue, 9th Fl.  
New York, NY 10001  
212-629-7939 ext. 212 (Phone)  
718-667-4263 ext. 112 (Phone)  

**Community Resource Services for Children, Inc.**  
Reimbursement for transportation only.  
90-04 161st Street, Suite 801  
Jamaica, NY 11432  
718-206-3400 ext. 208 (Phone)

**EIHAB Human Services**  
Reimbursement for transportation only.  
168-18 South Conduit Avenue  
Springfield Gardens, NY 11434  
718-276-6101 ext. 115 (Phone)

**Elmys Special Services Inc.**  
163 Van Buren Street  
Brooklyn, NY 11221  
718-789-7539 (Phone)  
www.elmysspecialservices.org

**Evelyn Douglin S.P.I.N. (Serving People In Need)**  
241 37th Street, Ste. 604  
Brooklyn, NY 11232  
718-965-1998 ext. 182 (Phone)  
www.edcspinning.org

**General Human Outreach (GHO)**  
125-10 Queens Blvd. Ste. 2705  
Kew Gardens, NY 11415  
718-307-6563 (Phone)  
718-849-1527 ext. 12 (Phone)  
718-261-6552 (Phone)  
www.ghoinc.org

**HeartShare Human Services of NY**  
12 Metrotech Center, 29th Floor  
Brooklyn, NY 11201  
718-422-3290 (Phone)  
718-422-2209 (Phone)  
www.heartshare.org
### Financial Resources

<table>
<thead>
<tr>
<th>Queens (Continued)</th>
<th>Family Reimbursement</th>
</tr>
</thead>
</table>
| **Human First**    | **Quality of Life and Services for the Autism**  
| 128 Atlantic Avenue | Community (QSAC)    
| Lynbrook, NY 11563 | 30-10 38th Street, 3rd Floor  
| 516-823-9500 (Phone) | Astoria, NY 11103  
| 718-531-6300 (Phone) | 718-728-8476 ext. 1233 (Phone)  
|                     | [www.qsac.com](http://www.qsac.com) |

| **Independence Residences, Inc.** | **Queens Centers for Progress**  
| 93-22 Jamaica Avenue, 2nd Fl  | (formerly UCP of Queens)    
| Woodhaven, NY 11421 | 82-15 164th Street  
| 718-805-6796 ext. 113 (Phone) | Jamaica, NY 11432  
|                     | 718-380-3000 ext. 294 (Phone)  
|                     | 718-374-0002 (Phone)  
|                     | [www.queensscp.org](http://www.queensscp.org) |

| **Lifespire** | **Queens DDRO**  
| 350 5th Avenue Ste. 301 | Bernard Fineson Developmental Center  
| New York, NY 10118 | 80-45 Winchester Boulevard  
| 212-741-0100 ext. 4518 (Phone) | Queens Village, NY 11427  
| 718-792-4320 ext. 229 (Phone) | 718-217-4242 (Phone)  
| 718-454-6940 (Phone) | 718-217-6179 (Phone)  
|                     | 718-217-6485 (Phone)  
|                     | [www.queensscp.org](http://www.queensscp.org) |

| **Maidstone Foundation Resource Center for Developmental Disabilities** | **Queens Parent Resource Center**  
| 1225 Broadway, 9th Fl. | 112-40 Francis Lewis Boulevard  
| New York, NY 10001 | Queens Village, NY 11429  
| 212-889-5760 (Phone) | 718-736-8690 ext. 111 (Phone)  
| 646-285-0538 (Fax) | [www.qprc.net](http://www.qprc.net)  

| **New York Families for Autistic Children** | **Services for the Underserved**  
| 95-16 Pitkin Avenue | 305 Seventh Avenue, 10th Floor  
| Ozone Park, NY 11417 | New York, NY 10001  
| 718-641-3441 ext. 104 (Phone) | 212-633-6900 ext. 1676 (Phone)  
| [www.nyfac.org](http://www.nyfac.org) |   |

| **Providing Specialized Care and Health (PSCH)** | **SteppingStone Day School**  
| 30-50 Whitestone Expressway | 77-40 Vleigh Place  
| Flushing, NY 11354 | Kew Gardens, NY 11367  
| 347-542-5642 (Phone) | 718-591-9093 ext. 331 (Phone)  
|   |   |
### Queens (Continued)

**YAI/National Institute for People with Disabilities**  
460 W. 34th Street  
New York, NY 10001  
718-793-2182 ext. 202 (Phone)  
[www.yai.org](http://www.yai.org)

---

### Staten Island

**A Very Special Place, Inc.**  
634 New Dorp Lane  
Staten Island, NY 10306  
718-351-6129 ext. 326 (Phone)

**Association for the Help of Retarded Children**  
(AHRC)  
83 Maiden Lane  
New York, NY 10038  
212-780-4491 (Phone)  
212-780-4493(Phone)  
212-895-3424 (Phone)  
[www.ahrcnyc.org](http://www.ahrcnyc.org)

**Center for Family Support, Inc.**  
333 Seventh Avenue, 9th Fl.  
New York, NY 10001  
212-629-7939 ext. 212 (Phone)  
718-667-4263 ext. 112 (Phone)  

**Epilepsy Foundation of Metropolitan New York**  
257 Park Avenue South, Ste. 302  
New York, NY 10010  
212-677-8550 ext. 12 (Phone)  
[www.epilepsyinstitute.org](http://www.epilepsyinstitute.org)

**Human First**  
128 Atlantic Avenue  
Lynbrook, NY 11563  
516-823-9500 (Phone)  
718-531-6300 (Phone)

**Lifespire**  
350 5th Avenue Ste. 301  
New York, NY 10118  
212-741-0100 ext. 4518 (Phone)  
718-792-4320 ext. 229 (Phone)  
718-454-6940 (Phone)  
[www.lifespire.org](http://www.lifespire.org)
NYS Institute on Disability
Elizabeth A. Connelly Resource Center
930 Willowbrook Road, Bldg 41-A
Staten Island, NY 10314
718-494-6457 (Phone)

Staten Island Developmental Disabilities Services Office
930 Willowbrook Road
Staten Island, NY 10314
718-982-1903 (Phone)

UCP of NYC
120 E. 23rd Street
New York, NY 10010
212-677-7400 ext. 716 (Phone)
www.ucpnyc.org

YAI/National Institute for People with Disabilities
460 W. 34th Street
New York, NY 10001
212-273-6182 (Phone)
212-273-6585 (Phone)
Included in this topic area are some NYC-based charities that may consider providing donations of baby supplies or medical equipment as well as financial assistance. An internet search for Fraternal Organizations (such as the Lions Clubs, Elks Clubs, Kiwanis Clubs, Rotary Clubs etc.) may help locate other NYC charities.

Citywide

**Catholic Charities**
1011 First Avenue
New York, NY 10022
Tel: 212-371-1011 (Phone)
http://www.catholiccharitiesny.org

**Community Service Society**
05 East 22nd Street
New York, NY 10010
Tel: 212-614-5351 (Phone)
www.cssny.org

**Episcopal Social Services**
305 7th Avenue
New York, NY 10001
212-675-1000 (Phone)
212-989-1132 (Phone)
www.essnyc.org

**Federation of Protestant Welfare Agencies**
281 Park Avenue South
New York, NY 10010
212-777-4800 (Phone)
212-982-8792 (Fax)
www.fpwa.org

**Harlem Dowling Services**
2090 Adam Clayton Powell
New York, NY 10027
212-749-3656 (Phone)
212-678-1094 (Fax)
www.harlemdowling.org

**Highbridge Community Life Center**
979 Ogeden Avenue
Bronx, NY 10452
718-681-2222 (Phone)
718-681-4137 (Fax)
www.highbridgelife.org

**Lutheran Family & Community Services**
308 West 46th Street
New York, NY 10036
212-265-1826 (Phone)
212-265-2238 (Fax)

**Lutheran Social Services of New York**
475 Riverside Drive, Suite 1244
New York, NY 10115
212-870-1100 (Phone)
www.lssny.org

**Metropolitan Council on Jewish Poverty**
80 Maiden Lane, 21st floor
New York, NY 10038
212-453-9500 (Phone)
212-453-9539 (Crisis Intervention)
212-453-9600 (Fax)
www.metcouncil.org

**New York Christian Resource Center**
P.O. Box 118
Brooklyn, NY 11228-0118
Tel: 718-265-2273 (Phone)
www.nycrc.org
## Citywide (Continued)

<table>
<thead>
<tr>
<th>Financial Resources</th>
<th>Charities</th>
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</thead>
<tbody>
<tr>
<td><strong>Riverside Church</strong></td>
<td><strong>United Jewish Council</strong></td>
</tr>
<tr>
<td>490 Riverside Drive</td>
<td>219 Henry Street</td>
</tr>
<tr>
<td>New York, NY 10027</td>
<td>New York, NY 10002</td>
</tr>
<tr>
<td>212-870-6700 (Phone)</td>
<td>212-233-6037 (Phone)</td>
</tr>
<tr>
<td>212-870-6800 (Fax)</td>
<td>212-385-2693 (Fax)</td>
</tr>
<tr>
<td><a href="http://www.theriversidechurchny.org">www.theriversidechurchny.org</a></td>
<td><a href="http://www.ujces.org">www.ujces.org</a></td>
</tr>
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<table>
<thead>
<tr>
<th>Salvation Army</th>
<th><strong>United Way of New York</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Administrative Office, Greater New York Division</strong></td>
<td>2 Park Avenue</td>
</tr>
<tr>
<td>120 West 14th Street</td>
<td></td>
</tr>
<tr>
<td>New York, NY 10011</td>
<td></td>
</tr>
<tr>
<td>212-337-7200 (Phone)</td>
<td></td>
</tr>
<tr>
<td>212-337-7299 (Fax)</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.salvationarmy.org">www.salvationarmy.org</a></td>
<td>New York, NY 10016</td>
</tr>
<tr>
<td>212-251-2500 (Phone)</td>
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<tr>
<td><a href="http://www.unitedwaynyc.org">www.unitedwaynyc.org</a></td>
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<table>
<thead>
<tr>
<th>Salvation Army</th>
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<tr>
<td><strong>Manhattan Citadel Corps</strong></td>
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<tr>
<td>175 East 125th Street</td>
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<tr>
<td>New York, NY 10035</td>
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<tr>
<td>212-860-3200 (Phone)</td>
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<td><a href="http://www.salvationarmy.org">www.salvationarmy.org</a></td>
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<tr>
<th>Salvation Army</th>
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<tbody>
<tr>
<td><strong>Harlem Temple Corps</strong></td>
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<tr>
<td>540 Lenox Avenue</td>
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<tr>
<td>New York, NY 10037</td>
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<tr>
<td>212-861-3900 (Phone)</td>
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<tr>
<td>212-862-3307 (Fax)</td>
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<tr>
<td><a href="http://www.salvationarmy.org">www.salvationarmy.org</a></td>
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</tbody>
</table>
Chapter 4: Parent Supports

Advocacy Organizations
Disability Specific Support Groups
Financial Resources

**Free and Low Cost Baby Supplies**

Language and Translation
Parenting Workshops and Skill Building
Teen Parent
Transportation Resources
Utility Bills Assistance

This section includes programs that help families with children under the age of 5 obtain the basic supplies for caring for their young child.

**Free And Low Cost Baby Supplies**

Citywide

**Baby Basics NYC**
Baby Basics provides diapers and parenting skills training to low-income NYC families with a child under 3 years old. Families who qualify attend parenting meetings twice a month.
320 W. 84th Street, Apt. 5D
New York, NY 10024
917-678-0153 (Phone)
[www.babybasicsnyc.org](http://www.babybasicsnyc.org)

**Baby Buggy**
Baby Buggy works with a network of community-based organizations to distribute new and gently used cribs, strollers, clothing, bottles, highchairs, bathtubs, baby monitors and playpens. Contact one of the network members listed on their Website to ask about donations.
306 W. 37th Street, 8th Floor
New York, NY 10018
212-736-1777 (Phone)
[www.babybuggy.org](http://www.babybuggy.org)
Crib for Kids
Crib for Kids provides cribs and safe sleep education to families who cannot afford a quality crib. Enter your zip code on their website to search for a local partner.
810 River Avenue
Pittsburgh, PA 15212
888-721-CRIB (2742)(Toll-free)

Local numbers:
North and Central Brooklyn:
646-253-5700 (Phone)
East and Central Harlem:
212-360-5942 (Phone)
www.cribsforkids.org

Kids in Distressed Situations (K.I.D.S.)
KIDS partners with many NYC organizations to donate new baby items, clothes, books, shoes and toys to children living in poverty.
112 W. 34th Street, Suite 1133
New York, NY 10120
212-279-5493 (Phone)
www.kidsdonations.org

Little Essentials
This community organization provides free baby and toddler supplies, such as clothing, toys, diapers and other essential items for families living in poverty.
122 Vanderbilt Avenue, # 6PH
Brooklyn, NY 11205
347-689-2327 (Phone)
www.littleessentials.org

Medicaid-Funded Diapers
If a child has Medicaid and is 3 or older and still in diapers due to a disability, Medicaid can pay for the diapers. A doctor fills out a prescription for diapers and the family takes the prescription to a pharmacy that accepts Medicaid. There are some companies that mail the diapers to the home.

Room to Grow
Pre-natal programs (selected referral partners) can refer families to Room to Grow. The parent visits the programs every 3 months until the child turns 3. While there the parent learns parenting skills and receives education about growth and development. They also receive free baby supplies.
54 W. 21st Street, #401
New York, NY 10010
212-620-7800 (Phone)
www.roomtogrow.org

Toys for Tots
Toy donations for the Christmas holidays.
718-252-3100 ext. 344 (Phone)
http://www.toysfortotsnyc.org/about.html
This section contains information on how to find agencies that provide translation services. Some of the agencies in this section offer free translation services to NYC agencies, while other offer paid translation services.

You can also look in the Chapter 2 Social Services: Immigration Resources section of this guide for translation services and referrals.

Embassies may also know of translation services.

For agencies that provide sign language interpretation services, refer to Chapter 2: Deaf and Hard of Hearing.

Language and Translation Services

NYC 311
311 provides information about NYC programs or services. They use a language service to provide that information in 170 languages. When you call 311 and tell them what language you speak, they will put you on hold and contact Language Line to get an interpreter who speaks your language.

Language Line Solutions
Interpreting and translation company. They charge a fee. This is the company that NYC 311 uses.
1 Lower Ragsdale Drive, Building 2
Monterey, California 93940
800-752-6096 (Toll-free)
http://www.language-line.com

Mayor’s Office of Immigrant Affairs
This office can assist NYC government agencies access translators and interpreters through the Volunteer Language Bank. Call 311 and ask for the office.
MEJ Personal Business Services, Inc.
Translation and interpreting services for over 150 languages.
245 E. 116th Street
New York, NY 10029
212-426-6017 (Phone)
www.mejpbs.com

New York Circle of Translators
Maintains an online database of private translators in New York City.
P.O. Box 4051
Grand Central Station
New York, NY 10163-4051
917-720-3487 (Phone)
http://www.nyctranslators.org/contact-nyct.shtml

New York City Department of Education
Over-the-phone interpretation services are available to all Department of Education personnel that come into contact with parents with limited English proficiency. This service is useful for overcoming language barriers when contacting a child's household, or for unexpected visits from parents. Services are available between the hours of 8 a.m. and 5 p.m., Monday through Friday, except on select holidays. These hours are extended during scheduled Parent-Teacher Conferences.
Translation & Interpretation Unit
45-18 Court Square, Floor 2
Long Island City, NY 11101
718-752-7373 ext. 4 (Phone)
718-752-7390(Fax)
Chapter 4: Parent Supports and Services

Advocacy Organizations
Disability Specific Support Groups
Financial Resources
Free and Low Cost Baby Supplies
Language and Translation Services
Parenting Workshops and Skill Building
Teen Parent Resources
Transportation Resources
Utility Bills Assistance

Programs in this section can help families gain skills to care for their child with a disability.

Parenting Workshops and Skill Building

Finding Information

New York State Parenting Education Partnership
This NYS organization has an online database of mainstream and special needs parenting programs.
c/o Prevent Child Abuse New York
33 Elk Street, Suite 201
Albany, NY 12207
518-445-1273 (Phone)
800-CHILDREN (Toll-free)
800-244-5373 (Toll-free)
http://nyspep.org/get-help-now/

Developmental Disability Regional Offices
Family Support Guides
Each local Developmental Disability Regional Office, the local branch of the NYS Office for People with Developmental Disabilities, has a Family Support Guide which contains a section on special needs parenting skills programs.

Bronx:
http://www.bronxddcouncil.org/family-support-guide-2012/

Brooklyn:
http://www.brooklynddcouncil.org/#tcontact-us

Manhattan:
http://www.manhattanddcouncil.org/directories/family-support-services-directory-2013

Staten Island:
http://www.siddc.org/Supports_and_Services.html
Parenting Workshops and Skill Building

Advocates for Children of New York
Workshops on various educational topics.
151 W. 30th Street, 5th Floor
New York, NY 10001
866-427-6033 (Toll-free)
212-947-9779 (Phone)
www.advocatesforchildren.org

AHRC
Workshops twice a month through their Family Education Department.
83 Maiden Lane
New York, NY 10038
212-780-2500 (Phone)
212-780-4491 (Phone)
212-780-4493 (Phone)
www.ahrcnyc.org

Big Apple Oranges
This parent friendly site always lists workshops for parents of children with disabilities.
c/o Elaine Stillerman
PO Box 150337
Brooklyn, NY 11215
www.bigappleoranges.com

The Center for the Independence of the Disabled in New York (CIDNY)
Workshops on a variety of social service topics.
NYC Imagination Library
The NYC Imagination library helps families support children’s early literacy and language development by providing:
- Free book-a-month for kids from birth to age 5
- Free training and support for parents
- Free bilingual and native language supports
http://nycimaginationlibrary.org/

SNACK & Friends, Inc.
Workshops on various topics for parents of children with Autism Spectrum Disorders.
220 East 86th Street (Lower Level)
New York, NY 10028-3606
212-439-9996 (Phone)
http://snacknyc.com/

Resources for Children with Special Needs, Inc.
Workshops on both educational and social service issues.
116 E. 16th Street, 5th Floor
New York, NY 10003
212-677-4650 (Phone)
www.resourcesnyc.org

United Cerebral Palsy of New York City-Project CONNECT
Workshops on various topics for parents of children with developmental disabilities.
80 Maiden Lane, 8th Floor
New York, NY 10038
877-827-2666 (Toll-free)

Sinergia
Workshops on both educational and social services.
2082 Lexington Avenue, 4th Floor
New York, NY 10035
212-643-2840 (Phone)
www.sinergiany.org

YAI-Seeing Beyond Disability
YAI offers a workshop series on a variety of topics for parents of children with Autism Spectrum Disorders.
460 W. 34th Street, 11th Floor
New York, NY 10001
212-273-6182 (Phone)
www.yai.org/services/autism/family-support-groups.html

Bronx Parenting Housing Network
Provides social services to parents in the South Bronx who are living in poverty, including parenting skills training.
1171 Washington Avenue
Bronx, NY 10456
347-271-8257 (Phone)
www.bphn.org

Mercy Center
Offers parenting skills training and anger management classes.
377 E. 145th Street

The Parent Training Network
Provides parenting skills training dealing with conflict resolution, discipline, behavior management and other topics.
18666 Washington Avenue, 2nd Floor
Bronx, NY 10457
718-367-6809 (Phone)
www.parentingtrainingnetwork.com
Parenting Workshops and Skill Building

**Brooklyn**

**Brooklyn Center for the Independence of the Disabled**
Workshops on various educational topics.
27 Smith Street, Suite 200
Brooklyn, NY 11201
718-998-3000 (Phone)
718-998-3743 (Fax)
http://bcid-bpc.org/workshops/

**Challenge Early Intervention Center**
Workshops on various topics.
649 39th Street
Brooklyn, NY 11232
718-851-3300 (Phone)
www.challenge-ei.com

**Mindful Parenting Brooklyn-The Smart Room**
Individual consultations and group parenting sessions.
143 Waverly Place
Brooklyn, NY 11205
646-308-1530 (Phone)
www.mindfulparentingbrooklyn.com

**Parents Helping Parents**
This organization runs various parenting workshops, including "Parents of Children with Special Needs".
669 President Street
Brooklyn, NY 11215
718-638-9444 (Phone)

**My Time, Inc.**
Workshops on a variety of special needs topics.
1312 E. 84th Street
Brooklyn, NY 11236
718-251-0527 (Phone)
www.mytimeinc.org

**Tribeca Pediatrics**
They offer classes on breastfeeding, being a new parent, and dealing with a toddler. Fee for service. Offices are located in Manhattan, Queens and Brooklyn. Call for information:
46 Warren Street
New York, NY 10007
212-226-7666 (Phone)
www.tribecapediatrics.com

**United We Stand of New York, Inc.**
Workshops on educational issues.
98 Moore Street
Brooklyn, NY 11206
718-302-4313 (Phone)

**Manhattan**

**The Child Mind Institute**
This organization runs a parenting series called the Learning and Development Workshop Series. It explores language development, raising and supporting children with Autism Spectrum Disorders as well as children with Attention Deficit Disorders.
445 Park Avenue
New York, NY 10022
646-625-4272 (Phone)
www.childmind.org

**Every Person Influences Children: EPIC**
Parenting skills programs, including one just for teen parents.
Just for Teens Program
475 Riverside Drive, Suite 1268
New York, NY 10115
212-870-2910 (Phone)
http://www.epicforchildren.org
**Parenting Workshops and Skill Building**

**Manhattan (Continued)**

**Harlem Children’s Zone: ‘The Baby College’**
A system of education, social service, and community-building programs aimed at the children and families in a 97-block area of Central Harlem, The Baby College offers a free nine-week parenting program for expectant parents and parents with children up to three years old. Expectant/new parents must live in the Harlem Area (Lexington/8th Avenues between W116-W145th).

2491 8th Ave/Frederick Douglas Blvd
New York, NY 10030
212-665-9832 (Phone)
212-360-3255 (Phone)
[www.hcz.org](http://www.hcz.org)

**The Pacella Parent Child Center**
247 E. 82nd Street
New York, NY 10028
212-665-6309
[www.theparentchildcenter.org](http://www.theparentchildcenter.org)

**Parenting and Educational Resources NYC**
A network of child development specialists and advocates who conduct workshops and individual parenting skills for all age groups. The number listed is specifically for the specialist who deals with parents of children birth to 3. This parenting center runs individual consultations as well as parent groups that deal with issues of caring for children birth to three.
917-866-0044 (Phone)
[www.per-nyc.com](http://www.per-nyc.com)

**Saint Lukes Roosevelt Hospital Parent-Infant Center at the Child and Family Institute**
This hospital-based program works with high-risk parents who are either pregnant or have children birth to 3. They offer psychiatric intervention as well has parenting skills training.
1090 Amsterdam Avenue, 17th Floor

New York, NY 10025
212-523-3071 (Phone)
212-523-3082 (Phone)

**Sinergia**
Parenting skills for parents who have developmental disabilities.
2082 Lexington Avenue, 4th Floor
New York, NY 10035
212-643-2840 (Phone)
[www.sinergiany.org](http://www.sinergiany.org)

**Soho Parenting**
Parenting groups dealing with a wide variety of issues. Fee for service.
568 Broadway, Suite 402
New York, NY 10012
212-334-3744 (Phone)
[www.sohoparenting.com](http://www.sohoparenting.com)

**Tribeca Pediatrics**
They offer classes on breastfeeding, being a new parent, and dealing with a toddler. Fee for service. Offices are located in Manhattan, Queens and Brooklyn. Call for information:
46 Warren Street
New York, NY 10007
212-226-7666 (Phone)
[www.tribecapediatrics.com](http://www.tribecapediatrics.com)

247 W. 26th Street
New York, NY 10001
646-666-8666 (Phone)

304 E. 62nd Street
New York, NY 10065
646-434-0868 (Phone)
<table>
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<tr>
<th>Location</th>
<th>Organization</th>
<th>Services</th>
<th>Address</th>
<th>Contact Details</th>
<th>Website</th>
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</thead>
<tbody>
<tr>
<td>Queens</td>
<td>The Center for the Independence of the Disabled in New York (CIDNY)</td>
<td>Workshops on a variety of social service topics.</td>
<td>83-02 Kew Gardens Road, Suite 107</td>
<td>646-442-1520 (Phone)</td>
<td><a href="http://www.cidny.org">http://www.cidny.org</a></td>
</tr>
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<td></td>
<td>The Child Center of New York:</td>
<td>Parenting skills training for Asian families.</td>
<td>81-14 Queens Boulevard</td>
<td>718-889-9810 ext. 200 (Phone)</td>
<td><a href="http://www.childcenterny.org">www.childcenterny.org</a></td>
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<td></td>
<td>Asian Outreach Center</td>
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<td></td>
<td>Trude Weishaupf Center</td>
<td></td>
<td>140-158B Sanford Avenue</td>
<td>718-539-2500 (Phone)</td>
<td><a href="http://www.childcenterny.org">www.childcenterny.org</a></td>
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<td>Parents in Action</td>
<td>Parenting skills and anger management in English and Spanish.</td>
<td>34-59 Junction Boulevard</td>
<td>347-624-4830 (Phone)</td>
<td><a href="http://www.parentsinaction.net">www.parentsinaction.net</a></td>
</tr>
<tr>
<td></td>
<td>Tribeca Pediatrics</td>
<td>They offer classes on breastfeeding, being a new parent, and dealing</td>
<td>46 Warren Street</td>
<td>212-226-7666 (Phone)</td>
<td><a href="http://www.tribecapediatrics.com">www.tribecapediatrics.com</a></td>
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<td>with a toddler. Fee for service. Offices are located in Manhattan,</td>
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<td>Queens and Brooklyn. Call for information:</td>
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<tr>
<td>Staten Island</td>
<td>The Elizabeth W. Pouch Center</td>
<td>Parenting skills training for parents who have developmental disabilities.</td>
<td>657 Castleton Avenue</td>
<td>718-448-9775 (Phone)</td>
<td><a href="http://www.simhs.org/elizabeth-w-pouch-center-special-people">www.simhs.org/elizabeth-w-pouch-center-special-people</a></td>
</tr>
<tr>
<td></td>
<td>Families on the Move of New York City, Inc.</td>
<td>Parenting skills training.</td>
<td>358 St. Marks Place, Suite 203</td>
<td>347-682-4870 (Phone)</td>
<td><a href="http://www.fotmny.org">www.fotmny.org</a></td>
</tr>
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<td></td>
<td>Parent to Parent</td>
<td>Parent support, training, and workshops. Also links parents with a</td>
<td>1050 Forest Hill Road, #108</td>
<td>718-494-0319 (Phone)</td>
<td><a href="http://www.parenttoparentnys.org">www.parenttoparentnys.org</a></td>
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<td>mentor parent who can support them and offer suggestions about</td>
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<td>parenting a child with special needs.</td>
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### Teen Parent Resources

Agencies in this section provide support services for teen parents to learn how to care for their child with a disability, find housing, and obtain social services to plan their future.

#### Citywide

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Contact Information</th>
<th>Website Link</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>A Young Mother's Dream</strong></td>
<td>Mentoring for young mothers ages 16-23.</td>
<td><a href="http://www.youngmothersdream.org">www.youngmothersdream.org</a></td>
</tr>
<tr>
<td>46 E. 57th Street</td>
<td>646-481-1693(Phone)</td>
<td></td>
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<tr>
<td>New York, NY 10022</td>
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<tr>
<td><strong>Brooklyn Young Mothers Collective</strong></td>
<td>Support and education for pregnant and parenting mothers ages 12-21.</td>
<td><a href="http://www.bymcinc.org">www.bymcinc.org</a></td>
</tr>
<tr>
<td>388 Atlantic Avenue, 2nd Floor</td>
<td>718-596-7074(Phone)</td>
<td></td>
</tr>
<tr>
<td>Brooklyn, NY 11217</td>
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<tr>
<td><strong>Big Brothers/Big Sisters of New York City</strong></td>
<td>Young Mothers Program - Mentoring and support for teen mothers.</td>
<td><a href="http://www.bigsnyc.org">www.bigsnyc.org</a></td>
</tr>
<tr>
<td>223 E. 30th Street</td>
<td>212-779-1221(Phone)</td>
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<tr>
<td>New York, NY 10016</td>
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<td><strong>Covenant House</strong></td>
<td>Short-term living for homeless teens, including a program for teen mothers.</td>
<td><a href="http://www.covenanthouse.org">www.covenanthouse.org</a></td>
</tr>
<tr>
<td>461 8th Avenue</td>
<td>800-388-3888(Toll-free)</td>
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</tbody>
</table>
The Door
Multi-service support organization for teens who need assistance with any issue, including health care, legal assistance and education.
121 Avenue of the Americas
New York, NY 10013
212-941-9090 (Phone)
www.door.org

Every Person Influences Children: EPIC
Just for Teens Program parenting skills program.
475 Riverside Drive, Suite 1268
New York, NY 10115
212-870-2910 (Phone)
www.epicforchildren.org/

Forestdale, Inc.
Support and parenting programs for teen parents, case management, life skills.
67-35 112th Street
Forest Hills, NY 11375
718-263-0740 (Phone)
http://forestdaleinc.org/

Independence Inn
Mother/child residence for women ages 16-21. Residents must work or earn a GED or high school diploma. One year stay limit. Call to schedule an intake interview.
400 Grand Avenue,
Brooklyn, NY 11238
718-827-8465 (Phone)
718-326-5933 (Phone)

Inwood House
Maternity residence and parenting support for teen mothers.
320 E. 82nd Street
New York, NY 10028
212-861-4400 (Phone)
www.inwoodhouse.com

Harlem Children’s Zone: ‘The Baby College’
A system of education, social service, and community-building programs aimed at the children and families in a 97-block area of Central Harlem, The Baby College offers a free nine-week parenting program for expectant parents and parents with children up to three years old. Expectant/new parents must live in the Harlem Area (Lexington/8th Avenues between W116-W145th).
2491 8th Ave/Frederick Douglas Blvd
New York, NY 10030
212-665-9832 (Phone)
212-360-3255 (Phone)
www.hcz.org
### Citywide (Continued)

<table>
<thead>
<tr>
<th><strong>LYFE Program of the New York City Department of Education</strong></th>
<th><strong>New York City Department of Youth and Community Development (DYCD)</strong></th>
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</thead>
<tbody>
<tr>
<td>District 79 Office of Student Support Services</td>
<td>Programs for teens, including parenting support.</td>
</tr>
<tr>
<td>Living for the Young Family through Education (LYFE) provides free childcare and support services to help teen parents graduate.</td>
<td>New York, NY 10038</td>
</tr>
<tr>
<td>4360 Broadway</td>
<td>800-246-4646 YouthConnect Hotline</td>
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<tr>
<td>917-521-3639 (Phone)</td>
<td>They also list sources of young fathers programs as well.</td>
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</tbody>
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<tr>
<th><strong>New York City Department of Juvenile Justice</strong></th>
<th><strong>Resilience Advocacy Project</strong></th>
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<tbody>
<tr>
<td>“New York City Young Adult Workforce Provider Directory”: Contains organizations providing support to teens who are seeking job training and employment as well as other support services.</td>
<td>Advocacy for teens in various social service areas.</td>
</tr>
<tr>
<td>They also provide the Directory of Youth Services for each borough:</td>
<td>New York, NY 10013</td>
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<tr>
<td>Bronx:</td>
<td>646-873-7669 (Phone)</td>
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<td>Queens:</td>
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<td>Manhattan:</td>
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<td>Staten Island:</td>
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Chapter 4: Parent Supports

Transportation Resources

Citywide

A Ride For All
Accessible car service, private pay.
3331 10th St.
Astoria, NY 11106
718-706-7433 (Phone)
www.access-able.com

A Very Special Place-TeleRide
Accessible transportation for Staten Island individuals with developmental disabilities to work at programs on Staten Island.
55 Quintard Street
Staten Island, NY 10305
718-987-1234 (Phone)
718-979-4744 (Phone)

AMTRAK
Offers discounts to people with disabilities; 15% to adults, 50% to children ages 2-15. Call for information.
800-872-7245 (Phone)
800-523-6590 (TTY)
http://tickets.amtrak.com/itd/amtrak/ada

Greyhound Lines
Allows care assistants to ride free when accompanying people with disabilities. Call for qualification requirements.
800-752-4841 (Phone)
800-345-3109 (TTY)
www.greyhound.com
<table>
<thead>
<tr>
<th>Transportation Resources</th>
<th>General</th>
</tr>
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<tbody>
<tr>
<td><strong>Citywide (Continued)</strong></td>
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</tr>
<tr>
<td><strong>Hospital Audiences, Inc. (HAI) - OMNI*BUS</strong></td>
<td><strong>NYS Institute on Disability, Inc.</strong></td>
</tr>
<tr>
<td>An adapted bus to rent for cultural, recreational and educational events. An attendant is provided; charges are about $475 for 8-hour use. 548 Broadway, 3rd Fl. New York, NY 10012 212-575-7676 (Phone) 212-575-7673 (TDD) <a href="http://www.hainyc.org">www.hainyc.org</a></td>
<td>Car service vouchers for people with intellectual disabilities and their families. 930 Willowbrook Road Staten Island, NY 10314 718-494-6457 (Phone)</td>
</tr>
<tr>
<td><strong>Medicaid Transportation Issues</strong></td>
<td><strong>Metropolitan Transportation Authority (MTA)</strong></td>
</tr>
<tr>
<td>Call this number for questions about Medicaid Transportation 212-630-1513 (Phone)</td>
<td>When you are accompanying a person with a disability on a NYC train, bus or Access-A-Ride, you are considered the Personal Care Attendant (PCA) and should not be paying. Make sure you have an ID for the person with the disability in case you run into a problem. The documentation from the MTA stating that PCAs should not be paying a fare can be found at: <a href="http://www.mta.info/accessibility/transit.htm">http://www.mta.info/accessibility/transit.htm</a></td>
</tr>
<tr>
<td><strong>NYC Department of Education (NYC DOE)</strong></td>
<td><strong>Access-A-Ride</strong></td>
</tr>
<tr>
<td><strong>P.M. Drop-Off Form</strong></td>
<td>Door-to-door accessible citywide transportation for residents who can’t use the public transit system because of a disability. Access-A-Ride Paratransit Program 2 Broadway, 11th Fl. New York, NY 10004 877-337-2017 or 511 (Phone for complaints) <a href="http://www.mta.info/nyct/paratran/guide.htm">www.mta.info/nyct/paratran/guide.htm</a></td>
</tr>
<tr>
<td>If your child is normally transported home by NYC DOE school bus, you can fill out a form to have your child dropped at an alternative site such as an afterschool program. Speak to the Special Education Supervisor in the school.</td>
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<td><strong>NYC Department of Transportation</strong></td>
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<tr>
<td>You can obtain a special parking permit if you transport a person with special needs. 28-11 Queens Plaza N., 8th Fl. Long Island City, NY 718-433-3100 (Parking Permits) 212-504-4115 (TTY) <a href="http://www.nyc.gov/html/dot/html/motorist/pppdinfo.shtml">http://www.nyc.gov/html/dot/html/motorist/pppdinfo.shtml</a></td>
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<tr>
<td><strong>NYC Taxi and Limousine Commission</strong></td>
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</tbody>
</table>
MTA (Continued)

Reduced-Fare Program for People with Disabilities
Mailing address:
130 Livingston Street St.
Brooklyn, NY 11201
Address for applying in person:
3 Stone Street
New York, NY 10004
718-330-1234 (Phone)
http://www.mta.info/nyct/fare/rfindex.htm

National Patient Travel Center
Provides information about all forms of charitable long-distance medical air transportation and provides referral to appropriate sources of help. Also provides information about airline tickets for patients/escorts, transportation from airports to hospitals and long distance ground transportation.
800-296-1217
www.patienttravel.org

NYS Dept. of Motor Vehicles
Special license plates for drivers with a disability. Call for application requirements and the contact in your borough to pick up plates.
West Shore Plaza
212-645-5550 (Phone)
718-966-6155 (Phone)
518-402-4838 (Phone)
www.dmv.ny.gov

Transportation Reimbursement
See Chapter 4: Financial Resources for programs that might reimburse the cost of transporting a child with a developmental disability.

Wheelchair Getaways
To rent a wheelchair accessible van, call:
800-379-3750 (Toll-free)
800-642-2042 (National Reservations)
www.wheelchairgetaways.com
Chapter 4: Parent Supports

Advocacy Organizations
Disability Specific Support Groups
Financial Resources
Free and Low Cost Baby Supplies
Language and Translation Services
Parenting Workshops and Skill Building
Teen Parent Resources
Transportation Resources
Utility Bills Assistance

Agencies in this section help eligible families pay electric, gas, phone and heating bills.

Utility Bills Assistance

General

Citywide

Con Edison
Low-Income Rate Program
Provides individuals on Public Assistance (PA), Supplemental Security Income (SSI), or the Home Energy Assistance Program (HEAP) with a monthly $6 reduction in their basic electric service charge. Customers are still obligated to pay the regular market supply price per kilowatt of energy used.

Most eligible customers are automatically enrolled in this program. Otherwise, fax or mail a copy of your grant letter, indicating their PA, SSI, or HEAP status, to the New York Con Edison office.
Attention: PA Central, Consolidated Edison
4 Irving Place, Room 9NE
New York, NY 10003
212-780-6319 (Phone)
212-780-6320 (Fax)

Low-Income Gas Plan
Provides individuals on Public Assistance (PA), Supplemental Security Income (SSI), or the Home Energy Assistance Program (HEAP) with a 25% reduced gas delivery rate. Customers who use gas energy for purposes other than heating their homes (such as for cooking or hot water) will be required to pay market price over a certain level; call for more information on pricing.

Most eligible customers are automatically enrolled in this program. Otherwise, fax or mail a copy of your grant letter, indicating their PA, SSI, or HEAP status, to the New York Con Edison office.
Attention: PA Central, Consolidated Edison
4 Irving Place, Room 9NE
New York, NY 10003
212-780-6319 (Phone)
212-780-6320 (Fax)
## Utility Bills Assistance

### Citywide (Continued)

<table>
<thead>
<tr>
<th><strong>ConEdison</strong></th>
<th><strong>Home Energy Assistance Program (HEAP)</strong></th>
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<tbody>
<tr>
<td><strong>Energy Share</strong></td>
<td>Provides assistance to low-income households with paying energy bills. Eligibility for the program is based on income and housing situation. Applications are accepted each November. For questions about the program, or to request an application, call NYC’s HEAP Hotline: 800-692-0557 (Toll-free) (NYC only)</td>
</tr>
<tr>
<td>Provides one-time grants of up to $200 to Con Edison customers who need assistance meeting monthly electricity bill payments. Customers must be HEAP eligible (visit the HEAP Web site for eligibility information), submit a copy of a disconnection notice, and have made at least one payment to Con Edison prior to receiving a disconnection notice. Call: 877-480-7427 (Toll-free) for application times, eligibility, and other information. HEAP Website: <a href="http://otda.ny.gov/programs/heap/">http://otda.ny.gov/programs/heap/</a></td>
<td><a href="http://otda.ny.gov/programs/heap/">http://otda.ny.gov/programs/heap/</a></td>
</tr>
<tr>
<td><strong>Medical Hardship &amp; Life-Sustaining Equipment.</strong></td>
<td><strong>Office of Temporary and Disability Assistance Hotline:</strong> 800-342-3009 (Toll-free) (all of NYS)</td>
</tr>
<tr>
<td>Provides short-term financial relief to patients facing a medical emergency by allowing up to 30 days of additional time to pay gas or electric bills. Customers who require life-sustaining equipment also receive coverage in the event of an emergency and may also receive assistance if they are having trouble with their bills. For more information about options call: 800-752-6633 (Toll-free)</td>
<td>Monthly income limits 2012-2013: <a href="http://otda.ny.gov/programs/heap/program.asp#income">http://otda.ny.gov/programs/heap/program.asp#income</a></td>
</tr>
</tbody>
</table>

**CONCERN Program for Seniors and Those with Disabilities**

Con Edison customers who are seniors (ages 62+) or who have permanent disabilities may speak with a specially trained representative for information on government programs, safety tips, and ways to reduce their energy bills. For more information ask for the CONCERN program: 800-872-8846 (Toll-free) 800-872-8846 (Toll-free) 800-752-6633 (Toll-free)
**Utility Bills Assistance**

**Citywide (Continued)**

**National Grid (formerly Keyspan)**
National Grid offers several programs for eligible consumers who are low-income or facing medical emergencies. They provide short-term financial relief to patients facing a medical emergency by allowing up to 30 days of additional time to pay phone, gas, electric or water bills. The patient or caregiver must provide a letter from his/her physician that includes the patient’s diagnosis, explains why shutting off the service would be detrimental to his/her health, and provides the physician’s license number.

NOTE: If service has already been disconnected after business hours, call the number and speak to a representative, and an immediate 5-day extension will be granted.

For more information, call 718-643-4050.

**Telephone**

**Lifeline/Link-Up - Telephone Assistance**
The Lifeline and Link-Up programs offer low-income individuals discounts on their local telephone service (not long-distance or cell phone calls). Lifeline offers discounts on monthly charges, and Link-Up offers discounts on service initiation fees. To apply, consumers should contact their telephone companies directly. More information is available at:

888-641-8722 (Toll-free)

For information in Spanish:
http://transition.fcc.gov/cgb/consumerfacts/spanish/lulu.html

**Safe Link Wireless - Cell Phone Assistance**
Provides free cell phone service for eligible individuals. Applicants must receive some form of public assistance (such as Medicaid, food stamps, or HEAP), or have a household income at or below 135% of the poverty level. Individuals can apply online or call the number below to request an application by mail or fax. Service is not yet available in all zip codes. SafeLink Wireless is offered through LifeLine, a government program.

800-977-3768 (Toll-free)
http://www.phone-bill-assistance.com/cell_phones/safelink?
ap_text=safelink&kw=safelink&src=m&nw=s

**Assurance Wireless - Cell Phone Assistance**
A program of Virgin Mobile that provides free cell phone service for eligible individuals who are receiving some form of public assistance (such as Medicaid, food stamps, or HEAP) or have a household income at or below 135% of the poverty level guidelines.

To apply, call 888-898-4888 (Toll-free)
http://www.assurancewireless.com/Public/Welcome.aspx
This section includes information on federal, state and NYC laws that protect the rights of children and adults with disabilities, and govern many programs for people with disabilities.

**General**

**The Americans with Disabilities Act**
This law provides children and adults with disabilities with reasonable accommodations in public and private programs that do not have a religious affiliation. The only valid reasons that a program can deny access is if the agency can prove that it would be an undue financial hardship; that it would fundamentally change the nature of the program; or that, even with accommodations, providing services to an individual would create a dangerous situation. If you need more information or want to register a complaint, contact these organizations:

**ADA Act Information Line - U.S. Department of Justice:**
800-514-0301 (Toll-free)
800-514-0383 (TDD)
http://www.ada.gov/infoline.htm

New York City Commission on Human Rights
40 Rector St., 10th Floor
New York, NY 10006
212-306-7500 (Phone)
212-306-7450 (Phone)
The Americans with Disabilities Act (Continued)

New York Lawyers for the Public Interest
151 W. 30th St., 11th Floor
New York, NY 10001
212-244-4664 (Phone)
212-244-4570 (Fax)
212-244-3692 (TDD)
www.nylpi.org

Individuals with Disability Act – IDEA
The Individuals with Disabilities Education Act (IDEA) is a law ensuring services to children with disabilities throughout the nation. IDEA governs how states and public agencies provide early intervention, special education and related services to more than 6.5 million eligible infants, toddlers, children and youth with disabilities. Infants and toddlers with disabilities (birth-2) and their families receive early intervention services under IDEA Part C. The New York State Department of Health has statewide oversight responsibilities for Early Intervention:
http://www.health.ny.gov/community/infants_children/early_intervention

Children and youth (ages 3-21) receive special education and related services under IDEA Part B. The New York State Department of Education has statewide oversight responsibilities for Part B (CPSE and school-age special services):

The New York City Department of Education is the city agency with the responsibility for CPSE and Special Education services:
http://schools.nyc.gov/Academics/SpecialEducation/default.htm

The Rehabilitation Act of 1973: Section 504
"No otherwise qualified handicapped individual in the U.S. shall solely by reason of his handicap be excluded from the participation in, be denied the benefits of, or be subjected to discrimination under any program receiving federal financial assistance..."

If you need more information or want to register a complaint:
New York City Commission on Human Rights
40 Rector St., 10th Floor
New York, NY 10006
212-306-7500 (Phone)
212-306-7450 (Phone)

NYS Early Intervention Law
Listed below is the link to the NYS Public Health Law authorizing the Early Intervention Program:

NYS Early Intervention Regulations
Listed below is the link to the NYS Early Intervention Regulations:
New York State (Continued)

New York State Human Rights Law
This NYS law protects people from discrimination because of race, creed, color, national origin, sexual orientation, military status, sex, age, marital status, domestic violence victim status, disability, predisposing genetic characteristics or prior arrest or conviction record. If you believe that you have been discriminated against on this basis, or if you have been retaliated against for opposing unlawful discriminatory practices, you may be able to file a complaint with the NYS Division of Human Rights. The NYS Human Rights Law forbids discrimination in employment, apprenticeship and training; purchase and rental of housing and commercial space; places of public accommodation, resort and amusement; tax-exempt educational institutions; and all credit transactions.

If you need more information or want to register a complaint:

New York City

The New York City Human Rights Law
This law is similar to the NYS Human Rights Law and covers discrimination issues pertaining to places of public accommodation. If you need more information or want to register a complaint:

New York City Commission on Human Rights
40 Rector St., 10th Floor
New York, NY 10006
212-306-7500 (Phone)
212-306-7450 (Phone)
www.nyc.gov/cchr

New York Lawyers for the Public Interest (NYLPI)
151 W. 30th St., 11th Floor
New York, NY 10001
212-244-4664 (Phone)
212-244-3692 (TDD)
212-244-4570 (Fax)
www.nylpi.org

New York State Division of Human Rights
Discrimination Hotlines
Statewide:  888-392-3644 (Toll-free)
Bronx:  718-741-8400 (Phone)
Brooklyn:  718-722-2385 (Phone)
Manhattan:  212-961-8650 (Phone)
www.dhr.ny.gov/

NYS Justice Center for the Protection of People with Special Needs
(Formerly known as NYS Commission on Quality of Care and Advocacy for Persons with Disabilities)
161 Delaware Avenue
Delmar, NY 12054-1310
800-624-4143 (Toll-free)
Email: infoassistance@justicecenter.ny.gov
http://www.justicecenter.ny.gov/
Do you know where all of the information on your child is? Can you quickly find copies of the last Individualized Family Service Plan (IFSP)? Progress reports? Immunization records? Prescriptions for services or medications?

You have probably discovered that you have a lot of paperwork related to your child's disability and services. Organizing all of this paperwork when your child is young will help you keep track of his or her progress over time.

You can organize the paperwork in one large three-ring binder, in multiple binders by subject, in scanned documents saved in your computer, or by any other method that you are comfortable with. The method is less important than the fact that you organize your child's documents, as early as possible.

Here are some ideas on how to organize your files.

### MEDICAL INFORMATION
- A cover sheet with the contact information for all of your child's doctors. Update this sheet whenever you add a specialist but never take a doctor off – you might need to ask for records someday.
- Lists of all facilities such as clinics or hospitals where your child received care, with the dates of service if possible.
- Records of all surgeries.
- Immunization records.
- Copies of medical tests such as blood work, hearing and vision. Alphabetize by specialty (ENT, GI, Pediatrician, Neurologist, etc.)
- Calendar of appointments.
- Copies of referrals to specialists.
- Medical insurance information (past and Current).
- Log of all medications and dosages (indicate current or past use).
How to Organize Your Child’s Documents

EARLY INTERVENTION INFORMATION
- A cover sheet with the agencies and contact information (include names) for all of the evaluators, therapists, and service coordinators. Include the date they started working with your child, and the date when they stopped working with your child.
- Copies of all evaluations
- Copies of all IFSPs
- Copies of all progress reports
- Copies of session notes
- Calendar of appointments and whether they were held or cancelled, and if cancelled, who cancelled it (you or the therapist)
- Questions for the next visit

DEPARTMENT OF EDUCATION INFORMATION (if applicable)
- Name and contact information for the Committee on Preschool Special Education (CPSE) administrator
- Copy of the referral to the CPSE
- All evaluations
- A cover sheet with the names, specialties, agencies and contact information for all of the evaluators, and therapists. Include the date they started working with your child, and the date when they stopped working with your child.
- Copies of all of the Individual Education Plans (IEPs)
- Copies of all progress reports

FINANCIAL INFORMATION
- Copies of all Explanation of Benefit forms (EOBs) from your insurance company
- Copies of insurance cards, or keep originals when new ones are issued.
- Contact information for your Social Security (SSI) representative (if applicable)
- Copies of all applications for financial benefits (if applicable)

These are just some of the categories of paperwork that you might have. You can probably think of other important information that you need to keep.
Chapter 5: Parent Education and Information

Disability Rights and Laws

How to Organize Your Child’s Documents

Websites that Provide Support and Information for Families

The internet can be a source of information about programs and services. Included in this section are some websites that are of particular interest to families of children with disabilities.

**A Child Grows in Brooklyn**
Resources for Brooklyn parents.
http://www.achildgrows.com

**Able**
Online version of Able, the newspaper for people with disabilities and their families. It has many articles and resources. Contact them to get the paper version which has even more resources.
http://ablenews.com

**Autism Support Network**

**Baby Center**
Online information center regarding various early childhood issues.
http://www.babycenter.com

**Big Apple Oranges**
Online resource guide of programs and services for NYC parents of children with disabilities.
http://bigappleoranges.com

**Centers for Disease Control and Prevention**
Information about early signs and symptoms of various disabilities.
www.cdc.gov/ActEarly

**What does this mean? Common Acronyms used in the Early Intervention Program**
A searchable listing of abbreviations (acronyms) that are used in Early Intervention and special education

Last updated: 4/14
Websites That Provide Support and Information for Families

Confidentiality - FERPA (Family Educational Rights and Privacy Act)

Confidentiality – HIV/AIDS
NY State confidentiality requirements regarding HIV/AIDS.

Early Care & Learning Council
A statewide network of child care resource and referral agencies, the Early Care & Learning Council includes child care providers, parents, businesses, community organizations, and other individuals. The Early Care & Learning Council seeks to develop a system of quality early childhood care and education that is available to every child regardless of income level, cultural background or family composition, and adequately prepares and compensates teachers and providers.
http://www.earlycareandlearning.org/about-us/

Early Intervention Family Alliance
The Early Intervention Family Alliance is a national group of family leaders dedicated to improving outcomes for infants and toddlers with disabilities and their families. It works to assure meaningful family involvement in the development of Part C policies and their implementation at community, state and federal levels.
http://www.eifamilyalliance.org/index.php

General

East Harlem Community Resource Guide
Online resource guide of family services in East Harlem.

Fathers’ Resources
Guide to support services for fathers.
http://www.healthyfamiliesnewyork.org/resource_fatherhood.cfm

Hands and Voices
A nationwide organization dedicated to supporting families with children who are deaf of hard of hearing without a bias around communication modes.
National: http://www.handsandvoices.org/index.htm
New York: kdergosits@cdbegin.com

Health and Safety Standards for the NYS Early Intervention Program and Frequently Asked Questions
http://www.health.ny.gov/community/infants_children/early_intervention/service_providers/health_and_safety_standards

NYC Imagination Library
The NYC Imagination library helps families support children’s early literacy and language development by providing:
• Free book-a-month for kids from birth to age 5
• Free training and support for parents
• Free bilingual and native language supports
http://nycimaginationlibrary.org/
Healthy Beginnings
Listings of services in the Bronx for pregnant women and parents of infants, as well as other services for families with children of all ages, including domestic violence support and farmers markets. Also available in Spanish and French.
http://www.bronxhealthlink.org/bronxhealthlink/bronxhealthlink/guides_to_bronx_services/

The Maternal and Child Health Library
Online information guide about various disabilities.
www.mchlibrary.org/guidestopic.html

Mommybites
A source of support, information and parenting tips for new mothers.
http://mommybites.com/newyork/

Mommy Poppins
Resources for NYC parents.
http://mommypoppins.com

National Dissemination Center for Children with Disabilities (NICHCY)
Central source of information on disabilities in infants, toddlers, children, and youth. Includes easy-to-read information on IDEA, the law authorizing early intervention services and special education. It also has State Resource Sheets.
www.nichcy.org

New York City Early Childhood Professional Development Institute
The New York City Early Childhood Professional Development Institute is a public/private partnership that brings together a range of city agencies, a consortium of private funders, and the nation’s largest urban university to build a comprehensive system of professional development for individuals who work with young children in New York City.
http://www.earlychildhoodnyc.org

New York City Early Intervention Program - Parent Page
Website with information about the NYC Early Intervention Program

New York Family
Online version of NY Family Magazine.
http://www.newyorkfamily.com

New York State Citizen’s Coalition for Children
Support, information and advocacy for foster and adoptive families.
http://nysccc.org

New York State Early Intervention Regulations

New York State Early Intervention Guidance Documents

New York State Department of Health, Bureau of Early Intervention - Training

General
**Websites That Provide Support**

**NY Metro Parents**
Big Apple Parent Magazine's online edition filled with resources for parents in NYC.
http://nymetroparents.com/index.cfm

**NY Metro Special Parent**
Special needs resources in NYC.
http://www.nyspecialparent.com/indexspecial.cfm?

**NY Mom's World**
Resources for NYC mothers.
http://www.nymomsworld.com

**NY Parenting**
NYC resources for parents.
http://www.nyparenting.com

**Office of Temporary and Disability Assistance**
Government resources page for working parents, including information on benefits.
http://otda.ny.gov/workingfamilies/

**Parent Guide News**
Online parent informational magazine.
http://www.parentguidenews.com

**Parenting Counts**
Parenting Counts is the research-based family of products developed by Talaris Institute to support parents and caregivers in raising socially and emotionally healthy children. As a source of trusted information for parents, caregivers, and early learning professionals, they offer tools and materials to help make a difference in the lives of parents and children. Their approach is to provide parents, caregivers, and early learning professionals with information they can use in their daily interactions with children.
http://www.parentingcounts.org

**Parents connect**
Online parenting website from Nickelodeon.
http://www.parentsconnect.com

**General**

**Park Slope Parents**
Brooklyn-wide source of resources for parents.
http://www.parkslopeparents.com

**Preventive Services Search Engine**
Search engine for preventive services agencies.
http://a068-preventivesse.nyc.gov/psse/search?actionType=search

**Quality Stars NY**
Online resource guide for finding quality child care.
http://www.qualitystarsny.org/index.php

**Queens Library Database**
Database of Queens programs and services.
http://www.queenslibrary.org/services/community-information/community-resources-database

**Queens Mamas**
Programs for parents living in Queens.
http://www.queensmamas.com

**Too Young to Be Ill**
Resource guide for caregivers of children who are chronically ill.
http://www.patientadvocate.org/requests/publications/Too-Young-To-Be-Ill.pdf
Winning Beginning NY
Advocacy for quality early childhood programs in NYS.
http://www.winningbeginningny.org

Zero to Three
Zero to Three is a national, nonprofit organization that provides parents, professionals and policymakers the knowledge and know-how to nurture early development. Their mission is to ensure that all babies and toddlers have a strong start in life.
http://www.zerotothree.org